



# **NVIDIA HPC SDK COMPILER ADDITIONAL CONTACT 1-YEAR SUPPORT (R7F97AAE)**

## **High Performance Computing Software**

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### **WHAT'S NEW**

- Professional support for the HPC compilers, specifically the NVFORTRAN, NVC++, and NVC compilers.
- HPC Compiler Support Services provide end customers with direct NVIDIA support and subject matter experts for compiler-related issues.

### **OVERVIEW**

Are you a scientist, researcher, or an HPC programmer at a national laboratory, research university, or a commercial organization who develops modeling and simulation applications in weather forecasting, climate modeling, high-energy physics, materials science, computational chemistry, computational biology, computational fluid dynamics, structural analysis, astrophysics, geophysical sciences, and similar fields?

Hewlett Packard Enterprise partners with NVIDIA to provide compiler support for those who utilize the NVIDIA HPC Software Development Kit. HPC SDK Compiler Support Services (HCSS) provide enterprise-grade support for the HPC compilers within the NVIDIA HPC SDK, specifically the NVFORTRAN, NVC++, and NVC compilers.

### **FEATURES**

#### **Peace of Mind**

NVIDIA HPC Software Development Kit (SDK) support services provide enterprise-grade support to be there when you need it so you can focus your efforts on development.

NVIDIA HPC SDK support services provide access to release archives including both HPC SDK and legacy PGI packages.

With confirmation of bug reports, prioritize bug fixes above those from non-paid users for increased time efficiency.

**Direct Access to Experts**

NVIDIA HPC Software Development Kit (SDK) features support contract directly with NVIDIA, so you can easily submit service request with a clear escalation path.

Premium support provides end customer with a named HPC technical contact.

**Training Support**

NVIDIA HPC Software Development Kit (SDK) features premium support, so you can further develop your team's skills through virtual trainings.

A simplified UX facilitates increased ease of use and increased productivity.



For additional technical information, available models and options, please reference the [QuickSpecs](#)

## HPE POINTNEXT SERVICES

[HPE Pointnext Services](#) brings together technology and expertise to help you drive your business forward and prepare for whatever is next.

### Operational Services from HPE Pointnext Services

[HPE Pointnext Tech Care](#) provides fast access to product-specific experts, an AI-driven digital experience, and general technical guidance to help enable constant innovation. We have reimagined IT support from the ground up to deliver faster answers and greater value. By continuously searching for better ways to do things—as opposed to just fixing things that break—HPE Pointnext Tech Care helps you focus on achieving your business goals.

[HPE Pointnext Complete Care](#) is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment, and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Pointnext Services experts.

**HPE Integration and Performance Services** help you customize your experience at any stage of your product lifecycle with a menu of services based on individual needs, workloads, and technologies.

- Advise, design, and transform
- Deploy
- Integrate and migrate
- Operate and improve
- Financial Services
- Greenlake Management Services
- Retire and sanitize
- IT Training and personal development

### Other related services

[HPE Education Services](#) delivers a comprehensive range of services to support your people as they expand their skills required for a digital transformation. Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and support options.

**Defective Media Retention** is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

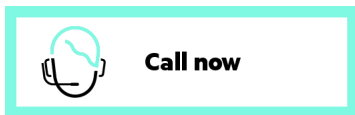
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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

Image may differ from the actual product  
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