

# Using EMS HA Monitors



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**August 1997**

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## Printing History

**Table 1**

Printing Date	Part Number	Edition
August 1997	<b>B5735-90001</b>	Edition 1.

This edition documents material related to installing and configuring the Event Monitoring Service (EMS).

This printing date and part number indicate the current edition. The printing date changes when a new edition is printed. (Minor corrections and updates which are incorporated at reprint do not cause the date to change.) The part number changes when extensive technical changes are incorporated.

New editions of this manual will incorporate all material updated since the previous edition.

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## Preface

This guide describes how to install and configure the Event Monitoring Service to monitor system health, and how to use EMS in conjunction with availability software such as MC/ServiceGuard and IT/O:

- Chapter 1, “Installing and Using EMS” presents the exact steps required to install and use the software on your system or cluster.
- Chapter 2, “Monitoring Disk Resources”, gives guidelines on using the disk monitor, including using it with MC/ServiceGuard.
- Chapter 3, “Monitoring Cluster Resources”, gives guidelines on using the cluster monitor.
- Chapter 4, “Monitoring Network Interfaces”, gives guidelines on using the network interface monitor.
- Chapter 5, “Monitoring System Resources”, gives guidelines on using the system resource monitor for monitoring users, job queues and available filesystem space.
- Chapter 6, “Troubleshooting”, gives guidelines on reading log files, and testing monitor requests.

### Related Publications

The following documents contain additional related information:

- *Clusters for High Availability: A Primer of HP-UX Solutions* (ISBN 0-13-494758-4). HP Press: Prentice Hall, Inc., 1996.
- *Disk and File Management Tasks on HP-UX* (ISBN 0-13-518861-X). HP Press; Prentice Hall, Inc., 1997.
- *Managing MC/ServiceGuard* (HP Part Number B3936-90019).
- *HP OpenView IT/Operations Administrators Task Guide* (P/N B4249-90003)
- *Configuring OPS Clusters with MC/LockManager* (HP Part Number B5158-90001).
- *Managing Highly Available NFS* (HP Part Number B5125-90001)
- <http://www.hp.com/go/ha> external web site for information about Hewlett-Packard’s high-availability technologies where you can documents such as *Writing Monitors for the Event Monitoring Service (EMS)*

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# **1** **Installing and Using EMS**

EMS HA Monitors (Event Monitoring Service High Availability Monitors) aids in providing high availability in an HP-UX environment by monitoring particular system resources and then informing target applications (e.g. MC/ServiceGuard) when the resources they monitor are at critical user-defined values.

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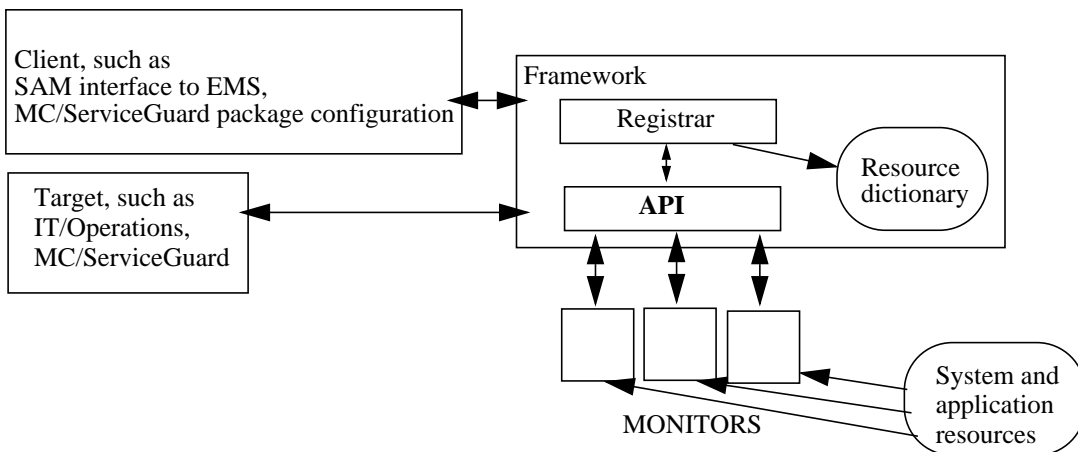
## What are EMS HA Monitors?

EMS HA Monitors (Event Monitoring Service High Availability Monitors) are a set of monitors and a monitoring service that polls a local system or application resource and sends messages when events occur. An event can simply be defined as something you want to know about. For example, you may want to be alerted when a disk fails or when available filesystem space falls below a certain level. EMS allows you to configure what you consider an event for any monitored system resource.

The advantage EMS has over built-in monitors is that requests can be made to send events to a wide variety of software using multiple protocols (opcmg, SNMP, TCP, UDP). For example, you can configure EMS so that when a disk fails a message is sent to MC/ServiceGuard and IT/Operations. These applications can then use that message to trigger package failover and to send a message to an administrator to fix the disk.

EMS HA Monitors consist of a framework, a collection of monitors, and a configuration interface that runs under SAM (System Administration Manager). The framework starts and stops the monitors, stores information used by the monitors, and directs monitors where to send events. A standard API provides a way to add new monitors as they become available, or to write your own monitors; see the document *Writing Monitors for the Event Monitoring Service (EMS)* available from the high availability web site: <http://www.hp.com/go/ha>

**Figure 1-1** Event Monitoring Services High Availability Monitors



Monitors are applications written to gather and report information about specific resources on the system. They use system information stored in places like `/etc/lvmtab` and the MIB database. When you make a request to a monitor, it polls the system information and sends a message to the framework, which then interprets the data to determine if an event has occurred and sends messages in the appropriate format.

EMS HA Monitors work best in a high availability environment; it aids in quickly detecting and eliminating single points of failure, and monitors resources that can be used as MC/ServiceGuard package dependencies. However, EMS HA Monitors can also be used outside a high availability environment for monitoring the status of system resources.

A set of monitors is shipped with EMS: disk, cluster, network interface, and system resource monitors. Other Hewlett-Packard products are bundled with monitors that fit into the EMS framework, such as ATM and HP OSI Transport Service 9000. You can also write your own monitor; see *Writing Monitors for the Event Monitoring Service (EMS)*.

## **The Role of EMS HA Monitors in a High Availability Environment**

The weakest link in a high availability system is the single point of failure. EMS HA Monitors can be used to report information that helps you detect loss of redundant resources, thus exposing single points of failure, a threat to data and application availability.

Because EMS is a monitoring system, and does not do anything to modify the system, it is best used with additional software that can take action based on the events sent by EMS. Some examples are:

- EMS HA Monitors and MC/ServiceGuard

MC/ServiceGuard uses the EMS monitors to determine the health of resources, such as disks, and may fail over packages based on that information.

Configuration of EMS monitoring requests for use with MC/ServiceGuard packages is done from the Cluster area for Package Configuration in SAM, or by editing the ASCII package configuration file.

However, if you also want to be alerted to what caused a package to fail over, or you want to monitor events that affect high availability you need to create requests from the SAM interface in the Resource Management area as described in “Using EMS HA Monitors” on page 17, and in subsequent chapters.

MC/ServiceGuard may already be configured to monitor the health of nodes, services, and subnets, and to make failover decisions based on resources status. Configuring EMS monitors provides additional MC/ServiceGuard failover criteria for certain network links and other resources.

- EMS HA Monitors with IT/Operations or Network Node Manager

EM HA Monitors S can be configured to send events to IT/Operations and Network Node Manager.

- EMS HA Monitors with your choice of system management software

Because EMS can send events in a number of protocols, it can be used with any system management software that supports either SNMP traps, or TCP, or UDP messages.

## Installing and Removing EMS HA Monitors

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### NOTE

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To make best use of EMS HA Monitors, install and configure them on all systems in your environment. Because EMS monitors resources for the local system only, you need to install EMS on every system to monitor all systems.

EMS HA Monitors run on HP 9000 Series 800 systems running HP-UX version 10.20 or later.

Hardware, such as disks and LAN cards, should be configured and tested before installing EMS HA Monitors.

### Installing EMS HA Monitors

The EMS HA Monitor bundle (P/N B5735AA-APZ) and license (P/NB5736AA-APZ) version A.01.00 contains these products:

EMS-Core	the EMS framework
EMS-Config	the SAM interface to EMS
EMS-Disk Monitor	the disk monitor, associated dictionary and files
EMS-MIB Monitor	the cluster, network, and system resource monitors, associated dictionary and files

To install EMS product, use **swinstall**, or the Software Management area in SAM.

If you have many systems, it may be easier to install over the network from a central location. Create a network depot according to the instructions in *Managing HP-UX Software with SD-UX*, **rlogin** or **telnet** to the remote host, and install over the network from the depot.

When monitors are updated, or you install a monitor on top of an existing monitor, your requests are retained. This is part of the functionality provided by the persistence client; see “Making Sure Monitors are Running” in Chapter 6.

Note that updated monitors may have new status values that change the meaning of your monitoring requests.

## **Removing EMS HA Monitors**

Use **swremove** or the Software Management tools under SAM to remove EMS. Note that because the monitors are persistent, that is, they are always automatically started if they are stopped, it is likely you will have warnings in your removal log file that say, “Could not shut down process” or errors that say “File /etc/opt/resmon/lbin/p\_client could not be removed.” Even if you see these warnings, monitors are removed and any dirty files are cleaned up on reboot.



## Using EMS HA Monitors

There are two ways to use EMS HA Monitors:

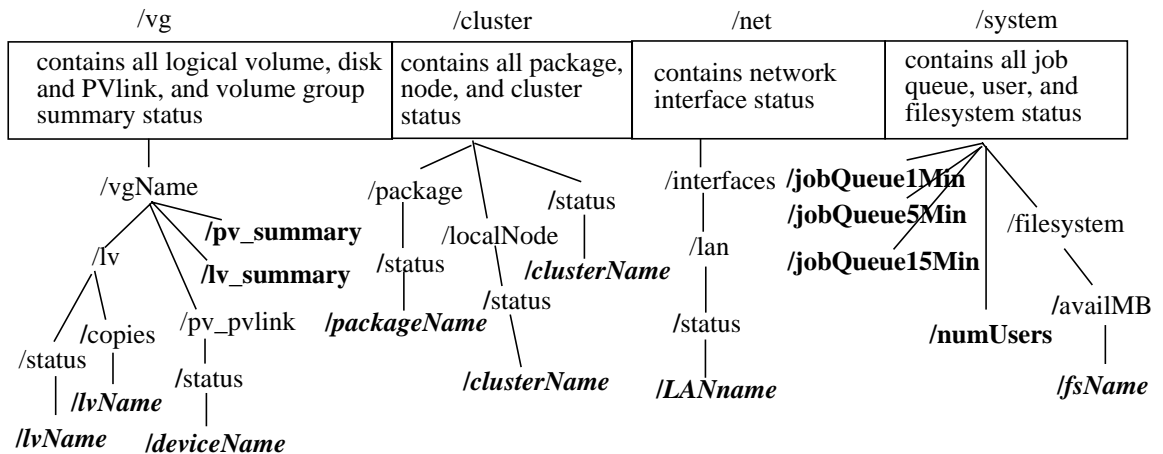
- Configure monitoring requests from the EMS interface in the Resource Management area of SAM.
- Configure package dependencies in MC/ServiceGuard by using the Package Configuration interface in the High Availability Clusters subarea of SAM or by editing the package ASCII configuration file.

The following are prerequisites to using EMS:

- Disks need to be configured using the LVM (Logical Volume Manager).
- Network cards need to be configured.
- Filesystems need to have been created and mounted.

Resource classes are structured hierarchically, similar to a filesystem structure, although they are not actually files and directories. The classes supplied with this version of EMS are listed in Figure 1-2. Resource instances are listed in bold, and instances that are replaced with an actual name are in bold italics.

**Figure 1-2 Event Monitoring Service Resource Class Hierarchy**



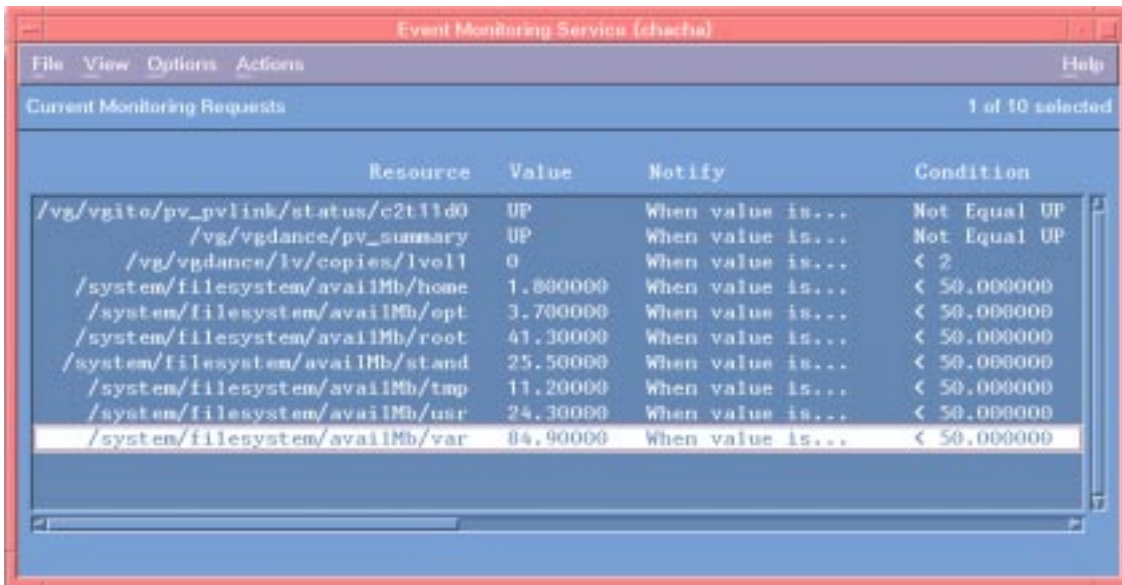
The full path of a resource includes the class, subclasses, and instance. An example of a full resource path for the physical volume status of the device `/dev/dsk/c0t1d2` belonging to volume group `vgDataBase`, would be `/vg/vgDataBase/pv_pvlink/status/c0t1d2`.

