



**Hewlett Packard  
Enterprise**

# **Hewlett Packard Enterprise Brazil Hardware Recycling Program**

Hewlett Packard Enterprise is committed to helping customers recycle responsibly. Our HPE Brazil recycling program recycles HPE brand products free of charge,\* and other IT products may be accepted on a case-by-case basis. Appropriate technologies are utilized to reduce the environmental impacts of product end-of-life management and, after processing, raw materials are recovered for use in manufacturing new products.

Click [here](#) to submit your request. Note: You will be linked to a web request form managed by an external partner—Sintronics—under contract with HPE. After submitting your request, you will be contacted by HPE or Sintronics with additional information to arrange the services requested.

\* Collection and services beyond a standard Certificate of Destruction, such as serial number capture, may not be free and may require that you engage your HPE sales representative to submit an "internal" request. HPE sales representatives may contact [recycling.services@hpe.com](mailto:recycling.services@hpe.com) to obtain the internal service request form, where additional services may be requested and arranged. The HPE sales representative must assess whether added-cost services can be supported (coupled with a new sales deal, customer satisfaction case, or other situations).

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