

What is an HPE Learner ID and how to obtain one?

HPE end user guide
(unaffiliated learners/customers)

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What is an HPE Learner ID and how to obtain one?

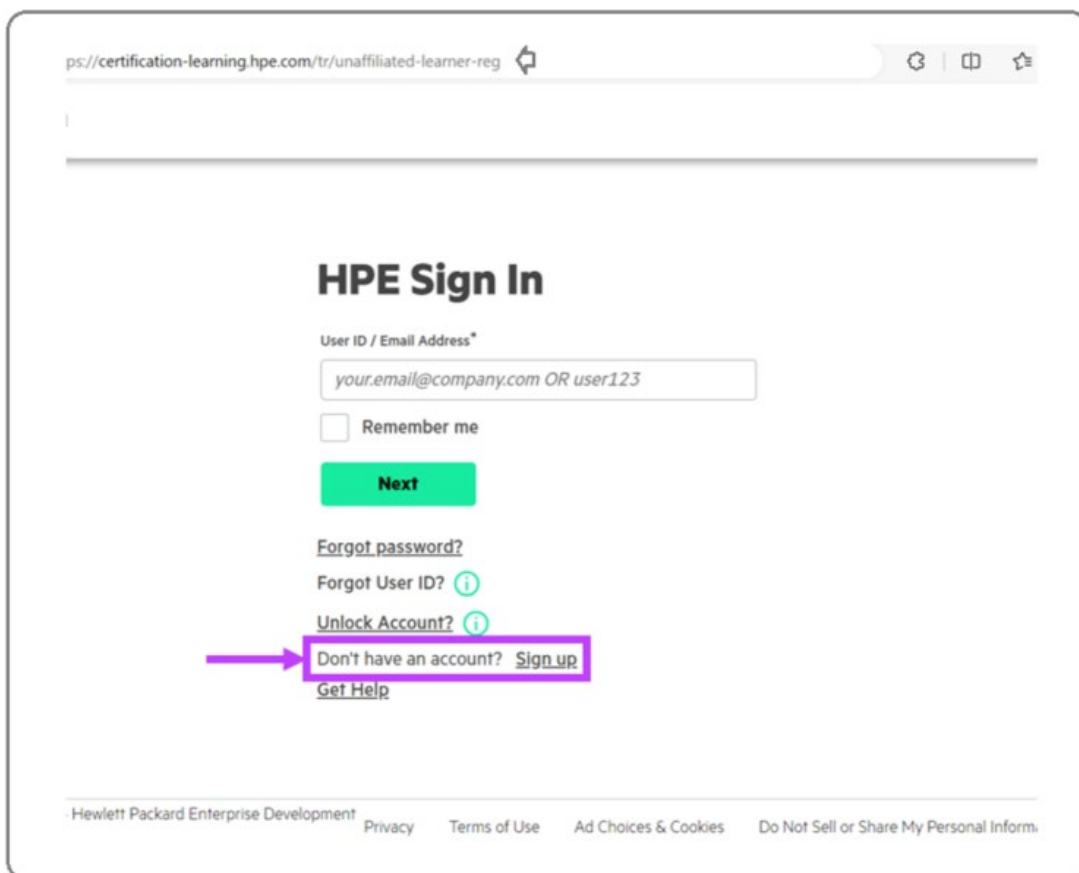
Your HPE Learner ID is only required if you attend an instructor-led training (ILT) or virtual instructor-led training (VILT) delivered by an HPE Learning Partner. You no longer need your HPE Learner ID to schedule or take a certification exam—simply log in to the [HPE credential management platform](#) using your HPE profile credentials.

Registration process summary

- Access the [Certification and Learning](#) registration page and create your HPE account and login credentials.
- After activating your account, go back to the [Certification and Learning](#) page, log into your account, select your citizenship and click "Continue."
- Complete the registration form. Click "Continue."
- Review the training material Export Compliance Agreement. Click "Continue."
- Accept the Terms and Conditions. Click "Submit."
- You will receive an email with your HPE Learner ID within 3–5 business days after you register.
- Once received, you can start your training and certification journey.