## Configuring EMS Monitoring Requests Outside of MC/ServiceGuard

This section describes the steps from the SAM interface to EMS to create monitoring requests that notify non-MC/ServiceGuard management applications such as IT/Operations. This information for creating requests is also valid for monitors sold with other products (ATM or OTS, for example) and for user-written monitors written according to developer specifications in *Writing Monitors for the Event Monitoring Service (EMS)*.

To start the EMS configuration, double-click on the Event Monitoring Service icon in the Resource Management area in SAM. The main screen, shown in Figure 1-3, shows all requests configured on that system; if you haven't created requests, the screen will be empty.

Figure 1-3 Event Monitoring Service Screen



The screenshot shows a window titled "Event Monitoring Service (chacha)" with a menu bar (File, View, Options, Actions, Help) and a status bar ("1 of 10 selected"). The main area displays a table of monitoring requests with the following data:

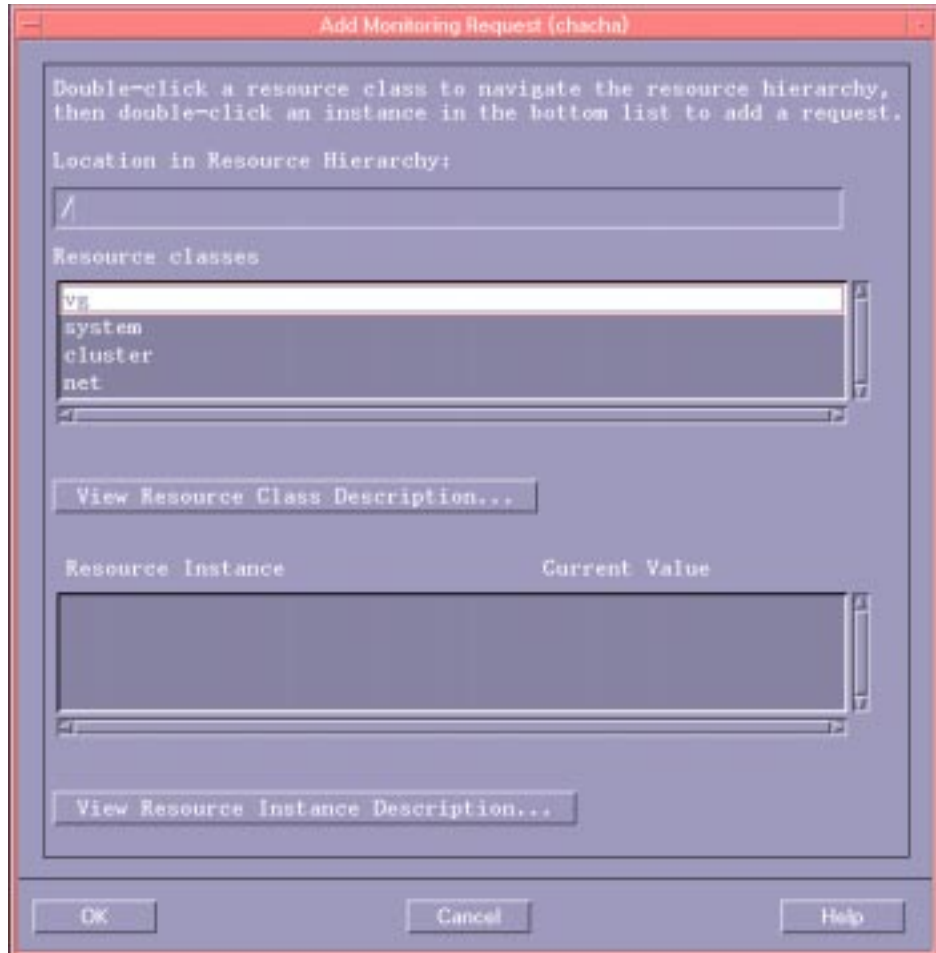
Resource	Value	Notify	Condition
/vg/vgito/pv_pvlink/status/c2t11d0	UP	When value is...	Not Equal UP
/vg/vgdance/pv_summary	UP	When value is...	Not Equal UP
/vg/vgdance/lv/copies/lvol1	0	When value is...	< 2
/system/filesystem/availMb/home	1.800000	When value is...	< 50.000000
/system/filesystem/availMb/opt	3.700000	When value is...	< 50.000000
/system/filesystem/availMb/root	41.300000	When value is...	< 50.000000
/system/filesystem/availMb/stand	25.500000	When value is...	< 50.000000
/system/filesystem/availMb/tmp	11.200000	When value is...	< 50.000000
/system/filesystem/availMb/usr	24.300000	When value is...	< 50.000000
/system/filesystem/availMb/var	84.900000	When value is...	< 50.000000

## Selecting a Resource to Monitor

All resources are divided into classes. When you double-click on Add Monitoring Request in the Actions menu, the top-level classes for all installed monitors are dynamically discovered and then listed.

Figure 1-4

### The Top Level of the Resource Hierarchy in the Add a Monitoring Request Screen



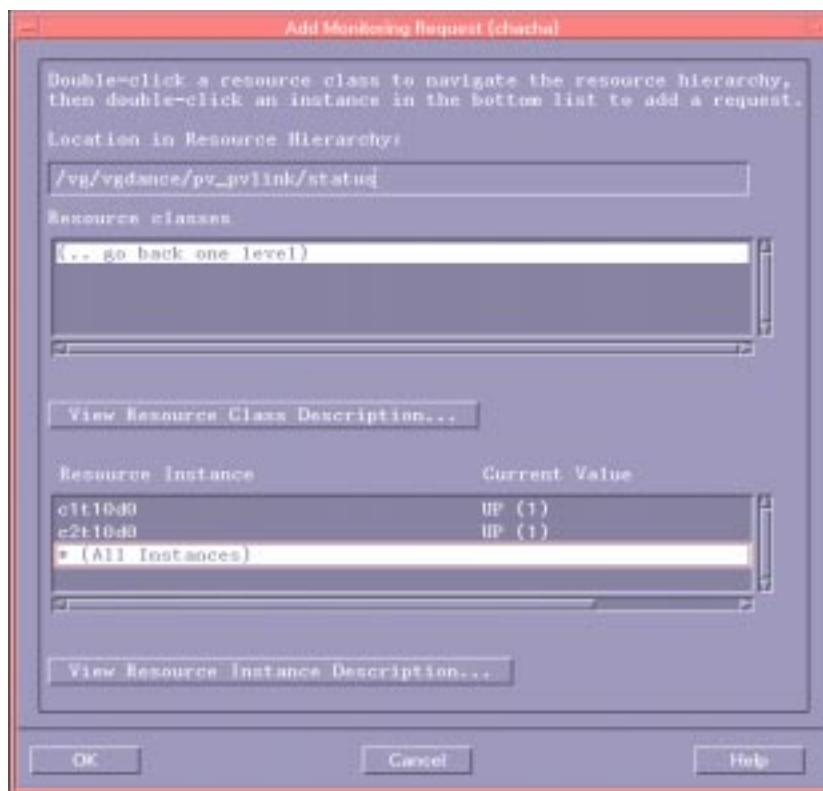
## Installing and Using EMS

### Using EMS HA Monitors

Some Hewlett-Packard products, such as ATM or HP OTS 9000, provide EMS monitors. If those products are installed on the system, then their top-level classes will also appear here. Similarly, top-level classes belonging to user-written monitors, created using the EMS Developer's Kit, will be discovered and displayed here.

Traverse the hierarchy in the upper part of the screen in Figure 1-4 and select a resource instance to monitor in the lower part of the screen as in Figure 1-5.

**Figure 1-5** Choosing a Resource Instance in the Add a Monitoring Request Screen



## Using Wildcards

The \* wildcard is a convenient way to create many requests at once. Most systems have more than one disk or network card, and many have several disks. To avoid having to create a monitor request for each disk, select \* (All Instances) in the Resource Instance box. See Figure 1-5.

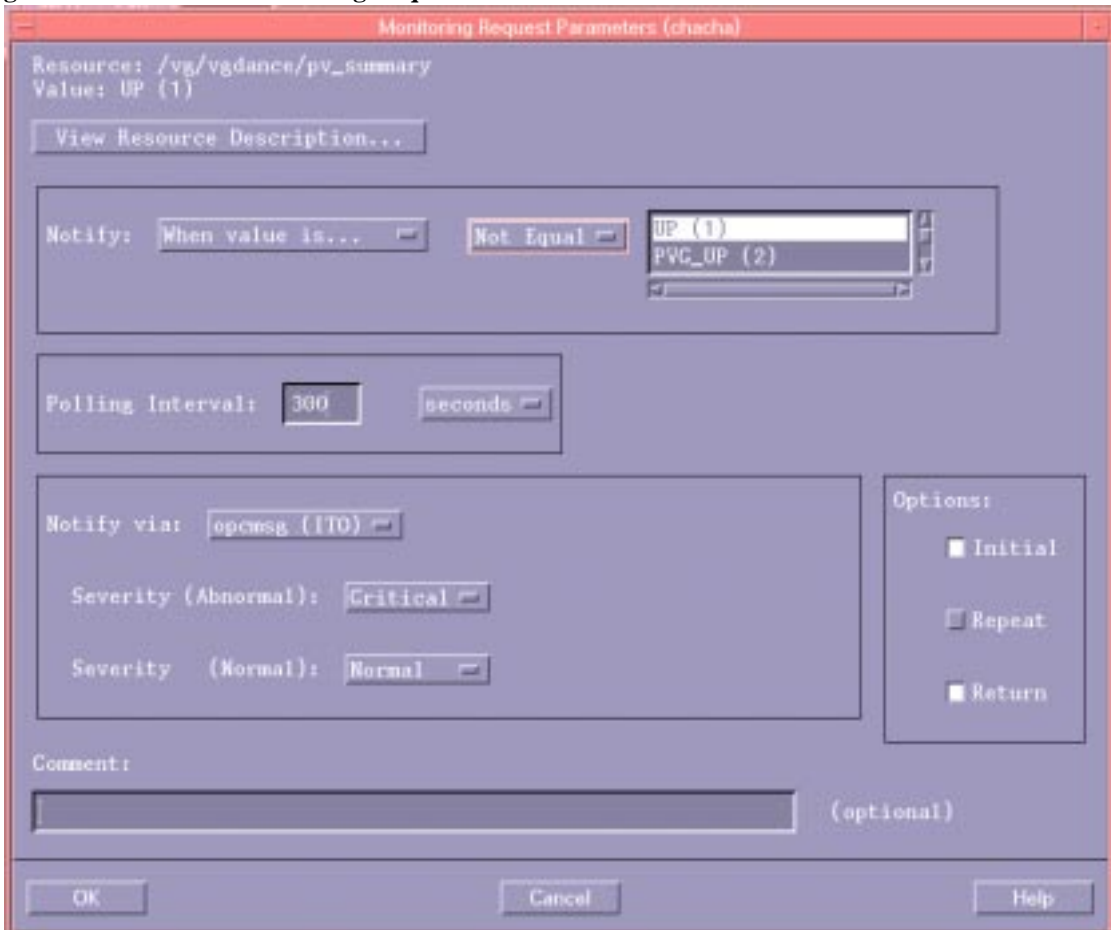
Wildcards are available only when all instances of a subclass are the same resource type.

Wildcards are not available for resource classes. So, for example, a wildcard is available for the status instances in the `/vg/vgName/pv_pvlink/status` subclass, but no wildcard appears for the volume group subclasses under the `/vg` resource class.

## Creating a Monitoring Request

The screen in Figure 1-6 shows where you specify when and how to send events. The following sections describe the monitoring parameters and some common applications of them.

**Figure 1-6** Monitoring Request Parameters



## How Do I Tell EMS When to Send Events?

While the monitor may be polling disks every 5 minutes, for example, you may only want to be alerted when something happens that requires your attention. When you create a request, you specify the conditions under which you receive an alert. Here are the terms under which you can be notified:

When value is...	You define the conditions under which you wish to be notified for a particular resource using an operator (e.g. =, not equal, >, >=, <, <=) and a value returned by the monitor (e.g. UP, DOWN, INACTIVE). Text values are mapped to numerical values. Specific values are in the chapters describing the individual monitors.
When value changes	This notification might be used for a resource that does not change frequently, but you need to know each time it does. For example, you would want notification each time the number of mirrored copies of data changes from 2 to 1 and back to 2.
At each interval	This sends notification at each polling interval. It would most commonly be used for reminders or gathering data for system analysis. Use this for only a small number of resources at a time, and with long polling intervals of several minutes or hours; there is a risk of affecting system performance.

If you select conditional notification, you may select one or more of these options:

Initial	Use this option as a baseline when monitoring resources such as available filesystem space or system load. It can also be used to test that events are being sent for a new request.
Repeat	Use this option for urgent alerts. The Repeat option sends an alert at each polling interval as long as the notify condition is met. Use this option with caution; there is a risk of high CPU use or filling log files and alert windows.
Return	Use this option to track when emergency situations return to normal.

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**NOTE**

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Updated monitors may have new status values that change the meaning of your monitoring requests, or generate new alerts.

For example, assume you have a request for notification if status > 3 for a resource with a values range of 1-7. You would get alerts each time the value equaled 4, 5, 6, or 7. If the updated version of the monitor has a new status value of 8, you would see new alerts when the resource equalled 8.

## What is a Polling Interval?

The polling interval determines the maximum amount of elapsed time before a monitor knows about a change in status for a particular resource. The shorter the polling interval, the more likely you are to have recent data. However, depending on the monitor, a short polling interval may use more CPU and system resources. You need to weigh the advantages and disadvantages between being able to quickly respond to events and maintaining good system performance.

The minimum polling interval depends on the monitor's ability to process quickly. For most resource monitors the minimum is 30 seconds. Disk monitor requests can be as short as 1 second.

