

Juniper Technical Assistance Centers subprocessor list

Effective February 2025

This list identifies the third-party contractors (subprocessors) authorized to process customer personal data (as defined by Article 4 of the GDPR) to support the delivery of Juniper Technical Assistance Centers standard portfolio offerings.

Table 1. Data hosting, IT, and customer management services

Subprocessor	Address	Services/processing
Corero Network Security	United States	Maintenance and support for Corero SmartWall Threat Defense Director and related services
FullStory	United States	Advanced customer support
IBM	United States	Service/processing. Advanced customer support
Network Data Systems	United States	IT monitoring and troubleshooting
OnProcess Technology, Inc.	United States	RMA management
Salesforce, Inc	United States Salesforce.com Subprocessors and affiliated operational entities	Customer relationship management and related services

Juniper Technical Assistance Centers

Juniper Technical Assistance Centers have limited access to personal data for the provision of post-sales technical and network-related support on HPE Juniper Networking products and services. These services are provided by certain HPE entities as well as the nonaffiliated third parties, as follows.

Subprocessor	Address
Movate	China

Hardware repair

Hardware repair processors provide repair services on HPE Juniper Networking products and have limited access to business contact data for shipping returns.

Subprocessor	Address
Accton Technology Corporation	Taiwan
Alpha Networks Inc.	Taiwan
Celestica de Monterrey S.A. de C.V.	Mexico
Celestica Malaysia Sdn. Bhd.	Malaysia
Competition Team Ireland Limited (Foxconn)	Mexico
Flextronics Manufacturing Mexico S.A. DE C.V.	Mexico
Flextronics Technologies India Pvt Ltd.	India
Lanner Electronics USA, Inc.	United States
Leadman Electronics USA, Inc.	United States
Supermicro Computer, Inc.	United States
NCR Atleos	United States

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