Service Pack for Edgeline

What's new

- The SPE is a comprehensive collection of firmware and system software tested together as a single solution stack used for updating your HPE Edgeline Converged Edge Systems.
- SPE supports HPE Edgeline EL8000 and HPE Edgeline EL8000t Converged Edge Systems.

Overview

Are you spending too much time and money on server updates? The Service Pack for Edgeline (SPE) and Smart Update Manager (SUM) combine to create the Hewlett Packard Enterprise Smart Update Technology to solve the problem of time-consuming, expensive, and error-prone updates. The SPE is a comprehensive collection of firmware and system software tested together as a single solution stack used for updating your HPE Edgeline Converged Edge Systems. With the SPE, Hewlett Packard Enterprise tests the firmware and system software updates, so you don't have to. Together, the SPE and SUM perform online updates 3X faster with 93% less downtime. [1]

Features

Breakthrough System Updates to Reduce Downtime and Costs While Improving Uptime

The Service Pack for Edgeline (SPE) provides a consolidated set of solution-tested firmware and system software (agents, utilities, etc.) for HPE Edgeline systems designed to reduce configuration and update issues.

With Hewlett Packard Enterprise doing the testing, you can improve productivity for your IT staff and reduce downtime.

With consistent format and content, documentation is easy to understand and use, including Customer Advisories for each Hot Fix update.

Enables a 3x Faster Online Update

The Service Pack for Edgeline (SPE) is a simplified and consolidated set of firmware and system software that provides easy server management, enables a 3x faster online update, and is an integral part of the Hewlett Packard Enterprise server update experience. [1]

The Service Pack for Edgeline (SPE) and Smart Update Manager (SUM) make it easy to update your HPE Edgeline Systems at scale.

Improves IT staff productivity through shorter qualification cycles, fewer requirements for maintenance windows, and less systems downtime.

Leverages the power of the SUM to ensure the compatibility of firmware, driver, and system software updates and performs the updates in an efficient order with a reduced number of reboots.

Essential Tool Designed to Simplify IT Management

The Service Pack for Edgeline (SPE) is an essential component bundle designed to simplify IT management in demanding 7x24x365 environments.

Simplifies the delivery of firmware and systems software updates to reduce your maintenance time and expenditures, resulting in improved total cost of ownership (TCO).

Can be used in conjunction with other Hewlett Packard Enterprise products including HPE iLO Amplifier Pack and HPE InfoSight.

Supports Windows®, Linux® (Red Hat® and SUSE®), and VMware ESXi™ operating systems.

The bottom line is less time on maintenance with more confidence in the stability of the updates.

[1] 66X faster to build and deploy infrastructure – Anonymous customer results. Customer was able to reduce the time to build and deploy infrastructure for 12 call centers from 66 days to 1. Total of 2000 servers were deployed. IDC whitepaper sponsored by HPE, Achieving Organizational Transformation with HPE Converged Infrastructure Solutions for SDDC, January 2014, IDC #246385.

HPE Services

No matter where you are in your transformation journey, you can count on HPE Services to deliver the expertise you need when, where and how you need it. From strategy and planning to deployment, ongoing operations and beyond, our experts can help you realize your digital ambitions.

Advisory & Professional services

Experts can help you map out your path to hybrid cloud and optimize your operations.

Managed services

HPE runs your IT operations, giving you unified control, so can focus on innovation.

Support services

Optimize your entire IT environment and drive innovation. Manage day-to-day IT operational tasks while freeing up valuable time and resources.

— **HPE Complete Care Service:** a modular service designed to help optimize your entire IT environment and achieve agreed upon IT outcomes and business goals. All delivered by an assigned team of HPE experts.

— **HPE Tech Care Service:** the operational service experience for HPE products. The service provides access to product specific experts, an AI driven digital experience, and general technical guidance to help reduce risk and search for ways to do things better.

— **HPE Multivendor Services:** Single point of accountability for managing on-site hardware and software support for multivendor products. HPE experts help manage your IT across technologies and platforms for HPE and non-HPE technologies, acting as the single point of contact for your IT operational needs.

Lifecycle Services

Address your specific IT deployment project needs with tailored project management and deployment services.

HPE Education Services

Training and certification designed for IT and business professionals across all industries. Create learning paths to expand proficiency in a specific subject. Schedule training in a way that works best for your business with flexible continuous learning options

Defective Media Retention is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

GreenLake

GreenLake is the cloud to run and manage your entire hybrid landscape—private, public, and edge. It helps you to:

— Streamline IT Operations across compute, storage, and networking without the chaos

— Unify and secure data, as you move faster

— Accelerate AI, from pilot to production

The result: greater operational efficiency, lower TCO, and faster AI delivery—all from one unified, intelligent platform built for today's hybrid enterprise.

For additional technical information, available models and options, please reference the QuickSpecs

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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

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