MC/ServiceGuard monitors resources every few seconds. You may want to use a short polling interval (30 seconds or less) when it is critical that you make a quick failover decision.

You may want a polling interval of 5 minutes or so for monitoring less critical resources.

You may want to set a very long polling interval (4 hours) to monitor failed disks that are not essential to the system, but which should be replaced in the next few days.

## Which Protocols Can I Use to Send Events?

You specify the protocol the EMS framework uses to send events in the Notify via: section of the screen in Figure 1-6. The options are:

- opcmmsg ITO sends messages to ITO applications via the opcmmsg daemon. EMS defines normal and abnormal differently for each notification type:
  - Conditional notification defines all events that meet the condition as abnormal, and all others as normal.
  - Change notification defines all events as abnormal.
  - Notification at each polling interval defines all events as normal.

## Installing and Using EMS

### Using EMS HA Monitors

You may specify the ITO message severity for both normal and abnormal events:

- Normal
- Warning
- Critical
- Minor
- Major

The ITO application group is EMS(HP), the message group, HA, and the object is the full path of the resource being monitored.

See *HP OpenView IT/Operations Administrators Task Guide* (P/N B4249-90003) for more information on configuring notification severity.

- **SNMP traps**  
This sends messages to applications using SNMP traps, such as Network Node Manager. See *HP OpenView Using Network Node Manager* (P/N J1169-90002) for more information on configuring SNMP traps. The following traps are used by EMS:

EMS\_NORMAL\_OID “1.3.6.1.4.1.11.2.3.1.7.0.1” - Normal notification  
EMS\_ABNORMAL\_OID “1.3.6.1.4.1.11.2.3.1.7.0.2” - Abnormal notification  
EMS\_RESTART\_OID “1.3.6.1.4.1.11.2.3.1.7.0.4” - Restart notification

- **TCP and UDP**  
This sends TCP or UDP encoded events to the target host name and port indicated for that request. Thus the message can be directed to a user-written socket program.

Templates for configuring IT/Operations and Network Node Manager to display EMS events can be found on the Hewlett-Packard High Availability public web page at <http://www.hp.com/go/ha>.

## What is a Notification Comment?

The notification comment is useful for sending task reminders to the recipients of an event. For example, if you have a disk monitor request that reports an alert that an entire mirror has failed, when that event shows up in IT/Operations, for example, you may want it to have the name of the person to contact if disks fail. If you have configured MC/ServiceGuard package dependencies, you may want to enter the package name as a comment in the corresponding pv\_summary request.



## Copying Monitoring Requests

There are two ways to use the copy function:

- To create requests for many resources using the same monitoring parameters, select the monitoring request in the main screen and choose Actions: Copy Monitoring Request. You need to have configured at least one similar request for a similar instance. Choose a different resource instance in the Add a Monitoring Request screen, and click <OK> in the Monitoring Request Parameters screen.
- To create many different requests for the same resource, select the monitoring request in the main screen and choose Actions: Copy Monitoring Request. You need to have configured at least one request for that resource. Click <OK> in the Add a Monitoring Request screen, and modify the parameters in the Monitoring Request Parameters screen. You may want to do this to create requests that send events using multiple protocols.

## Modifying Monitoring Requests

To change the monitoring parameters of a request, select the monitoring request from the main screen and select Actions: Modify Monitoring Request.

## Removing Monitoring Requests

Select one or more monitoring requests from the main screen and choose Actions: Remove Monitoring Request. To start monitoring the resource again you must recreate the request, either by copying a similar request for a similar resource or by re-entering the data.

## Configuring MC/ServiceGuard Package Dependencies

This section describes how to use SAM to create package dependencies on EMS resources. This creates an EMS request to monitor that resource and to notify MC/ServiceGuard when that resource reaches a critical user-defined level. MC/ServiceGuard will then failover the package. Here are some examples of how EMS might be used:

- In a cluster where one copy of data is shared between all nodes in a cluster, you may want to fail over a package if the host adapter has failed on the node running the package. Because busses, controllers, and disks are shared, package fail over to another node because of bus, controller, or disk failure would not successfully run the package. To make sure you have proper failover in a shared data environment, you must create identical package dependencies on all nodes in the cluster. MC/ServiceGuard can then compare the resource “UP” values on all nodes and fail over to the node that has the correct resources available.
- In a cluster where each node has its own copy of data, you may want to fail over a package to another node for any number of reasons:
  - host adapter, bus, controller, or disk failure
  - unprotected data (the number of copies is reduced to one)
  - performance has degraded because one of the PV links has failed

In this sort of cluster of web servers, where each node has a copy of the data and users are distributed for load balancing, you can fail over a package to another node with the correct resources available. Again, the package resource dependencies should be configured the same on all nodes.

This information for creating requests is also valid for EMS monitors sold with other products (ATM or OTS, for example) and for user-written monitors written according to developer specifications in *Writing Monitors for the Event Monitoring Service (EMS)*.

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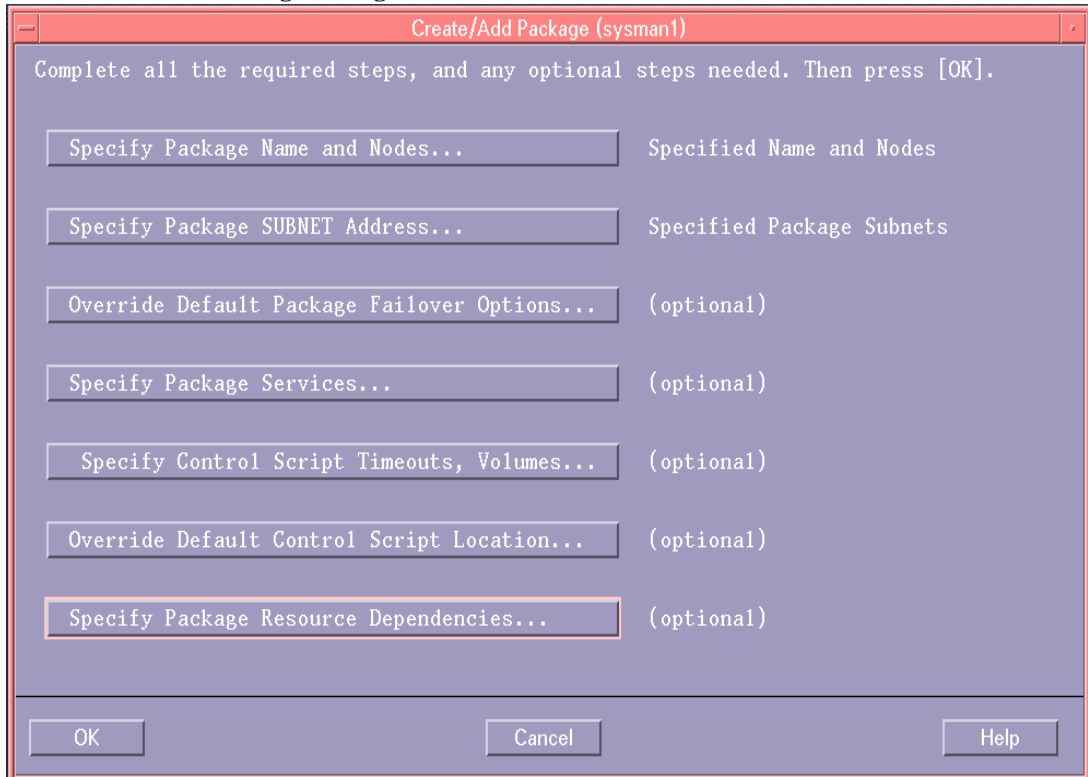
**NOTE**

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You should create the same requests on all nodes in an MC/ServiceGuard cluster.

A package can depend on any resource monitored by an EMS monitor. To create package dependencies, choose create or modify a package from the Package Configuration interface under the High Availability Clusters subarea of SAM, Figure 1-7. You see a new option called “Specify Package Resource Dependencies.”

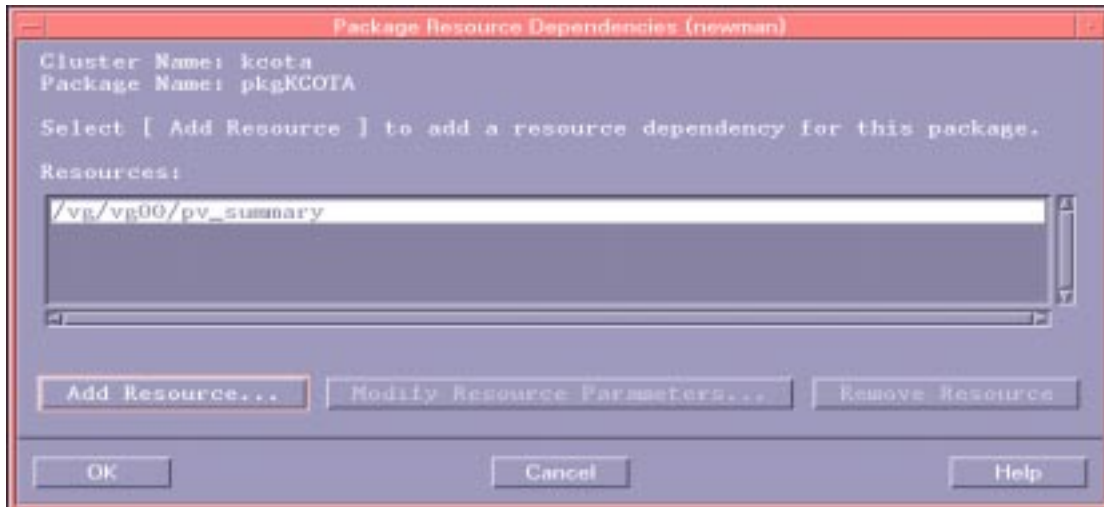
**Figure 1-7** Package Configuration Screen



Click on “Specify Package Resource Dependencies...” to add EMS resources as package dependencies; you see a screen similar to Figure 1-8. If you click “Add Resource”, you get a screen similar to Figure 1-7 on page 27.

## Installing and Using EMS Using EMS HA Monitors

Figure 1-8 Package Resource Dependencies Screen



When you select a resource, either from the “Add a Resource” screen, or from the “Package Resource Dependencies” screen by selecting a resource and clicking “Modify Resource Dependencies...” you get a screen similar to Figure 1-9.

To make a package dependent on an EMS resource, select a Resource Up Value from the list of Available Resource Values, then click “Add.” The example in Figure 1-9 shows the possible values for pv\_summary. Different resources show different available “Up” values.

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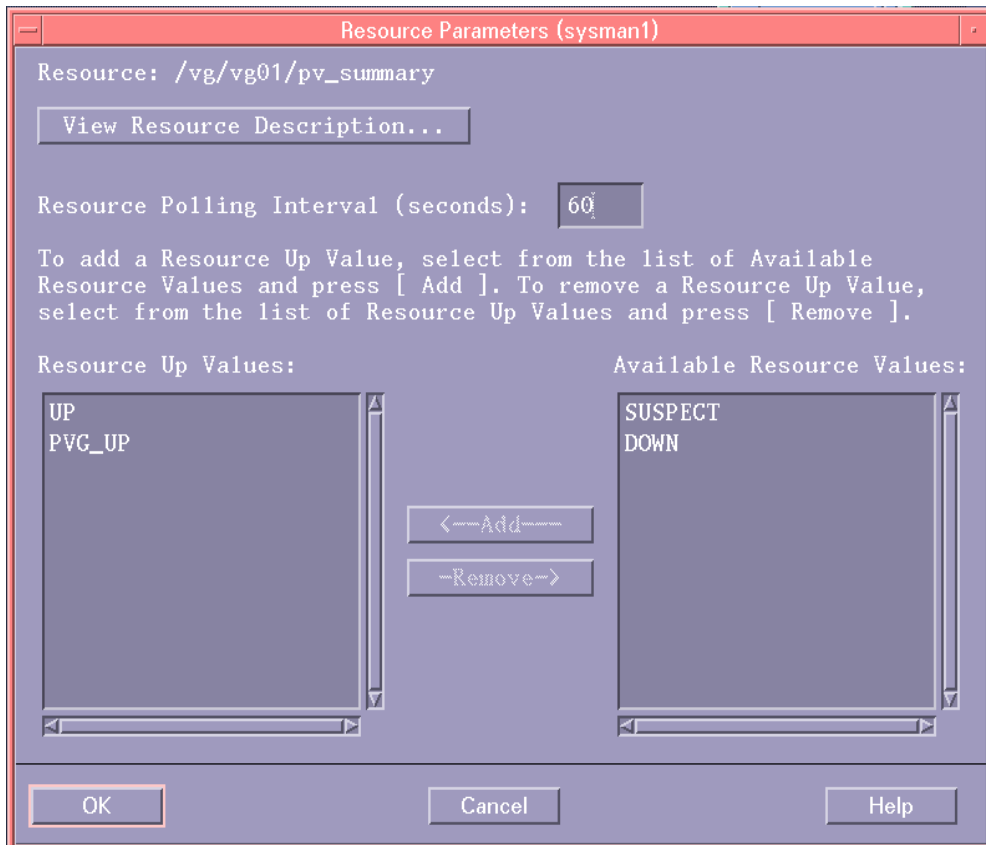
### NOTE

Make sure you always select UP as one of the UP values. MC/ServiceGuard creates an EMS request that sends an event if the resource value is not equal to the UP value.

If you select UP, the package fails over if the value is anything but UP. If you select UP and PVG-UP, the package fails over if the pv\_summary value is not equal to UP or PVG\_UP; in other words, if pv\_summary were SUSPECT or DOWN.

The polling interval determines the maximum amount of elapsed time before the monitor knows about a change in resource status. For critical resources, you may want to set a short polling interval, for example 30 seconds, which could adversely affect system performance. With longer polling intervals you gain system performance, but risk not detecting problems soon enough.