Step-by-step registration process

1. Access the [Certification and Learning](#) registration page and click the "Sign up" link.

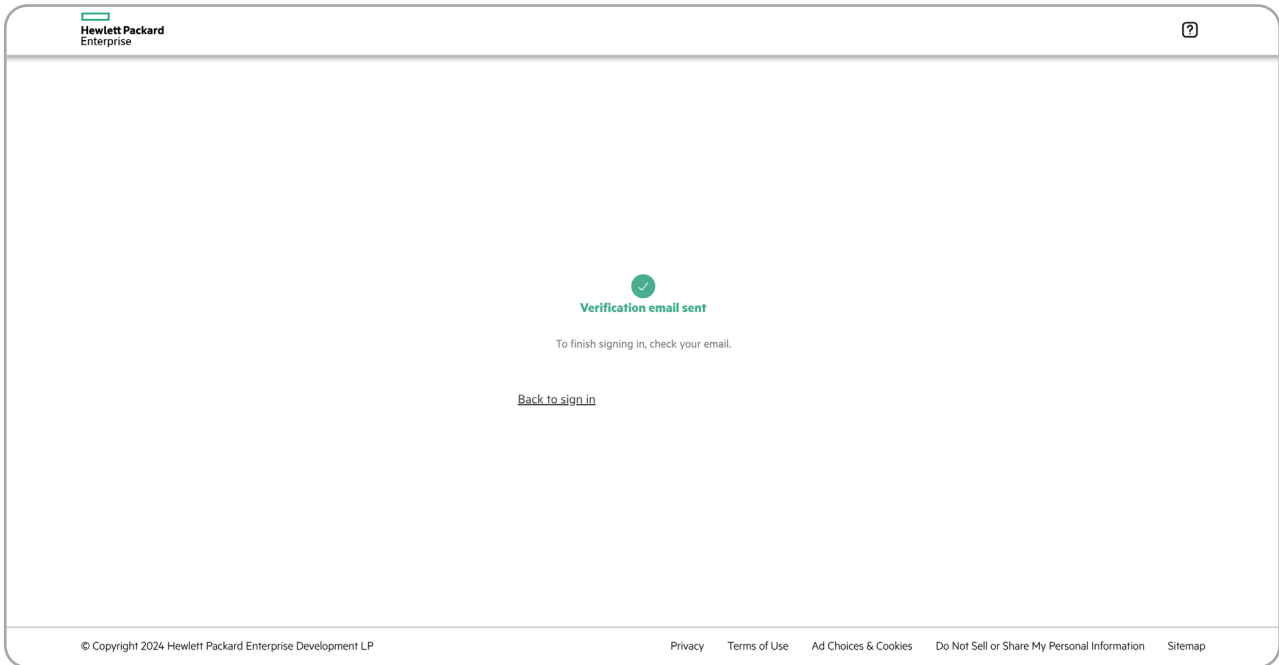


The screenshot shows a web browser window with the URL `ps://certification-learning.hpe.com/tr/unaffiliated-learner-reg`. The page title is "HPE Sign In". Below the title is a form with the following elements:

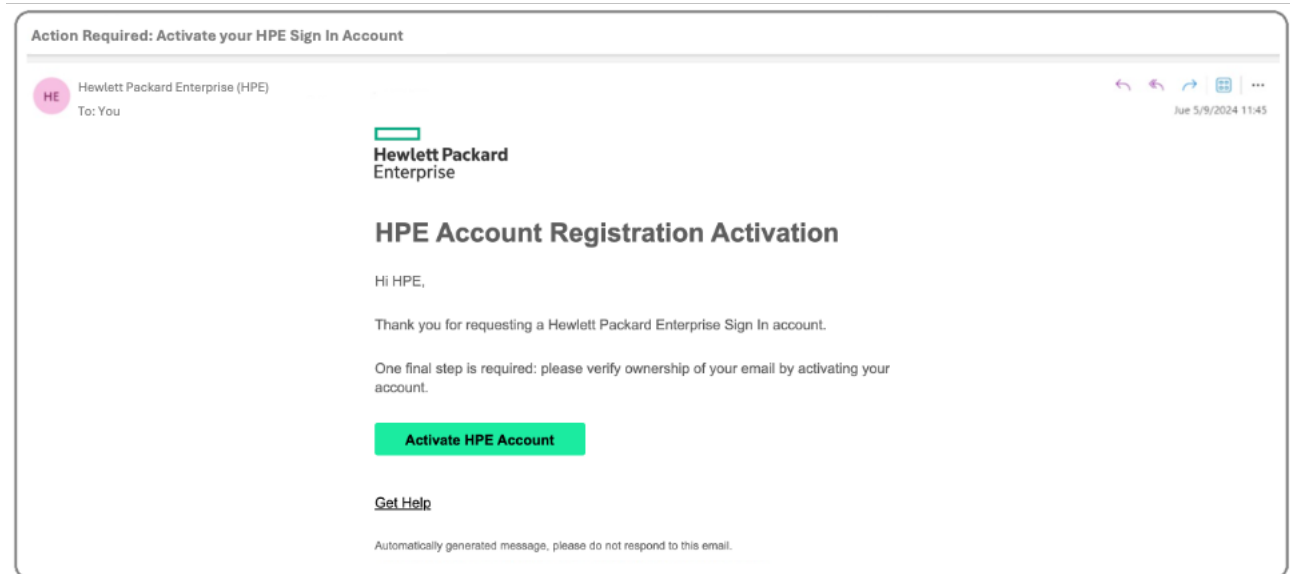
- A text input field labeled "User ID / Email Address*" containing the placeholder text "your.email@company.com OR user123".
- A checkbox labeled "Remember me".
- A green "Next" button.
- Links for "Forgot password?", "Forgot User ID?", and "Unlock Account?".
- A link "Don't have an account? Sign up" which is highlighted with a purple box and a purple arrow pointing to it from the left.
- A "Get Help" link.

At the bottom of the page, there is a footer with the text "Hewlett Packard Enterprise Development" and several links: "Privacy", "Terms of Use", "Ad Choices & Cookies", and "Do Not Sell or Share My Personal Inform."

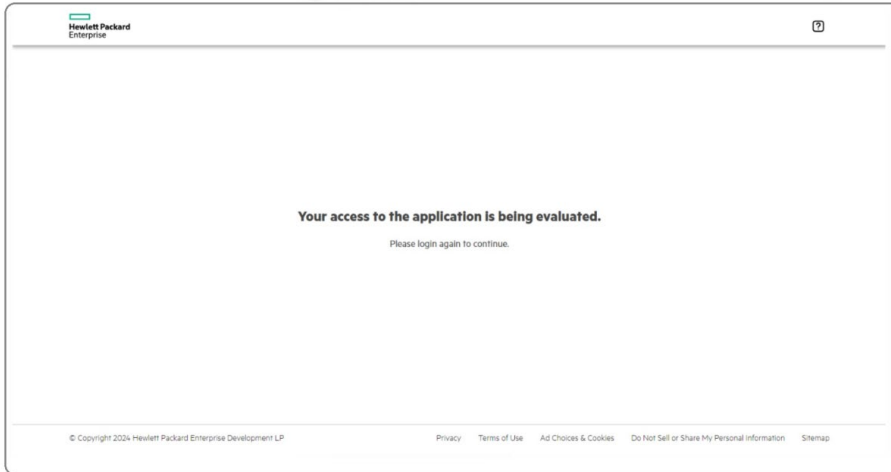
2. Fill in the mandatory fields on the form, which are marked with (*). HPE respects your privacy, and your data will be handled in accordance with the [HPE Privacy Statement](#).
3. If you wish to complete additional fields, for example, "Organization Name"/"Company Name", fill in with the name of the company you belong to.
4. Once you have completed the above steps and clicked on "Create an account," you will receive the following notification:



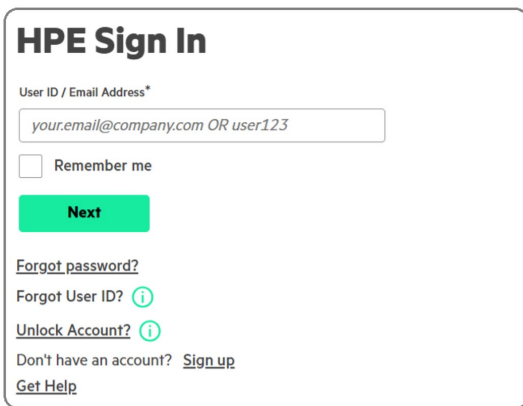
5. After logging into your mailbox (with the address provided in your registration), you will find an email with a link to confirm and activate your account, similar to the one below.



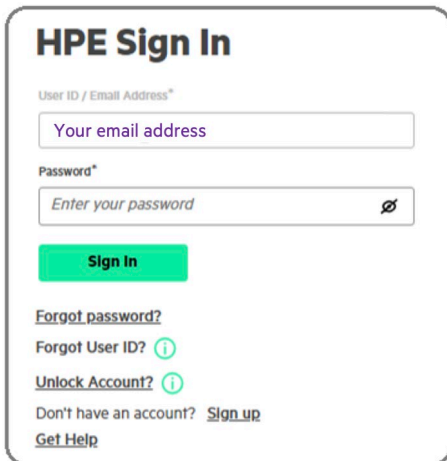
6. After clicking the **Activate HPE Account** button, the following message will be displayed:



7. Access the [Certification and Learning](#) registration page again, enter your email address and click "Next."



8. Enter your password and click "Sign In."



9. Once you are logged in, your name will be displayed at the top, with your initials enclosed in a circle at the top right corner.

The screenshot shows the 'Unaffiliated Learner Registration' page. At the top, there is a navigation bar with 'Hewlett Packard Enterprise' logo and links for 'HPE GreenLake', 'Products and Solutions', 'Services', 'Learn', 'Support', and 'Contact'. Below the navigation bar, there are tabs for 'Overview', 'Training', 'Technical certifications', 'Sales certifications', 'Communities and programs', 'Resources', and 'Help'. The main heading is 'Unaffiliated Learner Registration'. Below the heading, there is a name field with the placeholder 'Your name will appear here' and a link to 'register as a partner'. The 'Citizenship Verification' section includes a list of 'Restricted Countries' and a question: '1. Do you have dual citizenship status, or been granted a permanent resident status, or been granted refugee or asylum status; or a citizen or have a passport from any of these restricted countries listed above?'. There are radio buttons for 'Yes' and 'No', with 'No' selected. At the bottom, there are 'Back', 'Cancel', and 'Next' buttons.

Restricted Countries	
Armenia	Macao
Azerbaijan	Moldova
Belarus	Mongolia
Cambodia	Myanmar
China	Russia
Cuba	Sudan
Georgia	Syrian Arab Republic
Hong Kong	Tajikistan
Iran	Turkmenistan
Iraq	Ukraine
Kazakhstan	Uzbekistan
Korea (North)	Venezuela
Kyrgyzstan	Vietnam
Laos	Yemen
Libya	

HPE adheres to U.S. diplomatic restrictions for certain countries, making it essential to confirm your citizenship on the previous page. If you do not hold dual citizenship with any of the listed countries, please select "No."

10. Once you select "No", a dropdown menu will appear with a list of countries. Choose your country of origin and click "Next."

The screenshot shows the 'Unaffiliated Learner Registration' page after selecting 'No'. The 'Citizenship Verification' section now includes a dropdown menu for 'Country' with 'Costa Rica' selected. The 'Yes/No' radio buttons are still present, with 'No' selected. At the bottom, there are 'Back', 'Cancel', and 'Next' buttons.

