



# Quick guide to HPE Juniper Networking optics



**HPE Juniper Networking offers full support for optics—modules and cables both optical and copper, used for interconnectivity between switches and routers — that are qualified or supplied by HPE.**

**We recommend using only HPE qualified or supplied optics with your HPE device.**

Third-party optics that are not HPE qualified or supplied are ineligible for support, and their use may limit our ability to support and diagnose product issues.

**NOTE:** Junos identifies eligibility by reading the hardware inventory of the chassis.

**Learn more about the use of optics in your networks**



### **Know the risks**

There are risks that come with using optics that are not HPE qualified or supplied — even if they are purchased from HPE authorized sources.

Some of these risks include:

- Failure to meet the quality and performance standards of HPE qualified optics, leading to subpar network performance
- Higher likelihood of failure and reduced lifespan due to inferior materials and components
- Exposure of networks to vulnerabilities and breaches due to lack of rigorous testing and security protocols
- Limited HPE Juniper Networking support options



### **Experiencing issues?**

Optics that are not HPE qualified or supplied, but used on HPE hardware could result in functional and technical issues.

Some examples of common issues include:

- Optics not recognized by HPE equipment
- Optics recognized, but interfaces are down
- Interfaces going up and down randomly
- Interfaces up and stable, but experience traffic loss
- Optics shut off or go offline randomly



### **Consider Best practices**

Purchase optics only from HPE or authorized HPE partners (HPE authorized products are not sold via online retail marketplaces — e.g., eBay, Alibaba, etc.)

Be aware of websites or email solicitations misrepresenting HPE or advertising unusually low prices

Inspect the packaging and product labels carefully for any signs of tampering or inconsistency

Obtain documentation such as certificates of authenticity and warranty information

Report any concerns you have or questions regarding HPE Juniper Networking optics to HPE Brand Protection



## Check out our resources

Learn more about

- [HPE Juniper Networking optics](#)
- [HPE Juniper Networking optics support](#)
- [HPE Juniper Networking Hardware Compatibility Tool](#)
- [HPE Juniper Networking Partner Locator](#)
- [HPE Juniper Networking Support Portal](#)
- [Gray Market Product Support FAQ](#)
- [Gray Market Tip Sheet](#)

## About HPE

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