Figure 1-9 Resource Parameters Screen



You can also add resources as package dependencies by modifying the package configuration file in `/etc/cmcluster/pkg.ascii`. See *Managing MC/ServiceGuard* for details on how to modify this file. A example of the syntax is:

```
RESOURCE_NAME           /vg/vg01/pv_summary
RESOURCE_POLLING_INTERVAL 60
RESOURCE_UP_VALUE       = UP
RESOURCE_UP_VALUE       = PVG_UP
```

Installing and Using EMS  
**Using EMS HA Monitors**

---

## **2** **Monitoring Disk Resources**

This section recommends ways to configure requests to the disk monitor for most high availability configurations.

## Monitoring Disk Resources

You can monitor the following SE (single-ended) or F/W (fast/wide) SCSI disks:

- Hewlett-Packard High Availability Disk Array, Models 10, and 20
- Hewlett-Packard Disk Array with AutoRAID, Models 12 and 12H
- EMC Symmetrix arrays
- High Availability Storage System
- Single-spindle SCSI disks

HP-IB and HP-FL disks are not supported by the disk monitor. FiberChannel disks are not yet supported.

You should be familiar with how the physical and logical volumes are configured on all the nodes in your system and whether disks are configured with redundant PV links, mirroring, or both, or whether they are standalone disks. See *HP-UX System Administration Tasks*. For more information on configuring disks in a high availability environment, see the technical whitepaper *Choosing the Right Disk Technology in a High Availability Environment* by Bob Sauers. Other information is available from the high availability web site at <http://www.hp.com/go/ha>.



## Disk Monitor Reference

The EMS disk monitor reports information on the physical and logical volumes configured by LVM (Logical Volume Manager). Anything not configured through LVM is not monitored from the disk monitor. Monitored disk resources are:

- Physical volume summary (*/vg/vgName/pv\_summary*), a summary status of all physical volumes in a volume group.
- Physical volume and physical volume link status (*/vg/vgname/pv\_pvlink/status/deviceName*), the status of a given physical volume or PV links in a volume group.
- Logical volume summary (*/vg/vgName/lv\_summary*), a summary status of all logical volumes in a volume group.
- Logical volume status (*/vg/vgName/lv/status/lvName*), the status of a given logical volume in a volume group.
- Logical volume copies (*/vg/vgName/lv/copies/lvName*), the number of copies of data available in a volume group.

Monitoring both the physical and logical volumes allows you to detect failures in both active and inactive volume groups and logical volumes and correct hardware problems that put node, application, or data availability at risk.

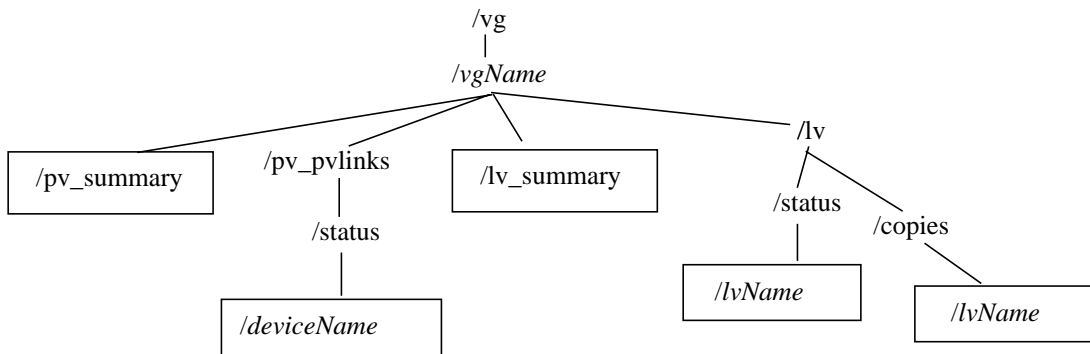
Figure 2-1 shows the class hierarchy for the disk monitor.

Items in boxes are resource instances that can be monitored.

Items in italics change depending on the names of volume groups, devices, and logical volumes on the system.

**Figure 2-1**

**Disk Monitor Resource Class Hierarchy**



## Physical Volume Summary

The `pv_summary` is a summary status of all physical volumes in a volume group. This status is based on the compiled results of SCSI inquiries to all physical volumes in a volume group; see “Physical Volume and Physical Volume Link Status” on page 36.

If you have configured package dependencies in MC/ServiceGuard, this resource is used to determine package failover based on access to physical disks. (See Chapter 1 for information on configuring MC/ServiceGuard package dependencies.) If you are using the disk monitor with MC/ServiceGuard, it is important that you configure physical volume groups (PVGs) to give you the most accurate `pv_summary` for MC/ServiceGuard package failover. See “Rules for Using the EMS Disk Monitor with MC/ServiceGuard” on page 40.

The value in Table 2-1 is used by the disk monitor to determine how conditions compare in logical operations. For example, you may create a request that alerts you when the condition is greater than or equal to SUSPECT. The numeric value allows you to tell which conditions qualify.

**Table 2-1**      **Interpreting Physical Volume Summary**

Resource Name		<i>/vg/vgName/pv_summary</i>
Condition	Value	Interpretation
UP	1	All physical volumes containing data are accessible.
PVG_UP	2	At least 1 PV has failed; all data is accessible. If more than 1 is down and the failed PVs are from the same PVG, all data is still accessible.  This condition can only occur in mirrored set or if PV links in PVGs.
SUSPECT	3	Two or more physical volumes from different PVGs are unavailable; the disk monitor cannot conclude that all data is available.  For example, on a 2-way mirrored system, if a physical volume fails on each side of the mirror, data may be available if the failed volumes are holding different data. But data may be unavailable if the failed volumes hold the same data. Because the disk monitor only knows disks have failed, and not what data is on the disks, it marks the volume group SUSPECT.
DOWN	4	Some data missing or no data accessible.

The `pv_summary` resource may not be available for a given volume group in the following cases:

- Devices are on an unsupported bus (such as HP-IB or HP-FL) or an unrecognized bus, in the case of a new bus technology. The `/etc/syslog` entry would say:  
  
diskmond[5699]: pv\_summary will be unavailable for /dev/vg00 because there are physical volumes in this volume group which are on an unrecognized bus. (DRM-502)
- PVGs (physical volume groups) exist in a volume group, but not all physical volumes are assigned to a PVG. The `/etc/syslog` entry would say:  
  
diskmond[18323]: pv\_summary will be unavailable for /dev/vgtest because the physical volume groups (PVGs) in this volume group do not have an equal number of PVs or there are PVs not in a PVG. (DRM-503)
- Unequal numbers of physical volumes exist in each PVG in the volume group. The `/etc/syslog` entry would say:  
  
diskmond[18323]: pv\_summary will be unavailable for /dev/vgtest because the physical volume groups (PVGs) in this volume group do not have an equal number of PVs or there are PVs not in a PVG. (DRM-503)  
  
Two cases where this would occur are:
  - There are both 2-way and 3-way mirroring in the same volume group.
  - Mirrored disks are a different number of physical disks with the same total disk size in one PVG and 2 2G drives in the redundant PVG.

All checks for the validity of `pv_summary` are logged to both `/etc/syslog` and `/etc/opt/resmon/log/api.log` with the name of the local node and the identifier `diskmond`.

## Physical Volume and Physical Volume Link Status

Requests to monitor physical volumes and physical volume links give you status on the individual physical volumes and PV links in a volume group. In the case of most RAID arrays, this means the monitor can talk to the physical link to a logical unit number (LUN) in the array. In the case of stand-alone disks, it means the monitor can talk to the disk itself.

The `pv_pvlink` status is used to calculate `pv_summary`. Although it is somewhat redundant to use both, you might want to have more specific status sent by `pv_summary`, and only have status sent on `pv_pvlinks` if a device is DOWN.

`Pv_pvlinks` and `pv_summary` supplement `lv_summary` by giving status on the accessibility of both active and inactive volume groups and logical volumes.

To pinpoint a failure to a particular disk, bus, or I/O card, you need to use the disk monitor alerts in conjunction with standard troubleshooting methods: reading log files, inspecting the actual devices. The disk monitor uses the data in `/etc/lvmtab` to see what is available for monitoring, and `/etc/lvmtab` does not distinguish between physical volumes and physical volume links, so you need to do additional investigation to detect whether a disk, bus, or I/O card has failed.

The value in Table 2-2 is used by the disk monitor to determine how conditions compare in logical operations. For example, you may create a request that alerts you when the condition is greater than or equal to BUSY. The numeric value allows you to tell which conditions qualify.

**Table 2-2**      **Interpreting Physical Volume and Physical Volume Link Status**

Resource Name		<i>/vg/vgName/pv_pvlink/status/deviceName</i>
Condition	Value	Interpretation
UP	1	SCSI inquiry was successful.
BUSY	2	SCSI inquiry returned with DEVICE BUSY; the disk monitor will try 3 times to see if it gets either an UP or DOWN result before marking a device BUSY.
DOWN	3	SCSI inquiry failed; either the bus or disk are not accessible.

When configuring requests from the SAM interface, a wildcard (\*) may be used in place of *deviceName* to monitor all physical volumes and physical volume links in a volume group.

## Logical Volume Summary

The logical volume summary tells you how accessible the data is in all logical volumes in an active volume group. Sometimes the physical connection may be working, but the application cannot read or write data on the disk. The disk monitor determines I/O activity by querying LVM, and marks a logical volume as DOWN if a portion of its data is unavailable.

---

### NOTE

---

The disk monitor cannot determine data accessibility to logical volumes in an inactive volume group.

The values in Table 2-3 are used by the disk monitor to determine how conditions compare in logical operations. For example, you may create a request that alerts you when the condition is greater than or equal to INACTIVE\_DOWN.

**Table 2-3**      **Interpreting Logical Volume Summary**

Resource Name		<i>/vg/vgName/lv_summary</i>
Condition	Value	Interpretation
UP	1	All logical volumes are accessible, all data is accessible.
INACTIVE	2	The volume group is inactive. This could be because: <ul style="list-style-type: none"> <li>• The volume group is active in exclusive mode on another node in an MC/ServiceGuard cluster. (This is not valid for clusters running MC/LockManager, because it can support a volume group being active on more than one node.) Note that MC/ServiceGuard does allow a volume group to be active in read-only mode, if it is already active on another node.</li> <li>• The volume group was made inactive using <b>vgchange -a n</b> for maintenance or other reasons.</li> <li>• There was not a quorum of active physical volumes at system boot, i.e. not enough disks in the volume group were working.</li> </ul>
INACTIVE_DOWN	3	The last time the inactive volume was activated, it was DOWN; at least one logical volume in the volume was inaccessible
DOWN	4	At least one logical volume in the volume group reports a status of either INACTIVE or DOWN. Note that an inactive logical volume in an active volume group is rare, but possible. See “Logical Volume Status” on page 38.

## Logical Volume Status

Logical volume status gives you status on each logical volume in a volume group. While the `lv_summary` tells whether data in a volume group is available, the `lv/status/lvName` will tell you whether specific logical volumes have failed.

The value in Table 2-4 is used by the disk monitor to determine how conditions compare in logical operations. For example, you may create a request that alerts you when the condition is greater than or equal to INACTIVE. The numeric value allows you to tell which conditions qualify.

**Table 2-4**      **Interpreting Logical Volume Status**

Resource Name		<i>/vg/vgName/lv/status/lvName</i>
Condition	Value	Interpretation
UP	1	All logical volumes are accessible, all data is accessible.
INACTIVE	2	The logical volume is inactive.
DOWN	3	The logical volume is DOWN, a complete copy of the data is not available for this logical volume.

When configuring requests from the SAM interface, a wildcard (\*) may be used in place of *lvName* to monitor all logical volumes in a volume group.

If you split off mirrors from your mirrored configuration, you will see new logical volume resource instances when the split mirror is created.

## Logical Volume Number of Copies

The logical volume number of copies is most useful to monitor in a mirrored disk configuration. It tells you how many copies of the data are available.

MirrorDisk/UX supports up to 3-way mirroring, so there can be from 0 to 3 copies (see Table 2-5.) In a RAID configuration that is not mirrored using LVM, the only possible number is 0 or 1; either the data is accessible or it isn't.

Note that when you configure mirroring in LVM, it lists 0 mirrors to mean you have one copy of the data. Likewise, 2 mirrors mean you have 3 copies of the data (one original plus 2 mirrors). The disk monitor is monitoring all copies of data, and therefore counts the "original" as part of the total number of copies.

**Table 2-5**      **Interpreting Logical Volume Copies**

Resource Name	<i>vg/vgName/lv/copies/lvName</i>
Condition	Interpretation
0	No copies, either physical parts of the disk array have problems, the lv is inactive, or a physical extent is stale or unavailable.
1	One complete copy of data available; if the data is not mirrored, then all physical extents are fine, if data is mirrored, all other copies have problems.
2	Two complete copies of data are available; if the data is two-way mirrored, then all physical disks are up and data is available, if 3-way mirrored, at least one logical extent has a missing or stale physical extent .
3	All copies of a 3-way mirror are available.

When configuring requests from the SAM interface, a wildcard (\*) may be used in place of *lvName* to request status for all logical volumes in a volume group.

If you split off mirrors from your mirrored configuration, you will see the number of copies reduced by 1 when the split mirror is created.

## Rules for Using the EMS Disk Monitor with MC/ServiceGuard

The disk monitor is designed especially for use with MC/ServiceGuard to provide package failover if host adapters, busses, controllers, or disks fail. Here are some examples:

- In a cluster where one copy of data is shared between all nodes in a cluster, you may want to fail over a package if the host adapter has failed on the node running the package. Because busses, controllers, and disks are shared, package fail over to another node because of bus, controller, or disk failure would not successfully run the package. To make sure you have proper failover in a shared data environment, you must create identical package dependencies on all nodes in the cluster. MC/ServiceGuard can then compare the resource “UP” values on all nodes and fail over to the node that has the correct resources available.
- In a cluster where each node has its own copy of data, you may want to fail over a package to another node for any number of reasons:
  - host adapter, bus, controller, or disk failure
  - unprotected data (the number of copies is reduced to one)
  - performance has degraded because one of the PV links has failed

For example, in a cluster of web servers where each node has a copy of the data and users are distributed for load balancing, you can fail over a package to another node with the correct resources available. Again, the package resource dependencies should be configured the same on all nodes.