While completing the above steps, the following screen will display briefly:



11. The next screen contains four different sections for data completion:

- a. **"Personal Information"**: Fill out the mandatory blank fields (instructions provided in purple) as per the figure below.

- b. **"Business Information"**: If you already work for an HPE Partner, please complete all fields. Otherwise, you may enter "Self" in the first field and "-" on remaining fields.

The screenshot shows the 'Unaffiliated Learner Registration' page on the Hewlett Packard Enterprise website. The page has a navigation bar at the top with links for Overview, Training, Technical certifications, Sales certifications, Communities and programs, Resources, Help, and a user profile icon. Below the navigation bar, the page title is 'Unaffiliated Learner Registration'. Underneath, there is a 'Name' field with the placeholder text 'Your name will appear here' and a note: 'If you work for an HPE channel partner, please register as a partner.' The 'Business Information' section is expanded, showing instructions: 'The following relates to the company trading name and physical address (street address) details for the company for which you work. If you are self-employed, enter "Self" for the "Company name". This information is also used to check whether your company location already exists on file as a registered location, or if a new location record needs to be created.' The form fields include: 'Company name (if none, enter "Self")' with a placeholder 'Add the name of the company you work for or "Self"'; 'Address Line 1*' with a placeholder 'Add building number and street'; 'Address Line 2' with a placeholder 'Add apartment # or other additional detail'; 'City / Town*' with a placeholder 'Add city or town'; 'Province / State*' with a placeholder 'Add province or state'; and 'Postal Code / Zip Code*' with a placeholder 'Add postal code'. At the bottom of the form, there are 'Back', 'Cancel', and 'Next' buttons.

- c. **"Contact Address Information"**: If this is the address of an HPE Partner, select "Yes." Otherwise, select "No." The "Country" field will already be filled in. For remaining fields, follow the instructions on the previous figure.

The screenshot shows the 'Unaffiliated Learner Registration' page on the Hewlett Packard Enterprise website, focusing on the 'Contact Address Information' section. The page layout is identical to the previous screenshot. The 'Contact Address Information' section is expanded, showing instructions: 'This address will be used by HPE Partner Ready Certification and Learning should we need to contact you via postal mail for program related business communications.' Below the instructions, there is a question 'Same as business address?' with radio button options for 'Yes' and 'No'. At the bottom of the form, there are 'Back', 'Cancel', and 'Next' buttons.

12. "Privacy Policy": Select how HPE may contact you and click "Next."

The screenshot shows the 'Unaffiliated Learner Registration' page on the Hewlett Packard Enterprise website. The page has a navigation bar at the top with links for Overview, Training, Technical certifications, Sales certifications, Communities and programs, Resources, Help, and an 'All' button. Below the navigation bar, the page title is 'Unaffiliated Learner Registration'. The form includes a name field with the placeholder 'Your name will appear here' and a note: 'If you work for an HPE channel partner, please register as a partner.' There are four expandable sections: 'Personal Information', 'Business Information', 'Contact Address Information', and 'Privacy Policy'. The 'Privacy Policy' section is expanded, showing the following text: 'Occasionally HPE communicates information about products, channel programs, services, and/or support. This may include new product information, promotions, or possibly an invitation to participate in market research. IMPORTANT: In order to get information on program updates, timelines and important training and certification information, we strongly recommend allowing HPE to send communications to you. These updates are essential to keep current, especially with our certification program. May HPE (including HPE Partner Ready Certification and Learning offices) contact you with information that may be relevant to you by the following methods? (A checked box indicates your approval of the contact method specified.)' Below this text are five radio button options: 'Email' (checked), 'Phone', 'Postal Mail', 'Fax', and 'SMS'. At the bottom of the form are three buttons: 'Back', 'Cancel', and 'Next'.

13. Read the Training Material Export Compliance Agreement (you may use a machine translator if necessary) and click "Next."

