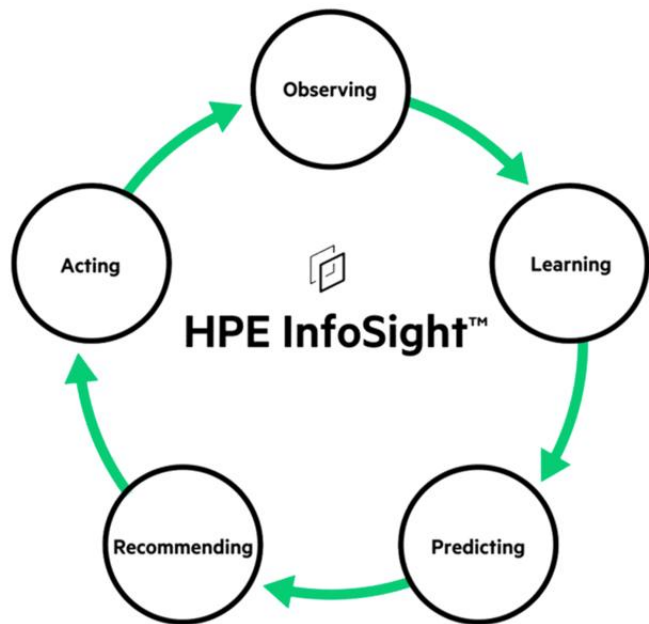




# HPE INFOSIGHT

## Storage Cloud SaaS Solutions



### OVERVIEW

HPE InfoSight eliminates wasted time and headaches by transforming how storage is managed and supported. Through cloud-based predictive analytics and machine learning, InfoSight predicts and resolves 86% of problems before your business is impacted and ensures 99.9999% of guaranteed availability. [1] And, as it analyzes and correlates millions of sensors every second, all customers benefit as their systems get smarter and more reliable. InfoSight watches over your infrastructure 24/7 so you don't have to spend your days, nights, and weekends dealing with storage issues anymore.

## FEATURES

### Predicts and Prevents Problems

Proactive Resolution: HPE InfoSight automatically predicts and resolves 86% of problems before you even know there is an issue. [1]

Solves Problems Beyond Storage: By collecting and correlating data across the infrastructure stack, HPE InfoSight uncovers the root cause of problems spanning storage to VMs. In fact, 54% of problems it resolves are outside of storage. [2]

Prevents Known Issues: If a problem is detected in one system, HPE InfoSight learns to predict the issue and prevent other systems in the installed base from experiencing the same problem.

### Global Visibility and Learning

Sees What Others Can't: HPE InfoSight sees from the past to the future and across your infrastructure, providing deep health and performance insights from storage to VMs.

Simplifies Planning: HPE InfoSight takes the guess work out of planning. It accurately predicts capacity, performance, and bandwidth needs. It also lets you explore multiple scenarios using models derived through installed-based learning.

Storage Gets Smarter: Every system gets better and more reliable by learning from the collective insights and experiences of the installed base.

### Support You Actually Like

HPE InfoSight has proactive resolution means there's no need for Level 1 or 2 support. In the rare case support is needed, speak directly with a Level 3 expert who will quickly resolve the problem. No more painful escalations – just the support you've always wanted.

Rapid Root Cause: HPE Nimble support engineers have deep expertise in storage, servers, OSs, hypervisors and applications. And, since HPE InfoSight already has all the information about the problem and your environment, the root cause for even the most complex issues are quickly identified.

We Call You: If HPE InfoSight detects something that can't be automatically resolved, our engineers proactively investigate and reach out to you with prescriptive recommendations – even if the problem is outside of storage. Never worry about who to call because we call you.



For additional technical information, available models and options, please reference the [QuickSpecs](#)

## HPE POINTNEXT SERVICES

[HPE Pointnext Services](#) brings together technology and expertise to help you drive your business forward and prepare for whatever is next.

### Operational Services from HPE Pointnext Services

[HPE Pointnext Tech Care](#) provides fast access to product-specific experts, an AI-driven digital experience, and general technical guidance to help enable constant innovation. We have reimagined IT support from the ground up to deliver faster answers and greater value. By continuously searching for better ways to do things—as opposed to just fixing things that break—HPE Pointnext Tech Care helps you focus on achieving your business goals.

[HPE Pointnext Complete Care](#) is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment, and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Pointnext Services experts.

**HPE Integration and Performance Services** help you customize your experience at any stage of your product lifecycle with a menu of services based on individual needs, workloads, and technologies.

- Advise, design, and transform
- Deploy
- Integrate and migrate
- Operate and improve
- Financial Services
- Greenlake Management Services
- Retire and sanitize
- IT Training and personal development

### Other related services

[HPE Education Services](#) delivers a comprehensive range of services to support your people as they expand their skills required for a digital transformation. Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and support options.

**Defective Media Retention** is optional and allows you to retain Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

## HPE GREENLAKE

[HPE Greenlake](#) is HPE's market-leading IT as-a-Service offering that brings the cloud experience to apps and data everywhere – data centers, multi-clouds, and edges – with one unified operating model. HPE GreenLake delivers public cloud services and infrastructure for workloads on premises, fully managed in a pay per use model.

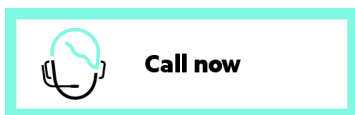
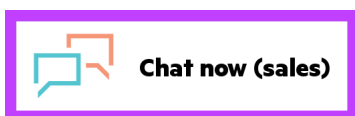
If you are looking for more services, like **IT financing solutions**, please [explore them here](#).

[1] Source: Based on actual customer data collected by the HPE Nimble Storage Support organization. See also [hpe.com/h20195/v2/Getdocument.aspx?docname=a00018503ENW](https://hpe.com/h20195/v2/Getdocument.aspx?docname=a00018503ENW)

[2] Source: HPE Get 6-Nines Guarantee, HPE Nimble Storage, September 2017.


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Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

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