Data sheet

NVIDIA HPC SDK Compiler Support Services

NVIDIA HPC SDK Compiler Additional Contact 1-year Support (R7F97AAE)

NVIDIA®

What's new

- Professional support for the HPC compilers, specifically the NVFORTRAN, NVC++, and NVC compilers.
- HPC Complier Support Services provide end customers with direct NVIDIA support and subject matter experts for compiler-related issues.

Overview

Are you a scientist, researcher, or an HPC programmer at a national laboratory, research university, or a commercial organization who develops modeling and simulation applications in weather forecasting, climate modeling, high-energy physics, materials science, computational chemistry, computational biology, computational fluid dynamics, structural analysis, astrophysics, geophysical sciences, and similar fields?

Hewlett Packard Enterprise partners with NVIDIA to provide compiler support for those who utilize the NVIDA HPC Software Development Kit. HPC SDK Compiler Support Services (HCSS) provide enterprise-grade support for the HPC compilers within the NVIDIA HPC SDK, specifically the NVFORTRAN, NVC++, and NVC compilers.

Features

Peace of Mind

NVIDIA HPC Software Development Kit (SDK) support services provide enterprise-grade support to be there when you need it so you can focus your efforts on development.

NVIDIA HPC SDK support services provide access to release archives including both HPC SDK and legacy PGI packages.

With confirmation of bug reports, prioritize bug fixes above those from non-paid users for increased time efficiency.

Direct Access to Experts

NVIDIA HPC Software Development Kit (SDK) features support contract directly with NVIDIA, so you can easily submit service request with a clear escalation path.

Premium support provides end customer with a named HPC technical contact.

Training Support

NVIDIA HPC Software Development Kit (SDK) features premium support, so you can further develop your team's skills through virtual trainings.

A simplified UX facilitates increased ease of use and increased productivity.

Technical specifications	NVIDIA HPC SDK Compiler Additional Contact 1-year Support
Product Number	R7F97AAE
Length of support	1 year

HPE Services

No matter where you are in your transformation journey, you can count on HPE Services to deliver the expertise you need when, where and how you need it. From strategy and planning to deployment, ongoing operations and beyond, our experts can help you realize your digital ambitions.

Advisory & Professional services

Experts can help you map out your path to hybrid cloud and optimize your operations.

Managed services

HPE runs your IT operations, giving you unified control, so can focus on innovation.

Support services

Optimize your entire IT environment and drive innovation. Manage day-to-day IT operational tasks while freeing up valuable time and resources.

— **HPE Complete Care Service:** a modular service designed to help optimize your entire IT environment and achieve agreed upon IT outcomes and business goals. All delivered by an assigned team of HPE experts.

— **HPE Tech Care Service:** the operational service experience for HPE products. The service provides access to product specific experts, an AI driven digital experience, and general technical guidance to help reduce risk and search for ways to do things better.

— **HPE Multivendor Services:** Single point of accountability for managing on-site hardware and software support for multivendor products. HPE experts help manage your IT across technologies and platforms for HPE and non-HPE technologies, acting as the single point of contact for your IT operational needs.

Lifecycle Services

Address your specific IT deployment project needs with tailored project management and deployment services.

HPE Education Services

Training and certification designed for IT and business professionals across all industries. Create learning paths to expand proficiency in a specific subject. Schedule training in a way that works best for your business with flexible continuous learning options

Defective Media Retention is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

GreenLake

GreenLake is the cloud to run and manage your entire hybrid landscape—private, public, and edge. It helps you to:

— Streamline IT Operations across compute, storage, and networking without the chaos

— Unify and secure data, as you move faster

— Accelerate AI, from pilot to production

The result: greater operational efficiency, lower TCO, and faster AI delivery—all from one unified, intelligent platform built for today's hybrid enterprise.

For additional technical information, available models and options, please reference the QuickSpecs

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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

Image may differ from the actual product.

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