

HPE IMC Service Health Manager Software



What's new

- Define key performance indicators and KQIs to measure network quality and maintain service-level agreements.
- Multivendor device management.
- Real-time monitoring, audit, and alarm of NQA instances.
- Comprehensive and periodic service health measurement reports.

Overview

HPE IMC Service Health Manager (SHM) Software is an Intelligent Management Center (IMC) optional module providing end-to-end service monitoring and service through visualization of infrastructure or network variances in the service path. It leverages data derived from other IMC components to yield critical performance metrics and aggregates key performance indicators to generate key quality indicator metrics.

Key quality indicators (KQIs) provide a visual representation for network administrators on their defined services and take proactive measures to maintain service level agreements.

Features

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The HPE IMC Service Health Manager (SHM) Software allows the network administrator to collect key performance indicators to measure network performance. This information can identify real-time hot spots and maintain optimum system wide performance.

Predefine extensive key quality indicators (KQIs) like device status and link quality to provide and improve client experiences.

Use the visual service modeling to define service-related resources and create evaluation policies to obtain a holistic view of the service.

Monitor the System Real-time and Maintain Network Quality Assurance (NQA)

The HPE IMC Service Health Manager (SHM) Software monitors delay, jitter, packet loss, and throughput of different services, including voice, video, network connectivity, and VPN Routing and Forwarding (VRF) to assist the network administrator in maintaining network quality.

Leverage multi-vendor device management for monitoring across the devices, operating systems, hardware, and types from a single application.

Provides audit alerts in real-time when the configuration cannot collect data normally.

Monitor service health with comprehensive reports delivered daily, weekly, monthly, and annually.

Technical specifications

HPE IMC Service Health Manager Software

Differentiator

HPE IMC Service Health Manager provides End to end service monitoring,service assurance through the visualization of infrastructure or network variance/factors that are in the path which provide the service.

Platform required

HPE Intelligent Management Center Enterprise Software
HPE Intelligent Management Center Standard Software

Technical notes

See the HPE IMC Standard or Enterprise Platform data sheet for the required software environment.



For additional technical information, available models and options, please reference the [QuickSpecs](#)

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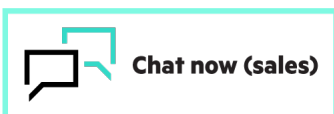
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