The screenshot shows the 'Unaffiliated Learner Registration' page on the Hewlett Packard Enterprise website, specifically the 'Export Compliance Agreement' section. The page has the same navigation bar as the previous screenshot. The page title is 'Unaffiliated Learner Registration'. The form includes a name field with the placeholder 'Your name will appear here' and a note: 'If you work for an HPE channel partner, please register as a partner.' The 'Export Compliance Agreement' section is expanded, showing the following text: 'Access to this Training Material from territories where it is restricted by the U.S. or other national laws or regulations is prohibited. If you choose to access this training, you do so on your own initiative and are responsible for the compliance with all applicable laws or regulations. You agree to comply with all export and re-export restrictions and regulation of the U.S. Department of Commerce and any other United States or foreign agencies and authorities in connection with you use of this Training Material and to not, in violation of any laws or regulation, transfer, or authorize the transfer, or any Training Material to a prohibited country or otherwise in violation of any laws or regulations, be exported or re-imported (a) to embargoed and sanctioned countries such as Crimea region of the Ukraine, Cuba, Iran, North Korea, Sudan, and Syria, or (b) to anyone on the U.S. Treasury Department's List of Specially Designated Nationals* or the U.S. Commerce Department's Table of Denial Orders** or Entity List of proliferation concern***, or the U.S. State Department's Debarred Parties List****.' Below this text are four footnotes: '*U.S. Treasury Department's List of Specially Designated Nationals', '**Table of Denial Orders', '***Entity List of Proliferation concern', and '****U.S. State Department's Debarred Parties List'. The text continues: 'By using any Training Materials subject to any such laws or regulations, you represent and warrant that you are not located in, under the control of, or a nation or resident of any such country or on any such list.' Below this text is a checkbox with the text 'I affirm I am in compliance with all applicable United States Laws and Regulations', which is checked. At the bottom of the form are three buttons: 'Back', 'Cancel', and 'Next'.

14. Review the Terms and Conditions, select the checkboxes to indicate your agreement, and then click "Submit."

Important note: the "Submit" button will only be enabled after you have clicked the "Click here to view the Terms and Conditions before proceeding" link and have reviewed them.

The screenshot shows the 'Unaffiliated Learner Registration' page. At the top, there is a navigation bar with the Hewlett Packard Enterprise logo and links for HPE GreenLake, Products and Solutions, Services, Learn, Support, and Contact. Below the navigation bar, there are several tabs: Overview, Training, Technical certifications, Sales certifications, Communities and programs, Resources, and Help. The main heading is 'Unaffiliated Learner Registration'. Below the heading, there is a name field with the placeholder text 'Your name will appear here'. A note states: 'If you work for an HPE channel partner, please register as a partner.' The 'Terms and Conditions' section includes a link: 'Click here to view the Terms and Conditions before proceeding.' Below this, there is a paragraph explaining the terms. There are two checkboxes, both of which are checked. The first checkbox is for 'Yes, I agree to the HPE Partner Ready Certification and Learning Terms and Conditions.' The second checkbox is for 'By requesting access as an HPE student, I agree that HPE can store information about classes I register for and the certifications which I obtain, and that HPE may share this information with the HPE group of companies, authorized agents of HPE and/or actual business that I work for.' At the bottom of the form, there are three buttons: 'Back', 'Cancel', and 'Submit'.

15. Upon completing the process, a confirmation screen will appear. You will receive your HPE Learner ID via email within three calendar days.

The screenshot shows the confirmation screen for 'Unaffiliated Learner Registration'. The navigation bar and tabs are the same as in the previous screenshot. The main heading is 'Unaffiliated Learner Registration'. Below the heading, there is a name field with the placeholder text 'Your name will appear here'. A note states: 'If you work for an HPE channel partner, please register as a partner.' The main heading for this section is 'Thank you for your registration!'. Below this, there is a paragraph: 'You have successfully completed your first step towards becoming a member of the HPE Certification and Learning community and acquiring your HPE Learner ID.' Another paragraph states: 'Your registration request is in process. Pending any validation issues, you will be sent an email with your HPE Learner ID.' There is a section titled 'Questions?' with a link: 'Contact our program for questions about your registration.'

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