



# SERVICE PACK FOR PROLIANT

## System and Server Management Software



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### WHAT'S NEW

- The SPP Custom Download allows you to reduce the size of the SPP by excluding firmware and drivers for server models that are not needed. Select the SPP Custom Download to begin.
- To reduce the frequency in which you need to apply server updates, the packaging and delivery of the SPP is changing. Select "Reducing the Frequency of Server Updates" for more information.

### OVERVIEW

Are you spending too much time and money on server updates? The HP Smart Update solution, consisting of both the HP Service Pack for ProLiant (SPP) and HP Smart Update Manager (HP SUM) products, solves the problem of time-consuming, expensive, and error-prone updates. The SPP is a comprehensive package that includes firmware, drivers, and tools across ProLiant Servers and infrastructure including a broad range of many generations of HP ProLiant BL/DL/ML/SL 100, 300, 500, 700, and 900 series servers.

Updating less often reduces maintenance time and expense. HP SPP is pre-tested for component dependencies,

customizable for your environment, and is supported for 1 year. The bottom line is that you spend less time on maintenance and gain operational stability. With the Smart Update solution, you can update HP ProLiant Servers and BladeSystem infrastructure up to 3X faster and achieve 93% less downtime for online updates.

## FEATURES

### **Breakthrough System Updates to Reduce Downtime and Costs While Improving Uptime**

The Service Pack for ProLiant (SPP) provides a consolidated set of solution-tested firmware, drivers, and system software (agents, utilities, etc.) for HPE ProLiant servers, HPE Synergy, and HPE BladeSystem infrastructures designed to reduce configuration and update issues.

Provides interdependency and solution-tested system software. Because HP does the testing, not you, your IT staff productivity is improved and downtime is reduced.

The SPP custom download also provides an easy mechanism to add hot fixes and new OS supplements to a released SPP. Select the SPP Custom Download to begin creating your custom service pack update.

1 year support period from the time of each release to reduce update churn. See SPP Support Policy Statement on [www.hp.com/go/spp/supportpolicy](http://www.hp.com/go/spp/supportpolicy)

Documentation is easy to understand and use, with consistent format and content, including Customer Advisories for each Hot Fix update.

### **Enables a 3x Faster Online Update**

The Service Pack for ProLiant (SPP) is a simplified and consolidated set of firmware, drivers, and system software that provides easy server management, enables a 3x faster online update, and is an integral part of the HPE server update experience.[1]

Updates HP ProLiant Server series and BladeSystem enclosures at the scale of your data center by providing one-click simplicity because firmware and drivers are bundled into a single, HP validated solution. Offered from the web in a single, easy to find location for convenient access.

Improves IT staff productivity through shorter qualification cycles, fewer requirements for maintenance windows, and less systems downtime.

Leverages the power of the SUM to ensure the compatibility of firmware, driver, and system software updates and performs the updates in the most efficient order with a reduced number of reboots.

### **Essential Tool Designed to Simplify IT Management**

The Service Pack for ProLiant (SPP) is an essential component bundle designed to simplify IT management in demanding 7x24x365 environments.

Simplifies the delivery of firmware, drivers, and systems software updates to reduce your maintenance time and expenditures resulting in improved total cost of ownership (TCO).

Can be used in conjunction with other Hewlett Packard Enterprise products: HPE



OneView, iLO Amplifier Pack, Intelligent Provisioning, HPE Insight Control including plug-ins for Microsoft® System Center and VMware® vCenter Server™, and HPE System Insight Manager.

Supports Windows®, Linux® (Red Hat® and SUSE®), and VMware ESXi™ operating systems.

The bottom line is less time on maintenance with more confidence in the stability of the updates.



For additional technical information, available models and options, please reference the [QuickSpecs](#)

## HPE POINTNEXT SERVICES

HPE Pointnext Services brings together technology and expertise to help you drive your business forward and prepare for whatever is next.

### Operational Services from HPE Pointnext Services

HPE Pointnext Tech Care provides fast access to product-specific experts, an AI-driven digital experience, and general technical guidance to help enable constant innovation. We have reimagined IT support from the ground up to deliver faster answers and greater value. By continuously searching for better ways to do things—as opposed to just fixing things that break—HPE Pointnext Tech Care helps you focus on achieving your business goals.

HPE Pointnext Complete Care is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment, and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Pointnext Services experts.

**HPE Integration and Performance Services** help you customize your experience at any stage of your product lifecycle with a menu of services based on individual needs, workloads, and technologies.

- Advise, design, and transform
- Deploy
- Integrate and migrate
- Operate and improve
- Financial Services
- Greenlake Management Services
- Retire and sanitize
- IT Training and personal development

### Other related services

HPE Education Services delivers a comprehensive range of services to support your people as they expand their skills required for a digital transformation. Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and support options.

**Defective Media Retention** is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

## HPE GREENLAKE

HPE Greenlake is HPE's market-leading IT as-a-Service offering that brings the cloud experience to apps and data everywhere – data centers, multi-clouds, and edges – with one unified operating model. HPE GreenLake delivers public cloud services and infrastructure for workloads on premises, fully managed in a pay per use model.

If you are looking for more services, like **IT financing solutions**, please [explore them here](#).

[1] 66X faster to build and deploy infrastructure – Anonymous customer results. Customer was able to reduce the time to build and deploy infrastructure for 12 call centers from 66 days to 1. Total of 2000 servers were deployed. IDC whitepaper sponsored by HPE, Achieving Organizational Transformation with HPE Converged Infrastructure Solutions for SDDC, January 2014, IDC #246385.

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Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

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[PSN5104018THEN](#), April 28, 2022.