



# HPE SYSTEMS INSIGHT MANAGER (SIM)

## Insight Foundation Software

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### WHAT'S NEW

- Support for HPE ProLiant Gen10 Servers.
- Support for iLO5 1.20, VC 4.70, OA 4.80.
- HPE SUM 8.2 support.

### OVERVIEW

Do you need help increasing your system uptime and health? One of the easiest, simplest, least expensive solutions is HPE Systems Insight Manager (HPE SIM). It allows you to manage your hardware across a wide variety of Hewlett Packard Enterprise servers, including the HPE ProLiant Gen10 Servers and HPE ProLiant Gen9 Servers, as well as storage and networking products. With HPE SIM you can manage your contracts and warranties and automate remote support via HPE Insight Remote Support. HPE SIM allows you to monitor the health of your HPE ProLiant Servers and HPE Integrity Servers, and also provides you with basic support for non-Hewlett Packard Enterprise servers with software discovery. When you integrate HPE SIM with HPE Insight Control and HPE Matrix Operating Environment, you can proactively manage your physical and virtual server health, deploy servers quickly, decrease power consumption, and improve your infrastructure with capacity planning.

### FEATURES

#### Inventory Management and Reporting

The HPE Systems Insight Manager software discovers and identifies devices, and provides access to inventory data in a database.

Generate pre-defined reports or create your own reports. You can edit, copy, and delete report configurations.

Schedule reports and have them emailed to you as needed.

Obtain contract and warranty reports when you integrate HPE SIM with HPE

Insight Remote Support.

### **Health Management**

The HPE Systems Insight Manager provides proactive notification of actual or impending component failures.

Allows IT to configure policies to execute scripts, forward events, and notify appropriate users of failures.

Enables Agentless Health Management for the HPE ProLiant Gen10 Servers and HPE ProLiant Gen9 Servers.

### **Firmware and System Software Updates Management**

Integrate HPE Systems Insight Manager (HPE SIM) with HPE Smart Update Manager for agentless firmware update distribution.

Configure, track and manage baselines without the need of an agent installed on the managed system.

### **Advanced Management with Plug-ins**

Perform comprehensive management for HPE ProLiant and BladeSystem Servers when you use HPE Insight Control with HPE Systems Insight Manager. For detailed information on HPE Insight Control, go to [www.hpe.com/info/insightcontrol](http://www.hpe.com/info/insightcontrol).

Analyze and optimize your adaptive infrastructure to accelerate complex IT projects and simplify daily operations when you use HPE Matrix Operating Environment with HPE SIM. For detailed information on Matrix Operating Environment go to [www.hpe.com/info/matrixoe](http://www.hpe.com/info/matrixoe).



For additional technical information, available models and options, please reference the [QuickSpecs](#)

## HPE POINTNEXT SERVICES

[HPE Pointnext Services](#) brings together technology and expertise to help you drive your business forward and prepare for whatever is next.

### Operational Services from HPE Pointnext Services

[HPE Pointnext Tech Care](#) provides fast access to product-specific experts, an AI-driven digital experience, and general technical guidance to help enable constant innovation. We have reimagined IT support from the ground up to deliver faster answers and greater value. By continuously searching for better ways to do things—as opposed to just fixing things that break—HPE Pointnext Tech Care helps you focus on achieving your business goals.

[HPE Pointnext Complete Care](#) is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment, and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Pointnext Services experts.

**HPE Integration and Performance Services** help you customize your experience at any stage of your product lifecycle with a menu of services based on individual needs, workloads, and technologies.

- Advise, design, and transform
- Deploy
- Integrate and migrate
- Operate and improve
- Financial Services
- Greenlake Management Services
- Retire and sanitize
- IT Training and personal development

### Other related services

[HPE Education Services](#) delivers a comprehensive range of services to support your people as they expand their skills required for a digital transformation. Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and support options.

**Defective Media Retention** is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

## HPE GREENLAKE

[HPE Greenlake](#) is HPE's market-leading IT as-a-Service offering that brings the cloud experience to apps and data everywhere – data centers, multi-clouds, and edges – with one unified operating model. HPE GreenLake delivers public cloud services and infrastructure for workloads on premises, fully managed in a pay per use model.

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Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

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