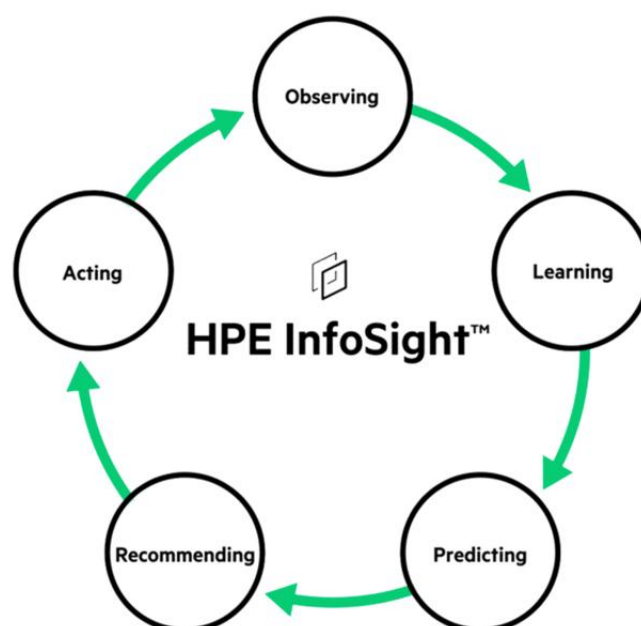




# HPE INFOSIGHT FOR SERVERS

## Server Cloud Solutions



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### WHAT'S NEW

- InfoSight for Servers users with Admin role can now deploy hotfixes on ProLiant Gen 10 servers or later without manually downloading SPP or hotfix components
- Improved login experience with support for Single Sign On (SSO)

### OVERVIEW

HPE InfoSight for Servers combines the machine learning and predictive analytics of HPE InfoSight with the health and performance monitoring of Active Health System (AHS) and HPE Integrated Lights Out (iLO) to optimize performance and predict and prevent problems. HPE InfoSight for Servers nearly eliminates wasted time and headaches by transforming how infrastructure is managed and supported. AHS is like a “flight recorder” for your server that provides continuous, proactive health monitoring and recording thousands of system parameters and diagnostic telemetry data 24x7 on the server. HPE InfoSight for Servers analyzes the telemetry data from AHS to derive insights from the behaviors of the install base to

provide recommendations to resolve problems and improve performance. iLO Amplifier Pack functions as an on-premise aggregator and transmitter for HPE InfoSight for servers.

## FEATURES

### **Predict and Prevent Problems**

**Proactive Resolution:** HPE InfoSight for Servers works with Active Health System (AHS) and iLO to predict and recommend solutions for configuration, health, and performance problems across your server infrastructure.

**Aggregated Dashboard views:** Global Operational and Wellness dashboards for a consolidated view of the status, performance, and health of the server infrastructure including system information, server warranty, support status and recommendations.

**Compliance Assessment:** Automatic detection of the current Service Pack for ProLiant (SPP) of the server and hotfix notifications based on current version of supported components in the firmware/software inventory.

### **Global Visibility and Learning**

**See What Others Can't:** HPE InfoSight for Servers sees from the past to the future and across your infrastructure, providing deep health and performance insights across your server.

**Servers Get Smarter:** Every server gets better and more reliable by learning from the collective insights and experiences of the entire install base.

### **Support You Actually Like**

**Support Automation:** Automatic support cases are created for a specific set of wellness issues identified for servers covered under a valid warranty/support contract. Cases can also be created manually from within InfoSight.

**Rapid Root Cause:** HPE support engineers have deep expertise in storage, servers, operating systems, hypervisors and applications. And, since HPE InfoSight already has all the information about the problem and your environment, the root cause for even the most complex issues are quickly identified.



[For additional technical information, available models and options, please reference the QuickSpecs](#)

## HPE POINTNEXT SERVICES

[HPE Pointnext Services](#) brings together technology and expertise to help you drive your business forward and prepare for whatever is next.

### Operational Services from HPE Pointnext Services

[HPE Pointnext Tech Care](#) provides fast access to product-specific experts, an AI-driven digital experience, and general technical guidance to help enable constant innovation. We have reimagined IT support from the ground up to deliver faster answers and greater value. By continuously searching for better ways to do things—as opposed to just fixing things that break—HPE Pointnext Tech Care helps you focus on achieving your business goals.

[HPE Pointnext Complete Care](#) is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment, and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Pointnext Services experts.

**HPE Integration and Performance Services** help you customize your experience at any stage of your product lifecycle with a menu of services based on individual needs, workloads, and technologies.

- Advise, design, and transform
- Deploy
- Integrate and migrate
- Operate and improve
- Financial Services
- Greenlake Management Services
- Retire and sanitize
- IT Training and personal development

### Other related services

[HPE Education Services](#) delivers a comprehensive range of services to support your people as they expand their skills required for a digital transformation. Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and support options.

**Defective Media Retention** is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

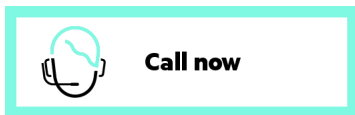
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[HPE Greenlake](#) is HPE's market-leading IT as-a-Service offering that brings the cloud experience to apps and data everywhere – data centers, multi-clouds, and edges – with one unified operating model. HPE GreenLake delivers public cloud services and infrastructure for workloads on premises, fully managed in a pay per use model.

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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

Image may differ from the actual product  
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