Disk availability is based on `pv_summary`. See “Configuring MC/ServiceGuard Package Dependencies” in Chapter 1 for information on configuring package dependencies.

In addition to configuring disks as MC/ServiceGuard package dependencies, you may also want to have alerts sent to a system management tool such as HP OpenView IT/Operations or Network Node Manager. Although MC/ServiceGuard and EMS work together to provide package failover, they do not send events or log the source of the failure. Also, failures may not cause a package to fail over, but may expose a single point of failure that you want to know about. Therefore, it is recommended you also configure requests from the SAM interface to EMS.



**Rules for Using the EMS Disk Monitor with MC/ServiceGuard**

The `pv_summary` is calculated based on the compiled results of SCSI inquiries to all physical volumes in a volume group. To help you determine the best way to configure your disks for monitoring, here are the assumptions made when calculating `pv_summary`:

- PVGs (physical volume groups) are set up to be bus-specific sides of a mirror or redundant links and have an equal number of physical volumes.
- All logical volumes within a volume group are mirrored in the same way: all 2-way or all 3-way mirroring.
- A package depends on all logical volumes in the volume group.
- The SCSI inquiry will retry on devices that are BUSY. BUSY devices are not considered UP when calculating `pv_summary`.

These rules apply when creating PVGs, if they are not followed, `pv_summary` will not be available for monitoring:

- If PVGs are used, all physical volumes in a volume group must be in a PVG.
- All PVGs in a volume group must have the same number of physical volumes.

## Monitoring Disk Resources

### Rules for Using the EMS Disk Monitor with MC/ServiceGuard

Table 2-6 is a summary of how `pv_summary` is calculated where

- $n$  is the number of paths for the volume group in `/etc/lvmtab`, (physical volumes, paths, or LUNs).
- $p$  is the number of PVGs physical volume groups in the volume group.
- $x$  is the number of paths currently available from a SCSI inquiry.

To give `pv_summary` the most accurate picture of data availability, you need to use PVGs to define your physical volumes as separate access points to data: mirroring should be PVG strict and arrays should have PV links, with redundant links in a separate PVG. Note that if you do not configure PV links into separate PVGs,  $p$  in Table 2-6 will always be equal to 1. Therefore any SCSI inquiry that does not return a value of UP for every path will result in a calculation of DOWN for `pv_summary`.

**Table 2-6** **pv\_summary Calculations**

Case	Conclusion	State
$x = n$	All physical volumes and all data are available.	UP
$x = n - (p - 1)$	All data is available.	PVG_UP
$n/p \leq x \leq n - (p - 1)$	If there are PVGs, and one PVG has all paths, then all data is available.	PVG_UP
	If there are PVGs, and none of the PVGs has all paths, then the disk monitor cannot determine if all data is available.	SUSPECT
$x < n/p$	Missing some data.	DOWN
$x = 0$	No data or physical volumes are available.	

## Rules for RAID Arrays

RAID configurations must be configured with PV links. PV links are redundant links attached to separate controllers on the array. If PV links are configured, LVM automatically switches to the alternate controller when one fails.

To use the EMS disk monitor with MC/ServiceGuard, PV links must be configured in a separate PVGs (physical volume groups). This new requirement allows `pv_summary` to accurately calculate data availability based on physical volume availability, thus including both ACTIVE and INACTIVE volume groups. If PV

## Rules for Using the EMS Disk Monitor with MC/ServiceGuard

links are not configured in separate PVGs, the disk monitor sees all links to the array as one physical volume, so if one link fails, `pv_summary` will register DOWN, and your package will fail over, even if the other link is still up and data is available.

The following sections describe how to make sure your PV links are in physical volume groups.

### Adding PVGs to Existing Volume Groups

If you have already created volume groups, you can create PVGs and put PV links into them:

1. Create a file called `/etc/lvm/pvg` with permissions 600. See the `lvm/pvg` man page and *HP-UX System Administration Tasks*
2. Create an entry for each volume group and assign a different PVG name to each PV link. The PVG names can be any arbitrary name of your choosing, but must be unique on the system. For example, an array containing 2 volume groups, `vgdance` and `vgsing`, each containing a single LUN and each with 2 PV links (see Figure 2-4 on page 51) should have the following `/etc/lvm/pvg` file:

```
VG      /dev/vgdance
PVG     busA
/dev/dsk/c1t0d0
/dev/dsk/c1t2d0
PVG     busB
/dev/dsk/c2t1d0
/dev/dsk/c2t3d0
VG      /dev/vgsing
PVG     busA
/dev/dsk/c1t0d1
/dev/dsk/c1t2d1
PVG     busB
/dev/dsk/c2t1d1
/dev/dsk/c2t3d1
```

3. Carefully copy the `/etc/lvm/pvg` to each system connected to the disk array.

---

#### NOTE

---

Make sure you edit `lvm/pvg` to contain the correct link names in `/dev/dsk/device` for that system.

### Creating Volume Groups on Disk Arrays Using PV Links

If you will be monitoring volume groups that use mass storage on disk arrays, you should use redundant I/O channels from each node, connecting them to separate controllers on the array. Then you can define alternate links to the LUNs or logical disks you have defined on the array. Alternate links (known as PV links) to the same disk should be assigned to *different physical volume groups*. In SAM, choose the

## Monitoring Disk Resources

### Rules for Using the EMS Disk Monitor with MC/ServiceGuard

type of disk array you wish to configure, and follow the menus to define alternate links. Be sure to specify a different physical volume group for each link to the same disk.

The following example shows how to configure alternate links using LVM commands. In the example, the following disk configuration is assumed:

```
8/0.15.0 /dev/dsk/c0t15d0 /* I/O Channel 0 (8/0) SCSI address 15 LUN 0 */
8/0.15.1 /dev/dsk/c0t15d1 /* I/O Channel 0 (8/0) SCSI address 15 LUN 1 */
8/0.15.2 /dev/dsk/c0t15d2 /* I/O Channel 0 (8/0) SCSI address 15 LUN 2 */
8/0.15.3 /dev/dsk/c0t15d3 /* I/O Channel 0 (8/0) SCSI address 15 LUN 3 */
8/0.15.4 /dev/dsk/c0t15d4 /* I/O Channel 0 (8/0) SCSI address 15 LUN 4 */
8/0.15.5 /dev/dsk/c0t15d5 /* I/O Channel 0 (8/0) SCSI address 15 LUN 5 */

10/0.3.0 /dev/dsk/c1t3d0 /* I/O Channel 1 (10/0) SCSI address 3 LUN 0 */
10/0.3.1 /dev/dsk/c1t3d1 /* I/O Channel 1 (10/0) SCSI address 3 LUN 1 */
10/0.3.2 /dev/dsk/c1t3d2 /* I/O Channel 1 (10/0) SCSI address 3 LUN 2 */
10/0.3.3 /dev/dsk/c1t3d3 /* I/O Channel 1 (10/0) SCSI address 3 LUN 3 */
10/0.3.4 /dev/dsk/c1t3d4 /* I/O Channel 1 (10/0) SCSI address 3 LUN 4 */
10/0.3.5 /dev/dsk/c1t3d5 /* I/O Channel 1 (10/0) SCSI address 3 LUN 5 */
```

Assume that the disk array has been configured, and that both the following device files appear for the same LUN (logical disk) when you run the `iostats` command:

```
/dev/dsk/c0t15d0
/dev/dsk/c1t3d0
```

Use the following steps to configure a volume group for this logical disk:

1. First, set up the group directory for `vgdatabase`:

```
# mkdir /dev/vgdatabase
```

2. Next, create a control file named `group` in the directory `/dev/vgdatabase`, as follows:

```
# mknod /dev/vgdatabase/group c 64 0xhh0000
```

The major number is always 64, and the hexadecimal minor number has the form

```
0xhh0000
```

where `hh` must be unique to the volume group you are creating. Use an appropriate hexadecimal number that is available on your system, after the volume groups that are already configured. On a single system, this might be the next hexadecimal number, on a cluster, these number must be assigned cluster-wide, so it should be one of the hexadecimal numbers used in the cluster. Use the following command to display a list of existing volume groups:

```
# ls -l /dev/*/group
```

3. Use the `pvcreate` command on one of the device files associated with the LUN to define the LUN to LVM as a physical volume.

```
# pvcreate /dev/dsk/c0t15d0
```

It is only necessary to do this with *one* of the device file names for the LUN.

**Rules for Using the EMS Disk Monitor with MC/ServiceGuard**

4. Use the following commands to create the volume group itself with the first link assigned to a physical volume group called bus1 and the second link assigned to a physical volume group called bus2:

```
# vgcreate -g bus1 /dev/vgdatabase /dev/dsk/c0t15d0
# vgextend -g bus2 /dev/vgdatabase /dev/dsk/c0t3d0
```

LVM will now recognize the I/O channel represented by `/dev/dsk/c0t15d0` as the primary link to the disk; if the primary link fails, LVM will automatically switch to the alternate I/O channel represented by `/dev/dsk/c1t3d0`.

### Creating Logical Volumes

Use the following command to create logical volumes (the example is for `/dev/vgdatabase`):

```
# lvcreate -L 120 -m 1 -s g /dev/vgdatabase
```

This command creates a 120 MB mirrored volume named `lvoll`. The name is supplied by default, since no name is specified in the command. The `-s g` option means that mirroring is PVG-strict, that is, the mirror copies of data will be in different physical volume groups.

---

**NOTE**

---

If you are using disk arrays in RAID 1 or RAID 5 mode, omit the `-m 1` option.

## Rules for Mirrored Individual Disks

The following rules apply to configuring mirrored disks for use with MC/ServiceGuard and EMS monitoring:

- Mirroring must be PVG-strict.

Mirrored volumes must reside on a different bus from the original volume to avoid a single point of failure and to obtain the best `pv_summary` value for that mirror. This is done automatically by LVM if you created the PVGs while setting up mirroring. See the `lvextend` man page and *Managing MC/ServiceGuard* for more information.

- Logical volumes that are 2-way mirrored should be in separate volume groups from those that are 3-way mirrored.

Putting differently mirrored volumes in the same volume group makes it difficult to accurately interpret the `pv_summary` data. Take the example of a volume group containing both 2- and 3-way mirroring. If 2 host adapters fail on that volume group, it could mean no data available for the 2-way mirrored logical volume, but one copy still available for the 3-way mirrored volume. The `pv_summary` would be wrong for one of those mirrored disk configurations.

- Volume groups representing the same hardware for failover must be created with exactly the same name on all nodes.

For example a bus connecting 3 nodes to a disk array must be defined as part of `vg01` on all 3 nodes. We also recommend using the same names for PVGs containing the same actual disks.

Mirrors that have been split off are treated the same by the disk monitor as they are by LVM. When you split off a mirror you may see a change in the following resources:

- `/vg/vgName/lv/copies/lvName` will be reduced by one when the mirror is split off. If you created a monitoring request for that resource that alerts you when the number of copies changes or is reduced, you may see an event.
- `/vg/vgName/lv/status` will have a new `/lvName` resource instance that represents the split off mirror.
- `/vg/vgName/lv_summary` many change depending on the state of the new logical volume created by the split mirror.

If you restore the split mirror normally using supported LVM commands, the disk monitor will detect the merged mirror and reports

## **Creating Disk Monitoring Requests**

There are two ways to create disk monitor requests from:

- the SAM interface to EMS to send alerts to HP OpenView ITO, ClusterView, or Network Node Manager.
- MC/ServiceGuard to configure any disk monitor resource as a package dependency.

These requests are not exclusive: you can configure the disk monitor from both MC/ServiceGuard and the SAM interface to EMS. In fact, if you are using EMS to monitor disks for MC/ServiceGuard package dependencies, it is recommended you also configure EMS to send events to your system monitoring software, e.g. HP OpenView IT/Operations, so you are alerted when something threatens data or application availability.

The following sections take some common disk configurations in a high availability environment and give examples of the types of monitor requests you might want to create.

Monitoring Disk Resources  
**Creating Disk Monitoring Requests**

## Disk Monitoring Request Suggestions

The examples listed in Table 2-7 are valid for both RAID and mirrored configurations. For examples on configuring MC/ServiceGuard dependencies, see Chapter 1, “Configuring MC/ServiceGuard Package Dependencies”.

