



# Unlock delivery success with HPE Smart Spares Box

Proactive spares delivery and management





## What is HPE Smart Spares Box?

HPE Smart Spares Box is a proven HPE solution that combines hardware and software to help improve parts access. It can be used as part of the HPE Spares Management Service. It is configured to serve your parts pick-up and drop-off location for you and HPE engineers to use.

This intelligent delivery solution, which is fully maintained by Hewlett Packard Enterprise, requires no utility access and can be installed easily. With a flexible modular design, this can be installed inside or outside your data center, as required.

## Customer benefits

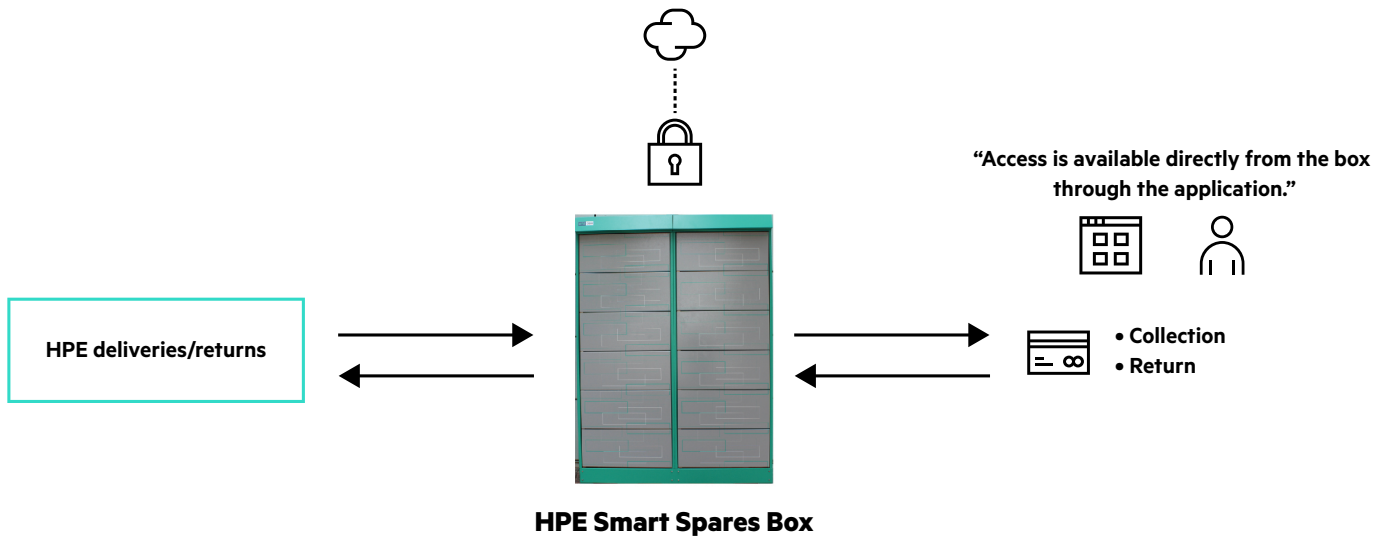
Your experience as an HPE Services customer will improve as the HPE SmartBox provides:

1. 24x7 easy access to parts
2. Modular flexible design dependent on your needs
3. A safe, secure place for parts
4. The HPE SmartBox is at your data center for whenever you need it
5. Easily collect and return parts

## How does HPE Smart Spares Box work?

1. Bluetooth 4.0 low-power battery lock actuators, which require no power, network, or PC connection.
2. User will access the smartphone application that is compatible with:
  - i. iPhone 4S or newer models with iOS 8.0
  - ii. Android™ 4.4 or greater software platforms
3. Barcode scanning for real-time traceability by both user and logistics, for delivery, collection, storage, and return action.
4. Integrated into the HPE event workflow.





**Figure 1.** A general representation of the process



## Service eligibility

The HPE Smart Spares Box solution may be made available to eligible customers as part of their service contract delivery solution, or as a new contract option as part of HPE Spares Management Service.

## Installation requirements

1. Flat floor/wall of dimensions 2209 mm (h) x 758 mm (d) x 801 mm (w).
2. U.S. dimensions (inches): 32" (w) x 87" (h) x 30" (d) per column.
3. Secured by steel retaining bolts.
4. Indoor or outdoor location, dependent on weather conditions and site constraints. No utility connections required.
5. Site survey to evaluate location suitability.

## Site preparation and installation process

Consists of:

1. HPE Smart Spares Box is shipped preassembled
2. Each installation site must be accessible using a tail-lift vehicle, pump truck, or forklift
3. Each box takes around two hours to install
4. Anchored by 2 to 6x 100 mm/4" bolts per column
5. Each box is fully tested once installed

# Technical specifications

## Dimensions in mm (w x h x d)

- One column—802 x 2210 x 758
- Two column—1603 x 2210 x 758
- Three column—2405 x 2210 x 758

## U.S. dimensions in inches (w x h x d)

- One column—32 x 87 x 30
- Two column—63 x 87 x 30
- Three column—95 x 87 x 30

## Colors

- HPE green
- Stealth grey

## Configurations

- Standard box consisting of two columns
- Additional columns and door configurations are available depending on business need
- The box can be installed with HPE brand vinyl attached

## Design

- Weatherproof IP44-rated design allows it to withstand almost any weather condition
- To help manage extreme weather conditions (the HPE Smart Spares Box is also available with a canopy if required)
- No external utilities are required to power the box

## Your responsibilities

1. Get permission for the placement and installation of the HPE SmartBox at your site
2. Allow HPE timely access to your site to deliver and install the HPE SmartBox
3. Allow HPE or a designated delivery service, such as UPS, to have timely, unrestricted access to the HPE Smart Spares Box to drop-off and pick up HPE Smart Spares Box content
4. Allow HPE access to be able to inspect, maintain, repair, and deinstall or replace the HPE Smart Spares Box as requested by HPE
5. Not to transfer the care or custody or remove the HPE Smart Spares Box
6. Notify HPE as soon as possible of any unauthorized use or damage to or malfunction of the HPE Smart Spares Box
7. Take measures to prevent loss or damage of the HPE Smart Spares Box while installed at your site
8. Upon termination or expiration of support coverage with HPE or if required by HPE, HPE needs to remove the HPE Smart Spares Box and HPE Smart Spares Box content, you may request removal of the HPE Smart Spares Box

## Learn more at

[HPE.com/services](https://www.hpe.com/services)

Visit [HPE.com](https://www.hpe.com)

