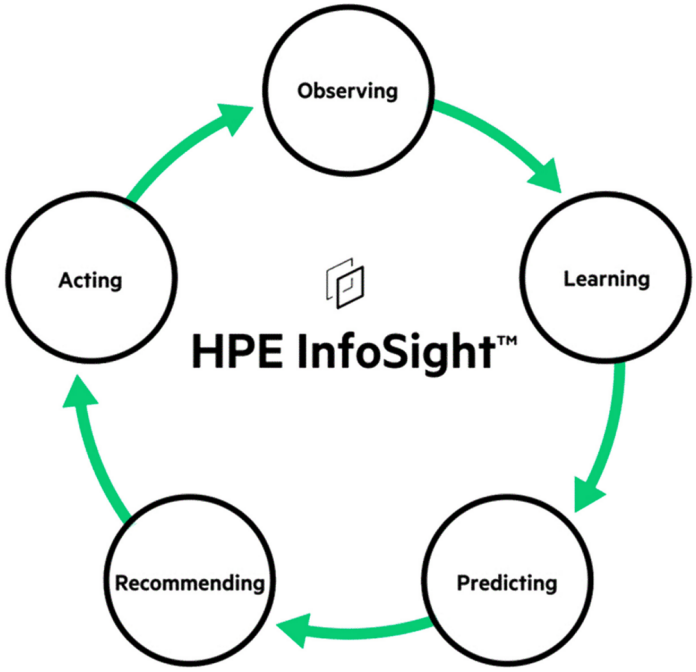
# HPE InfoSight for Servers




## What's new

- InfoSight for Servers users with Admin role can now deploy hotfixes on ProLiant Gen 10 servers or later without manually downloading SPP or hotfix components
- Improved login experience with support for Single Sign On (SSO)

## Overview

HPE InfoSight for Servers combines the machine learning and predictive analytics of HPE InfoSight with the health and performance monitoring of Active Health System (AHS) and HPE Integrated Lights Out (iLO) to optimize performance and predict and prevent problems. HPE InfoSight for Servers nearly eliminates wasted time and headaches by transforming how infrastructure is managed and supported. AHS is like a “flight recorder” for your server that provides continuous, proactive health monitoring and recording thousands of system parameters and diagnostic telemetry data 24x7 on the server. HPE InfoSight for Servers analyzes the telemetry data from AHS to derive insights from the behaviors of the install base to provide recommendations to resolve problems and improve performance. iLO Amplifier Pack functions as an on-premise aggregator and transmitter for HPE InfoSight for servers.

# Features

### Predict and Prevent Problems

Proactive Resolution: HPE InfoSight for Servers works with Active Health System (AHS) and iLO to predict and recommend solutions for configuration, health, and performance problems .across your server infrastructure.

Aggregated Dashboard views: Global Operational and Wellness dashboards for a consolidated view of the status, performance, and health of the server infrastructure including system information, server warranty, support status and recommendations.

Compliance Assessment: Automatic detection of the current Service Pack for ProLiant (SPP) of the server and hotfix notifications based on current version of supported components in the firmware/software inventory.

### Global Visibility and Learning

See What Others Can't: HPE InfoSight for Servers sees from the past to the future and across your infrastructure, providing deep health and performance insights across your server.

Servers Get Smarter: Every server gets better and more reliable by learning from the collective insights and experiences of the entire install base.

### Support You Actually Like

Support Automation: Automatic support cases are created for a specific set of wellness issues identified for servers covered under a valid warranty/support contract. Cases can also be created manually from within InfoSight.

Rapid Root Cause: HPE support engineers have deep expertise in storage, servers, operating systems, hypervisors and applications. And, since HPE InfoSight already has all the information about the problem and your environment, the root cause for even the most complex issues are quickly identified.

# HPE Services

No matter where you are in your transformation journey, you can count on HPE Services to deliver the expertise you need when, where and how you need it. From strategy and planning to deployment, ongoing operations and beyond, our experts can help you realize your digital ambitions.

### Advisory & Professional services

Experts can help you map out your path to hybrid cloud and optimize your operations.

### Managed services

HPE runs your IT operations, giving you unified control, so can focus on innovation.

### Support services

Optimize your entire IT environment and drive innovation.  Manage day-to-day IT operational tasks while freeing up valuable time and resources.

— **HPE Complete Care Service:** a modular service designed to help optimize your entire IT environment and achieve agreed upon IT outcomes and business goals. All delivered by an assigned team of HPE experts.

— **HPE Tech Care Service:** the operational service experience for HPE products. The service provides access to product specific experts, an AI driven digital experience, and general technical guidance to help reduce risk and search for ways to do things better.

— **HPE Multivendor Services:** Single point of accountability for managing on-site hardware and software support for multivendor products. HPE experts help manage your IT across technologies and platforms for HPE and non-HPE technologies, acting as the single point of contact for your IT operational needs.

### Lifecycle Services

Address your specific IT deployment project needs with tailored project management and deployment services.

### HPE Education Services

Training and certification designed for IT and business professionals across all industries. Create learning paths to expand proficiency in a specific subject.  Schedule training in a way that works best for your business with flexible continuous learning options

**Defective Media Retention** is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

### GreenLake

GreenLake is the cloud to run and manage your entire hybrid landscape—private, public, and edge. It helps you to:

— Streamline IT Operations across compute, storage, and networking without the chaos

— Unify and secure data, as you move faster

— Accelerate AI, from pilot to production

The result: greater operational efficiency, lower TCO, and faster AI delivery—all from one unified, intelligent platform built for today's hybrid enterprise.

For additional technical information, available models and options, please reference the QuickSpecs

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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

Image may differ from the actual product.

PSN1011200128NZEN, October, 2026.

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