**Table 2-7**      **Suggestions for Creating Disk Monitor Requests**

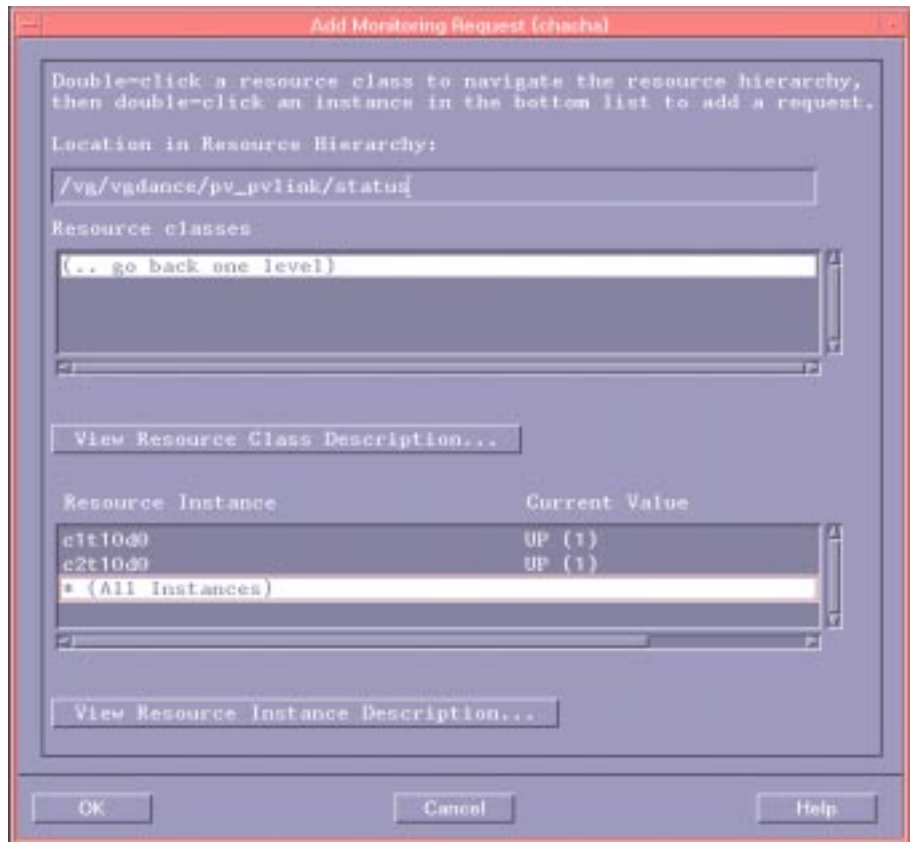
To be alerted when...	Resources to monitor	Monitoring Parameters			
		Notify		Value	Option
you are at risk for data loss (most common for use with MC/ServiceGuard)	pv_summary	when value is	>=	SUSPECT	
	lv_summary	when value is	>=	INACTIVE_DOWN	
any disks fail	pv_pvlink/status/*	when value is	not equal	UP	
any disks fail, <i>and</i> you want to know when they are back up	pv_pvlink/status/*	when value is	not equal	UP	RETURN
you want regular reminders to fix inoperative disks, controllers, busses, and host adapters, and you want notification when they are fixed	pv_pvlink/status/*	at each interval (use a long polling interval, 1 hour or more)	=	DOWN	REPEAT RETURN
any logical volume becomes unavailable	lv/status/*	when value is...	not equal	UP	
you have lost a mirror in your 2-way mirroring environment	lv/copies/*	when value is...	<	2	



The following screens step you through creating a disk monitor request. Assume you want to be alerted when any disks fail and when they are back up. Figure 2-2 shows you can select all instances of pv\_pvlink, so you only have to enter the parameters once for each volume group. You still need to create multiple pv\_pvlink requests, one for each volume group on your system. Click OK to set monitoring parameters.

Figure 2-2

Example: Selecting All Instances of /vg/vgName/pv\_pvlink/status



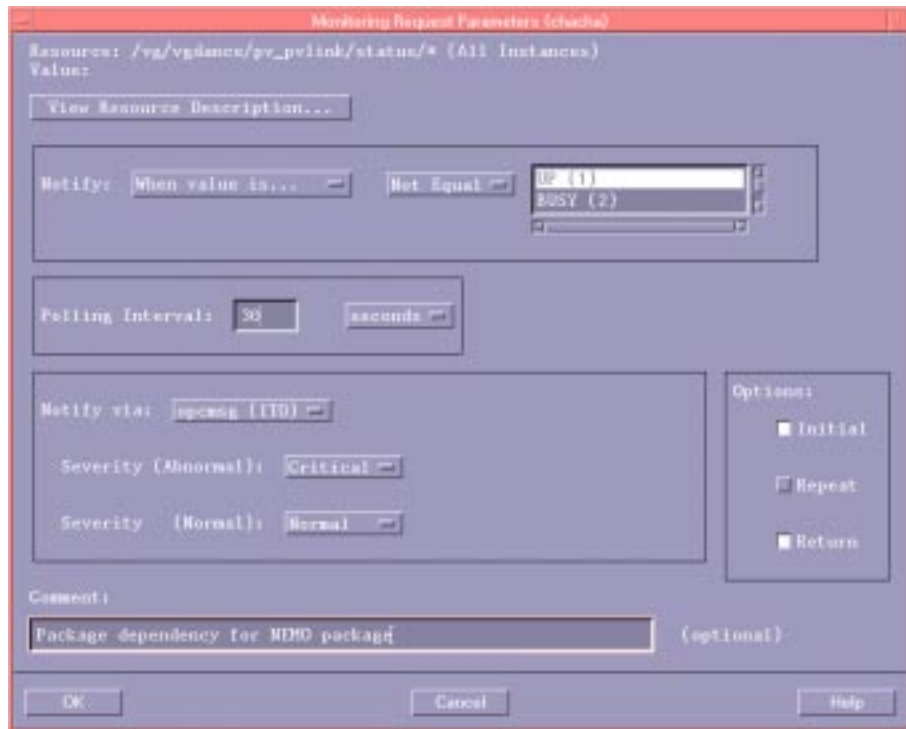
## Monitoring Disk Resources

### Creating Disk Monitoring Requests

Assume you have a great need to know the status of your system at all times. You would need a short polling interval, perhaps between 30 and 120 seconds. (If you notice the disk monitor consumes too much CPU, you may want to set a longer polling interval.) Assume also that you want an Initial event sent to make sure the request is configured properly. You would want to set the Return option to send an event when disks come back up. You would configure the events to use opcmmsg (ITO) protocol because you use HP OpenView IT/Operations as your system management tool. The parameters for your monitoring request would look like Figure 2-3.

Figure 2-3

#### Example: Configuring /vg/vgName/pv\_pvlink/status Parameters to Notify When Disks Fail



All requests are created in a similar way. You need to make sure you perform these steps for *all* instances in *all* volume groups you want to monitor.

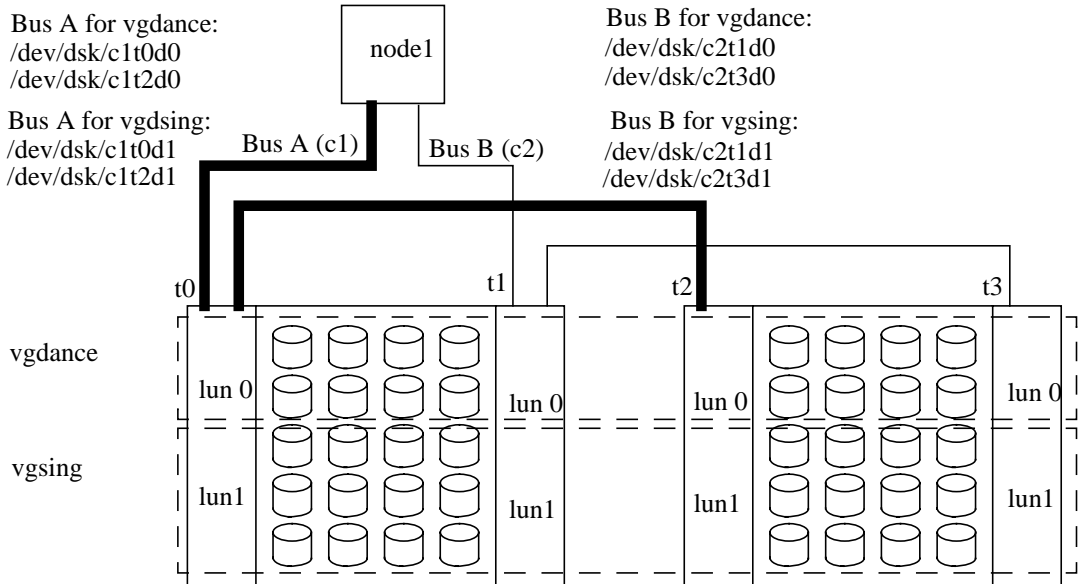
## Resources to Monitor for RAID Arrays

These considerations are relevant to all supported RAID configurations listed at the beginning of this chapter. To adequately monitor a RAID system, create requests to monitor at least the following resources for all volume groups on a node:

- `/vg/vgName/pv_summary` This gives you an overview of the status of the entire physical volume group and is recommended when using EMS in conjunction with MC/ServiceGuard; see “Rules for Using the EMS Disk Monitor with MC/ServiceGuard” on page 40.
- `vg/vgName/pv_pvlink/status/*` This gives you the status of each PV link in the array and is redundant to `pv_summary`. It is recommended when using EMS outside of the MC/ServiceGuard environment, or if you require specific status on each physical device.
- `vg/vgName/lv_summary` This gives you the status of data availability on the array.

Figure 2-4 represents a node with two RAID arrays and two PV links to each are

**Figure 2-4 RAID Array Example**



## Monitoring Disk Resources

### Creating Disk Monitoring Requests

Each LUN on the RAID array is in its own volume group: `vgdance` and `vgsing`. Assume this is one node in a 2-node cluster and you want to be notified when there is a failover, when any physical device fails, and when any logical volume becomes unavailable.

To be notified when a package fails over, you must configure an EMS request that is the same as the package dependency you configured in MC/ServiceGuard. See Chapter 1, “Configuring MC/ServiceGuard Package Dependencies”. For this example, assume the package UP values were set as “UP” and “PVG\_UP”.

To configure the EMS alerts, create the following requests:

**Table 2-8 Sample Disk Monitoring Requests**

Resource	Monitoring Parameters			
	Notify		Condition	Option
<code>/vg/vgdance/pv_summary</code>	when value is...	>	PVG_UP	RETURN
<code>/vg/vgsing/pv_summary</code>	when value is...	>	PVG_UP	RETURN
<code>/vg/dance/lv_summary</code>	when value is...	>=	INACTIVE	RETURN
<code>/vg/vgsing/lv_summary</code>	when value is...	>=	INACTIVE	RETURN

If `pv_summary` is `SUSPECT`, you know a physical device fails. If `pv_summary` status is `SUSPECT`, you may want to look at your `lv_summary` to see if you can still access all data. If `lv_summary` is `DOWN` or `INACTIVE_DOWN`, you do not have a complete copy of data.

## Resources to Monitor for Mirrored Disks

This section is valid for mirrored disks created with MirrorDisk/UX. Mirroring is required to be PVG-strict if you are using the disk monitor. Mirrored configurations that are not PVG-strict will not give you a correct pv\_summary.

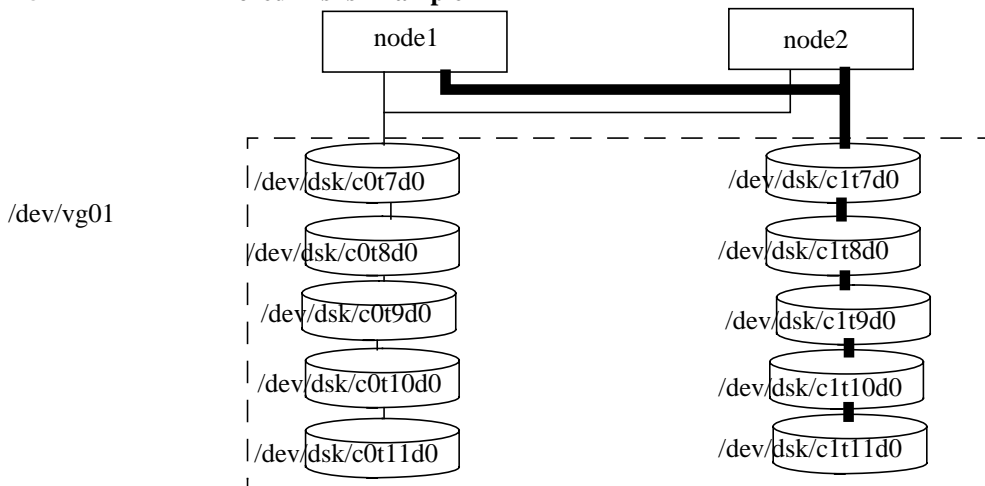
To adequately monitor mirrored disks, create requests for the following resources for all volume groups on a node:

<code>/vg/vgName/pv_summary</code>	This gives you summary status of all physical volumes in a volume group. A high availability system must be configured PVG strict. If not, pv_summary cannot accurately determine disk availability.
<code>vg/vgName/pv_pvlink/status/*</code>	This gives you the status of each physical disk and links.
<code>vg/vgName/lv_summary</code>	This gives you the status of data availability for logical volumes.
<code>vg/vgName/lv/copies/*</code>	This gives you the total number of copies of data currently available.

Figure 2-5 represents two nodes with 2-way mirrored configuration with 10 disks on 2 busses. Both copies are in a single volume group. Assume you want to be notified when any physical device fails, and when you only have one copy of data, or when there is an MC/ServiceGuard failover. To configure this last request, you must duplicate your MC/ServiceGuard package dependency. See Chapter 1 “Configuring MC/ServiceGuard Package Dependencies”.

**Figure 2-5**

### Mirrored Disks Example



## Monitoring Disk Resources

### Creating Disk Monitoring Requests

To configure the EMS alerts, create the following requests on each node:

Resource	Monitoring Parameters			
	Notify		Condition	Option
/vg/vg01/pv_summary	when value is...	>=	PVG_UP	RETURN
/vg/vg01/lv_summary	when value is...	>=	INACTIVE	RETURN
/vg/vg01/lv/copies/*	when value is...	<=	1	RETURN

Alerts need to be interpreted in relation to each other. In the table above, you would get an alert when PVG\_UP is true. Although all data is available, the condition PVG\_UP implies there are physical volumes that are not functioning and need to be fixed. You may want to examine lv/copies to see how many copies of data are accessible and determine how urgently you need to repair the failures. If you have 3-way mirroring and only 1 copy of data is available, for example, you may want to correct the failure immediately to eliminate the single point of failure. Table 2-9 is an example of how the disk monitor determines whether data is available in a mirrored configuration with 5 disks on each bus.

**Table 2-9 Example for Interpreting the pv\_summary for Mirrored Disks**

number of valid devices	meaning	pv_summary value
10	all PVs and data accessible	UP
9	1 PV down, all data accessible	PVG_UP
8-5	if 5 PVs are from the same PVG, then all data is available	PVG_UP
	if 2 or more physical volumes from different PVGs are DOWN, the disk monitor cannot conclude that all data is available	SUSPECT
4-1	some data missing	DOWN
0	no data available	

### Resources to Monitor for Lock Disks

Lock disks are used as a tie-breaker in a forming or reforming cluster, so if you are using a lock disk with your cluster, you should request a monitor for that disk and send an alert to your system management software if the lock disk is unavailable. If the lock disk is unavailable during cluster formation, the cluster may fail to reform. Requests to monitor the lock disk might look like this:

Resource	Monitoring Parameters			
	Notify		Condition	Option
/vg/vg02/pv_pvlink/c0t0d1	when value is	>=	BUSY	RETURN

The Repeat value in the Options will send an alert until the lock disk is available.

