

Service Pack for ProLiant



What's new

- The SPP Custom Download allows you to reduce the size of the SPP by excluding firmware and drivers for server models that are not needed. Select the SPP Custom Download to begin.
- To reduce the frequency in which you need to apply server updates, the packaging and delivery of the SPP is changing. Select "Reducing the Frequency of Server Updates" for more information.

Overview

Are you spending too much time and money on server updates? The HP Smart Update solution, consisting of both the HP Service Pack for ProLiant (SPP) and HP Smart Update Manager (HP SUM) products, solves the problem of time-consuming, expensive, and error-prone updates. The SPP is a comprehensive package that includes firmware, drivers, and tools across ProLiant Servers and infrastructure including a broad range of many generations of HP ProLiant BL/DL/ML/SL 100, 300, 500, 700, and 900 series servers.

Updating less often reduces maintenance time and expense. HP SPP is pre-tested for component dependencies, customizable for your environment, and is supported for 1 year. The bottom line is that you spend less time on maintenance and gain operational stability. With the Smart Update solution, you can update HP ProLiant Servers and BladeSystem infrastructure up to 3X faster and achieve 93%

less downtime for online updates.

Features

Breakthrough System Updates to Reduce Downtime and Costs While Improving Uptime

The Service Pack for ProLiant (SPP) provides a consolidated set of solution-tested firmware, drivers, and system software (agents, utilities, etc.) for HPE ProLiant servers, HPE Synergy, and HPE BladeSystem infrastructures designed to reduce configuration and update issues.

Provides interdependency and solution-tested system software. Because HP does the testing, not you, your IT staff productivity is improved and downtime is reduced.

The SPP custom download also provides an easy mechanism to add hot fixes and new OS supplements to a released SPP. Select the SPP Custom Download to begin creating your custom service pack update.

1 year support period from the time of each release to reduce update churn. See SPP Support Policy Statement on www.hp.com/go/spp/supportpolicy

Documentation is easy to understand and use, with consistent format and content, including Customer Advisories for each Hot Fix update.

Enables a 3x Faster Online Update

The Service Pack for ProLiant (SPP) is a simplified and consolidated set of firmware, drivers, and system software that provides easy server management, enables a 3x faster online update, and is an integral part of the HPE server update experience.[1]

Updates HP ProLiant Server series and BladeSystem enclosures at the scale of your data center by providing one-click simplicity because firmware and drivers are bundled into a single, HP validated solution. Offered from the web in a single, easy to find location for convenient access.

Improves IT staff productivity through shorter qualification cycles, fewer requirements for maintenance windows, and less systems downtime.

Leverages the power of the SUM to ensure the compatibility of firmware, driver, and system software updates and performs the updates in the most efficient order with a reduced number of reboots.

Essential Tool Designed to Simplify IT Management

The Service Pack for ProLiant (SPP) is an essential component bundle designed to simplify IT management in demanding 7x24x365 environments.

Simplifies the delivery of firmware, drivers, and systems software updates to reduce your maintenance time and expenditures resulting in improved total cost of ownership (TCO).

Can be used in conjunction with other Hewlett Packard Enterprise products: HPE OneView, iLO Amplifier Pack, Intelligent Provisioning, HPE Insight Control including plug-ins for Microsoft® System Center and VMware® vCenter Server™, and HPE System Insight Manager.

Supports Windows®, Linux® (Red Hat® and SUSE®), and VMware ESXi™ operating systems.

The bottom line is less time on maintenance with more confidence in the stability of the updates.

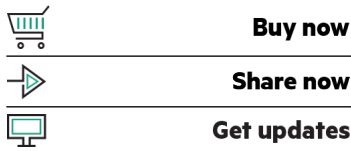
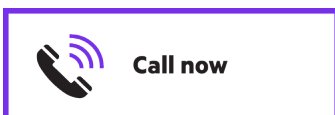
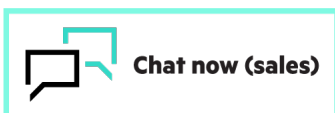
[1] 66X faster to build and deploy infrastructure – Anonymous customer results. Customer was able to reduce the time to build and deploy infrastructure for 12 call centers from 66 days to 1. Total of 2000 servers were deployed. IDC whitepaper sponsored by HPE, Achieving Organizational Transformation with HPE Converged Infrastructure Solutions for SDDC, January 2014, IDC #246385.



For additional technical information, available models and options, please reference the [QuickSpecs](#)

Make the right purchase decision.
Contact our presales specialists.

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HPE Services

No matter where you are in your transformation journey, you can count on HPE Services to deliver the expertise you need when, where and how you need it. From strategy and planning to deployment, ongoing operations and beyond, our experts can help you realize your digital ambitions.

Consulting services

Experts can help you map out your path to hybrid cloud and optimize your operations.

Managed services

HPE runs your IT operations, giving you unified control, so can focus on innovation.

Operational services

Optimize your entire IT environment and drive innovation. Manage day-to-day IT operational tasks while freeing up valuable time and resources.

- HPE Complete Care Service: a modular service designed to help optimize your entire IT environment and achieve agreed upon IT outcomes and business goals. All delivered by an assigned team of HPE experts.
- HPE Tech Care Service: the operational service experience for HPE products. The service provides access to product specific experts, an AI driven digital experience, and general technical guidance to help reduce risk and search for ways to do things better.

Lifecycle Services

Address your specific IT deployment project needs with tailored project management and deployment services.

HPE Education Services

Training and certification designed for IT and business professionals across all industries. Create learning paths to expand proficiency in a specific subject. Schedule training in a way that works best for your business with flexible continuous learning options.

The [Defective Media Retention](#) (DMR) service feature option applies only to Disk or eligible SSD/Flash Drives replaced by Hewlett Packard Enterprise due to malfunction. [Comprehensive Defective Material Retention](#) (CDMR) allows you to keep all data retentive components.

HPE GreenLake

[HPE GreenLake edge-to-cloud platform](#) is HPE's market-leading as-a-Service offering that brings the cloud experience to apps and data everywhere – data centers, multi-clouds, and edges – with one unified operating model, on premises, fully managed in a pay per use model.

If you are looking for more services, like **IT financing solutions**, please explore them [here](#).

Explore **HPE GreenLake**

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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

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