You need to create a request on each node in the cluster. Because the bus name and SCSI path to the lock disk may be different on each node, the resource instance may have a different name. It is merely a different path to the same lock disk.

## Monitoring Disk Resources

### Creating Disk Monitoring Requests

## Resources to Monitor for Root Volumes

In a high availability system, it is recommended that you mirror your root volume, and have them on separate links in separate PVGs. Note that the root volume should always be ACTIVE. Requests to monitor the root volume might look like this:

Resource	Monitoring Parameters			
	Notify		Condition	Option
/vg/vg00/pv_pvlink/c0t0d0	when value is...	>=	BUSY	REPEAT
/vg/vg00/pv_pvlink/c1t0d0	when value is...	>=	BUSY	REPEAT
/vg/vg00/lv_summary	when value is...	not equal	UP	RETURN
/vg/vg00/lv/copies/lv01	when value is...	<	1	RETURN

If one of the root volumes is unavailable, you are alerted and told which one has failed (pv\_pvlink/status). If you lose a root disk mirror, you are alerted. You are also notified when the mirror is restored.



---

## **3** **Monitoring Cluster Resources**

The EMS cluster monitor gives you the ability to send events regarding the status of a cluster. If you have OpenView, we recommend using HP ClusterView to monitor cluster status and receive cluster events. The EMS cluster monitor is primarily for use with non-OpenView systems, e.g. CA UniCenter.

## Cluster Monitor Reference

The cluster monitor is useful in environments not running HP OpenView ClusterView. The cluster monitor reports information on the status of the cluster to which the local node belongs. The resources monitored are:

- Cluster status, (*/cluster/status/clusterName*), a summary of the state of all nodes in the cluster *name*.
- Local node status, (*/cluster/localNode/status/clusterName*), the status of a given node in a cluster; if the node is part of more than one cluster, status is given for each cluster to which that node belongs.
- Package status, (*/cluster/package/status/packageName*), the status of an MC/ServiceGuard package on a node/cluster.

To fix any problems detected by the cluster monitor, refer to *Managing MC/Service Guard*.

**Figure 3-1**

### Cluster Monitor Resource Class Hierarchy

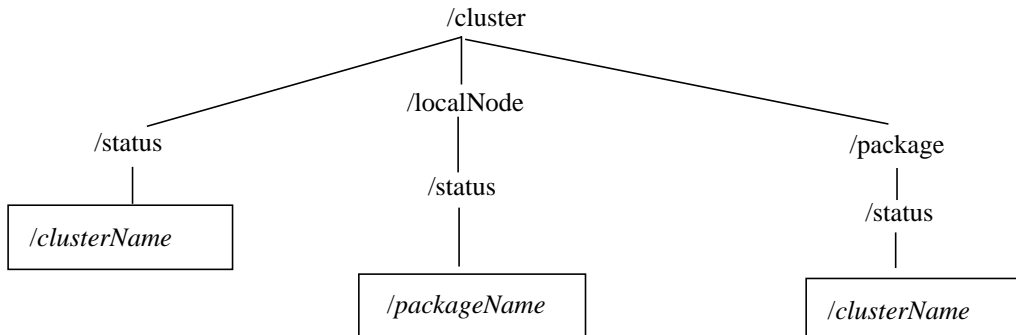


Figure 3-1 shows the cluster monitor class hierarchy.

Items in boxes are resource instances that can be monitored.

Items in italics change depending on the names of the clusters and packages on the system.

## Cluster Status

The cluster status is the status of the MC/ServiceGuard cluster to which this node belongs. The status is from the perspective of the node for which the request was created.

The MIB variable `hpmcClusterState`, which is part of the `hp-mcCluster` MIB, provides the cluster status information to the monitor.

The `cmviewcl -v` command displays detailed information about the current status of the cluster and packages on the cluster.

**Table 3-1 Interpreting Cluster Status**

Resource Name		<i>/cluster/status/clusterName</i>
Condition	Value	Interpretation
UP	1	The node can access the cluster.
UNKNOWN	2	The node may be separated from other active cluster elements (for example the heartbeat LAN) and has insufficient information to tell if the cluster is accessible.
DOWN	3	The node cannot access the cluster.

You might request to be notified when the cluster is not up. You could then verify that the cluster was shut down intentionally.

The minimum polling interval for cluster status is 30 seconds. You may want a longer interval, especially if system performance is affected.

## Monitoring Cluster Resources

### Cluster Monitor Reference

## Node Status

The node status is the current status of a node relative to a particular cluster.

The MIB variable `hpmcClusterState`, which is part of the `hp-mcCluster` MIB, provides the node status information to the monitor.

The `cmviewcl -v` command displays detailed information about the current status of the cluster and packages on the cluster.

**Table 3-2**      **Interpreting Node Status**

Resource Name		<i>/cluster/localNode/status/clusterName</i>
Condition	Value	Interpretation
RUNNING	1	Node is accessible and operating normally.
INITIALIZING	2	Node's daemon has started, but is not ready to communicate with other nodes' daemons.
RECONFIGURING	3	Node is running protocols to make sure all other nodes agree to the new membership in the cluster.
INVALID	4	The cluster status may be DOWN.
HALTED	5	Node has been removed from the cluster, with the <code>cmhaltnode</code> command, for example.
FAILED	6	Node is no longer a member of an active cluster.

You might want to create a request that notifies you when the local node is not running. You can then verify that the node or MC/ServiceGuard was stopped intentionally.

The minimum polling interval for cluster status is 30 seconds. You may want a longer interval, especially if system performance is affected.

## Package Status

The package status is the status of each package running on this node.

The MIB variable `hpmcClusterState`, which is part of the `hp-mcCluster` MIB, provides the package status information to the monitor.

The `cmviewc1 -v` command displays detailed information about the current status of the cluster and packages on the cluster.

**Table 3-3 Interpreting Package Status**

Resource Name		<i>/cluster/package/status/packageName</i>
Condition	Value	Interpretation
UP	1	The package is running on the local node.
UNKNOWN	2	The package is not running on the local node, but may be running on another node in the cluster.
DOWN	3	The package is not running on any node in the cluster.

You might want to be notified when the value of any of the packages changes to UNKNOWN or DOWN, so you can verify that MC/ServiceGuard successfully migrated the package to another system.

You may see many packages with UNKNOWN status. This is because only the node running a package has complete status for a package. Other nodes often have inactive volume groups that make it impossible to have complete knowledge of package status. If a package is running on another node in the cluster, the current node may not have complete status on that package, and reports the condition UNKNOWN.

The minimum polling interval for cluster status is 30 seconds. You may want a longer interval, especially if system performance is affected.

## Creating Cluster Monitoring Requests

For most MC/ServiceGuard or cluster configurations, we suggest creating the following requests on each node for each cluster to which the node belongs:

**Table 3-4** Recommended Cluster Requests

Resources to monitor	Monitoring Parameters			
	Notify		Value	Option
<i>/cluster/status/clusterName</i>	when value is	not equal	UP	INITIAL
<i>/cluster/localNode/status/clusterName</i>	when value is	not equal	RUNNING	INITIAL
<i>/cluster/package/status/packageName</i>	when value is	not equal	UP	INITIAL

The INITIAL option is recommended for comparison, so you know the state of all nodes, clusters, and packages when you first start monitoring them.

---

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# 4

## Monitoring Network Interfaces

The network interface monitor detects whether your LAN interface is up or down. It allows you to send events to a system management interface as an alternative to looking in `syslog` for LAN status.

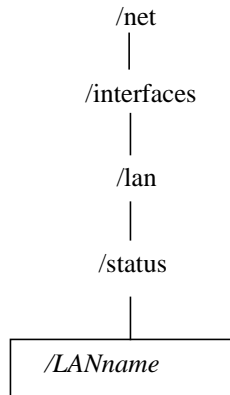
---

## Network Monitor Reference

The network monitor provides status on the LAN interfaces in a given node. It monitors all interfaces visible when you run the **lanscan** command on a system.

**Figure 4-1**

**Network Monitor Resource Class Hierarchy**



The MIB variable `ifOperStatus`, which is part of MIB-2, provides the LAN interface status to the monitor. The MIB value of TESTING is reported by the monitor as DOWN.

To verify the operational status of the LAN interface, use the **lanscan** (1M) or **lanadmin**(1M) commands.

**Table 4-1**

**Interpreting LAN Interface Status**

Resource Name		<code>/net/interfaces/lan/status/LANname</code>
Condition	Value	Interpretation
UP	1	The LAN interface is sending and receiving packets.
DOWN	2	The LAN interface is not passing operational packets.

EMS HA Monitors depend on TCP/IP (or UDP) to send events to targets such as HP OpenView IT/Operations or MC/ServiceGuard; see “Which Protocols Can I Use to Send Events” in Chapter 1. If all LAN interfaces on a subnet fail, notifications may not be received by a remote target.



Standby LANs are reported as DOWN unless they have been activated to replace a failed LAN interface.

The minimum polling interval is 30 seconds.

## Configuring Network Monitoring Requests

Table 4-2 recommends monitoring requests for each node. With these requests, you would see events when a LAN card fails, and again when it came back up, and you would see an event each hour as long as the LAN card was down. You may elect to change the polling interval or not to configure a reminder at all.

**Table 4-2**      **Recommended LAN Interface Requests**

Resources to monitor	Monitoring Parameters				
	Notify		Value	Option	Polling Interval
<i>/net/interfaces/lan/status/LANname</i>	when value is	<	UP	RETURN	30 sec.
<i>/net/interfaces/lan/status/LANname</i>	when value is	=	DOWN	REPEAT	1 hour

---

## **5** **Monitoring System Resources**

The system resource monitor gives you the ability to send events about the number of users, available file system space, and job queues to help you load balance and tune your system to keep it available. It is an alternative to reading `syslog` files to get this information.

## System Monitor Reference

The system monitor reports information on system resources:

- number of users, (`/system/numUsers`) tells you the number of users on a given node.
- job queues, (`/system/jobQueue1Min`, `/system/jobQueue5Min`, and `/system/jobQueue15Min`) tells you the number of processes waiting for CPU and performing disk I/O as an average over 1, 5, and 15 minutes respectively. This is the same as the load averages reported by `uptime` (1).
- file system free space, (`/system/filesystem/availMb/fsName`) tells you the number of megabytes available for use in each filesystem *fsName* on the system.

**Figure 5-1** System Resource Monitor Class Hierarchy

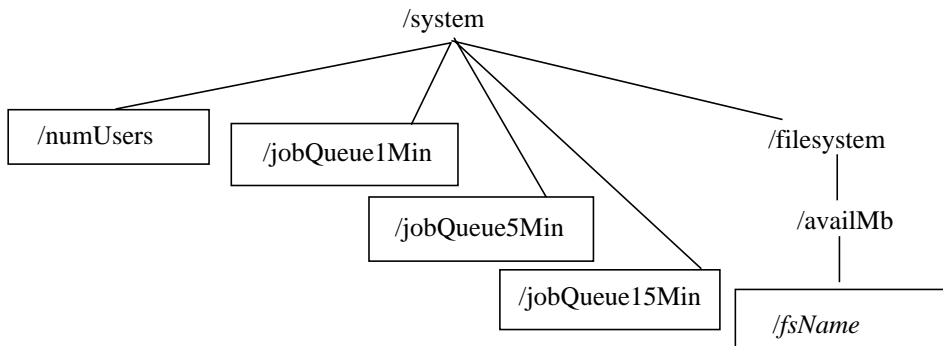


Figure 5-1 shows the system resource monitor hierarchy.

Items in boxes are resource instances that can be monitored. The *fsName* in italics changes depending on the names of the file systems.

## Number of Users

The number of users tells you how many users are logged in to a given system.

The MIB variable `computerSystemUsers` from the hp-unix MIB provides the resource value to the monitor.

To verify the number of users on the system, use the `uptime` (1) command.

**Table 5-1**      **Interpreting Number of Users**

Resource Name	Value Range	Interpretation
/system/numUsers	integer	Total number of users logged in to the node.

Alerts for number of users can be used to check number of users on the system to determine the best time to run backups or other maintenance, or to disallow more than a certain number of users on a given system for load-balancing.

The minimum polling interval is 30 seconds. We recommend a longer interval; short polling intervals may adversely affect system performance.

## Monitoring System Resources

### System Monitor Reference

### Job Queues

The job queue monitor checks the average number of processes that have been waiting for CPU and performing disk I/O over the last 1, 5, or 15 minutes. A value of 4 in `/system/jobQueue5Min` means that at the time of polling there was an average of 4 jobs in the queue over the last 5 minutes.

The MIB variables `computerSystemAvgJobs1`, `computerSystemAvgJobs5`, and `computerSystemAvgJobs15` from the `hp-unix` MIB provides the resource value to the monitor.

To verify the load averages on the system, use the `uptime (1)` command.

**Table 5-2**      **Interpreting Job Queues**

Resource Name	Value Range	Interpretation
<code>/system/jobQueue1Min</code>	integer	Average number of jobs in the queue in the last minute.
<code>/system/jobQueue5Min</code>	integer	Average number of jobs in the queue in the last 5 minutes.
<code>/system/jobQueue15Min</code>	integer	Average number of jobs in the queue in the last 15 minutes.

The minimum polling interval is 30 seconds. Unless your system load tends to fluctuate wildly and need load-balancing attention frequently, set a polling interval greater than or equal to the job queue interval: 1, 5, and 15 minutes, respectively.

## Filesystem Available Space

The filesystem monitor checks the number of megabytes available for use in each file system on the node. File systems must be mounted and active to be monitored. File systems mounted over the network, such as NFS file systems, are not monitored.

The MIB variables `fileSystemBavail`, and `fileSystemBsize` from the `hp-unix` MIB are used to calculate the number of available Kb in the file systems. The number is then divided by 1024 to get the number of available Mb.

**Table 5-3**

### Filesystem Available Space

Resource Name
<p>Most common names are:</p> <pre> /system/filesystem/availMb/stand /system/filesystem/availMb/root /system/filesystem/availMb/home /system/filesystem/availMb/opt /system/filesystem/availMb/tmp_users /system/filesystem/availMb/usr /system/filesystem/availMb/var </pre>

You may have more file systems, or different names, depending on how you configured file systems on your system. You can monitor when a file system starts filling up so you can clean up old files or add disk space and reconfigure your file systems.

---

**NOTE**

Because the “/” character is not valid in a resource name, it is replaced by the “\_” character. So the file system `/tmp/users` would appear as the resource name `/system/filesystem/availMb/tmp_users`. For the same reason the root file system (`/`) is replaced by the name “root”.

The minimum polling interval is 30 seconds. We recommend a longer interval; short polling intervals may adversely affect system performance.

When configuring requests from the SAM interface, a wildcard (\*) is available to monitor all file systems on a system.

## Creating System Resource Monitoring Requests

Table 5-4 shows examples of how you might monitor system resources.

**Table 5-4**      **Examples of System Resource Requests**

To be alerted when...	Resources to monitor	Monitoring Parameters			
		Notify		Value	Option
fewer than 5 users are on the node, for running backups	/system/numUsers	when value is	<	5	
more than 20 users are on the node, for load balancing, and when value returns to below 20 users	/system/numUsers	when value is	>	20	RETURN
system load is high	/system/jobQueue1Min	when value is	>	7	INITIAL
	/system/jobQueue5Min	when value is	>	4	INITIAL
	/system/jobQueue15Min	when value is	>	3	INITIAL
file systems are running out of space	/system/filesystem/availMb for: /home /opt /root /stand /tmp /usr /var	when value is	<	50	INITIAL

The job queue and file system resources have the INITIAL option set to give a baseline for comparison. The job queue threshold value decreases for the longer job queues because the longer something is in the queue, the more likely it is that a node needs to be load balanced.



---

## **6** **Troubleshooting**

This section gives hints on testing your monitoring requests, and gives you some information about log files and monitor behavior that will help you determine the cause of problems. For information on fixing problems detected by monitors; see the list of related publications in the Preface.

## EMS Directories and Files

EMS files are located in `/etc/opt/resmon` and `/opt/resmon`. The following is a description of files and directories that might help you determine the cause of some problems:

`/etc/opt/resmon/config`

A file that sets the restart interval for monitor persistence.

`/etc/opt/resmon/dictionary`

A directory that contains resource dictionaries for the various monitors. The disk monitor resources are listed in `diskmond.dict` and the cluster, network, and system resource monitors are in the `mibmond.dict`. If you were writing your own monitor, the dictionary would go in this directory.

`/etc/opt/resmon/sbin`

A directory where all the monitor daemons live. Some important daemons in the directory:

`p_client` restarts any failed monitors based on information in the `config` file.

`registrar` handles passing monitoring requests to the correct monitors, and sending qualifying events out in the correct protocol format.

`/etc/opt/resmon/log`

A directory of log files used by EMS:

`client.log` stores calls made by clients, such as MC/ServiceGuard or the SAM interface to EMS.

`api.log` stores api calls made by monitors.

`registrar.log` contains errors found when read the resource dictionary.

`/opt/resmon/resls`

A command that lists the latest polled status of the specified resource on a specified system.

## Logging and tracing

Use logging for most troubleshooting activities. By default the monitors log to `api.log` and `client.log`. Logging to `/var/adm/syslog/syslog.log` is on by default for the disk monitor and off by default for the remaining monitors. Tracing should only be used when instructed to do so by HP support personnel.

### EMS Logging

As mentioned in the previous section, log files in `/etc/opt/resmon/log/` contain information logged by the monitors.

Look at the `client.log` if you seem to be having a problem with the SAM interfaces to EMS or MC/ServiceGuard. With the default level of logging, only audit and error messages are logged. An example of an audit message is:

```
User event occurred at Thu Jul 31 16:13:31 1997
Process ID: 10404 (client)      Log Level: Audit
+ /vg/vg00/lv/copies/* (8 instances) If (<1), OpC
(m/n), 18000s, Thu Jul 31 16:13:31 1997
```

The “+” means that request has been added. A “-” indicates a removal. A “.” followed by a “+” indicates a modification. Events sent to targets are marked with “.”. Errors are marked with Log Level: Error or Warning.

Look at the `api.log` if you seem to be having a problem with a specific monitor. Check for warnings or errors.

Logging to `/var/adm/syslog/syslog.log` is enabled with the `-1` option by default for the disk monitor only. Although it is not recommended, you can turn off logging modify the `diskmond.dict` file in `/etc/opt/resmon/dictionary` and remove `-1` from the monitor:

```
MONITOR: /etc/opt/resmon/lbin/diskmond
```

Logging to `/var/adm/syslog/syslog.log` is disabled by default for the other monitors. To enable logging, modify the `mibmond.dict` file in `/etc/opt/resmon/dictionary` and add `-1` from the monitor:

```
MONITOR: /etc/opt/resmon/lbin/diskmond -1
```

---

#### NOTE

Logging will occur at every polling interval. This can create a very large `syslog` file, so you may only want to use logging when you are troubleshooting.

Entries in `/var/adm/syslog/syslog.log` are marked with the monitor daemon name, e.g. `diskmond` or `fsmond`, followed by the resource name and logging data. Additions, deletions, notifications, and changes in resource states are logged. Errors explaining why a resource is not available for monitoring, or why the monitor cannot access a resource are also logged in `/var/adm/syslog/syslog.log`.

Look at the `registrar.log` if you are having trouble finding resources that you suspect exist on your system. This log contains any errors that were encountered when trying to read the dictionary. If a dictionary was corrupted in any way, the registrar would not be able to read it, and EMS would not be able to find the resources associated with that dictionary.

## **EMS Tracing**

Tracing is used when debugging monitor code.

Use the `-d` option to turn on tracing for EMS monitors. Tracing should only be used at the request of your HP support personnel when trying to determine if there may be a problem with the EMS HA monitors. To turn on tracing, modify the `.dict` file in `/etc/opt/resmon/dictionary` and add `-d` to the monitor you would like to trace:

```
MONITOR: /etc/opt/resmon/sbin/diskmond -l -d
```

Kill the monitor process. The monitor will automatically restart with tracing enabled. To speed up monitor restart, use the `resls` command with the top level of the resource class as an argument, for example, `resls /vg`.

Tracing is logged to `/etc/opt/resmon/log/diskmond.log` for the disk monitor and `/etc/opt/resmon/log/mibmond.log` for all other monitors

## **Performance Considerations**

Monitoring your system, although an important part of high-availability, consumes system resources. You must carefully consider your performance needs against your need to know as soon as possible when a failure threatens availability.

### **System Performance Issues**

The primary performance impact will be related to the polling interval and the number of resources being monitored. You need to balance your need to quickly detect failures with your need for system performance and adjust the number of resources you monitor and the polling intervals accordingly.

For example, `pv_pvlink/status` resource comprise the `pv_summary` resource. You may only want to create one `pv_summary` monitoring request rather than monitoring both `pv_summary` and `pv_pvlink/status` for all disks.

For polling intervals, you may want to set a short interval, 30 seconds, for resources for require quick response after failure, and set a longer polling interval, 5 minutes or more, for all other resources.

### **Network Performance Issues**

Although monitoring is not likely to affect network performance, you may want to make sure that only necessary messages are being sent. Make sure your monitor requests are configured such that you are being notified only for things you really need to know.

## Testing Monitor Requests

To test that events are being sent, use the `INITIAL` option available with conditional notification when creating a monitoring request. This option sends an initial event that you can examine to make sure your request is properly configured and showing up in the correct system management tool.

An alternative is to use the “At each interval” notification to test that events are being sent in the correct system management tool. Once you establish that events are being sent properly, you can modify the request.

## Testing Disk Monitor Requests

Configuring the `INITIAL` option may be enough. However, if you want to test that events are sent when a disk fails, you may want to detach the bus or power down the storage devices and see if events are sent to the proper application, or if `MC/ServiceGuard` fails over the appropriate package. This is only recommended on clusters that are off-line, and not being accessed by users.

To test `/vg/vgName/lv/copies` and `/vg/vgName/lv/status`, use the `vgchange` command to deactivate and activate the volume group and see if the proper alerts were sent.

## Testing Cluster Monitor Requests

Use the `cmviewcl -v` command to display detailed information about the current status of the cluster and packages on the cluster. The EMS cluster monitor should return the same values as this command.

## Testing Network Monitor Requests

If you want to test whether events are sent in case of network failure, use the `/usr/bin/ifconfig LANname down` command to bring a card down, and examine the event to make sure it shows up in the correct system management tool.

## Testing System Resource Monitor Requests

Use the `uptime` command to verify the number of user and system load. The EMS system resource monitor should return the same values as this command.

## **Making Sure Monitors are Running**

Monitor daemons automatically start when you create a request to monitor something. Because monitoring is designed to work in a high availability environment, monitors are written to automatically restart if anything causes them to fail.

A daemon called `p_client` restarts all appropriate monitors using the monitor restart interval defined in `/etc/opt/resmon/config`. Therefore, a monitor cannot be permanently stopped or started by a human.

Because the monitors are persistent, monitoring requests are kept when you install a new monitor or update an existing monitor. If a condition, such as “status > 3” is being monitored for a resources that has a range of 1-7, and new version of monitor is installed that supports a new status value, such as “8”, you may start seeing notifications for “status=8”.

If all monitors are running, you will see the following daemons:

<code>diskmond</code>	if you are monitoring physical or logical volumes
<code>clustermond</code>	if you are monitoring cluster or node status
<code>pkgmond</code>	if you are monitoring MC/ServiceGuard package status
<code>lanmond</code>	if you are monitoring network interfaces
<code>mibmond</code>	if you are monitoring users or job queues
<code>fsmond</code>	if you are monitoring available filesystem space

`Clustermond`, `pkgmond`, `lanmond`, `mibmond`, and `fsmond` are implemented via a program called the MIB monitor. For the MIB monitor to function correctly, the SNMP Master Agent and the appropriate subagents must be running on the system being monitored. See `snmpdm(1M)` for more information.



## A-H

**alert** An event. A message sent to warn a user or application when certain conditions are met.

**client** The application that creates or cancels requests to monitor particular resources. The consumer of a resource status message. A user of the Resource Monitor framework. This user may browse resources, request status, and make requests to have resources monitored. Examples are MC/ServiceGuard as it starts a package or the SAM interface to EMS.

**event** An alert.

## I-K

**ITO** HP OpenView IT/Operations, formerly known as OperationsCenter.

## L

**logical extent** The basic allocation unit for a logical volume is called a logical extent. For mirrored logical volumes, either two or three physical extents are mapped for each logical extent, depending on whether you are using 2-way or 3-way mirroring.

**logical volume** A collection of disk space from one or more disks. Each collection appears to the operating system as a single disk. Like disks, logical volumes can be used to hold file systems, raw data areas, dump areas, or swap areas. Unlike disks, logical volumes can be given a size when they are created, and a logical volume can later be expanded or reduced. Also, logical volumes can be spread over multiple disks.

**LUN (Logical Unit Numbers)** A logical disk device composed of one or more physical disk mechanisms, typically configured into a RAID level.

**LVM (Logical Volume Manager)** Manages disks in volume groups, and allows you to create logical and physical volume groupings.

## M

**MIB (Management Information Base).** A document that describes objects to be managed. A MIB is created using a grammar defined in “Structure of Management Information” (SMI) format. This grammar concisely defines the objects being managed, the data types these objects take, descriptions of how the objects can be used, whether the objects are read-only or read-write, and identifiers for the objects.

**MIB II (MIB2)** A MIB that defines information about the system, the network interface cards it contains, routing information it contains, the TCP and UDP sockets it contains and their states, and various statistics related to error counts. This MIB is widely adopted and is served by most IP-addressed devices. Most system and network resources managed by EMS HA Monitors are taken from this MIB.

**monitor** See resource monitor.

### N-P

**notification** See alert.

**physical extent** LVM divides each physical disk into addressed units called physical extents.

**physical volume** A disk that has been initialized as an LVM disk.

**PVG (physical volume group)** A grouping of physical devices: host adapters, busses, controllers, or disks, that allow LVM to manage redundant links or mirrored disks and access the redundant hardware when the primary hardware fails.

**PV links** A method of LVM configuration that allows you to provide redundant SCSI interfaces and buses to

disk arrays, thereby protecting against single points of failure in SCSI cards and cables.

**polling** The process by which a monitor obtains the most recent status of a resource.

### Q-R

**registrar** The registrar process provides the link between resource status consumers (clients) and resource status providers (resource monitors). The central part of the resource monitor framework which uses the resource dictionary to act as an intermediary between client systems and resource monitors.

**resource** May be any entity a monitor application developer names. Examples include a network interface, CPU statistics, a MIB object, or a network service.

**resource class** A category of resources useful during configuration. For example, `/net/interfaces/lan/status` is provided as a resource class.

**resource dictionary** A file describing the hierarchy of resources that can be monitored and the processes that perform the resource monitoring.

---

## Glossary

**resource instance** The actual monitorable resource. For example, `/net/interfaces/lan/status/lan0` may refer to a particular network interface installed on the monitored system.

**resource monitor** A framework for selecting resources of interest and monitoring them according to the user's criteria. When the resource value matches the user's criteria, a notification is sent according to the user's instructions.

The process that is used to obtain the status of a resource and send event notifications if appropriate. A monitor checks resources on the local system. The resource monitor maps the physical resource into a standard interface understood by the HA subsystem.

### S-T

**target** The target application is notified when a monitored resource reaches the condition for which notification was requested. For example, a target application could be MC/ServiceGuard or IT/Operations (ITO).

### U-Z

**volume group** In LVM, a set of physical volumes whose extents are grouped together and then made available to

users as logical volumes. A volume group can be activated by only one node at a time unless you are using MC/LockManager. MC/ServiceGuard can activate a volume group when it starts a package. A given disk can belong to only one volume group. A logical volume can belong to only one volume group.



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