



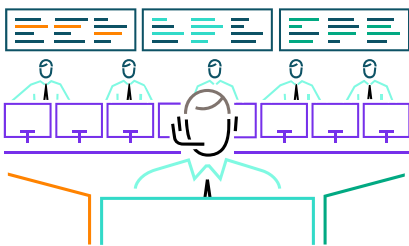
HPE remote support tools streamline your maintenance

Help save valuable time and resources

Key takeaways

Unlock all the benefits of your technology investment by connecting your products to HPE. With 24x7 monitoring and prefailure alerts, you can solve problems faster and reduce downtime. And should a problem arise, automated case creation and automatic parts replacement (when required) mean you can worry less about your technology and more about your business.

An active warranty or support contract is required to receive remote support. Learn about the remote support solutions available for your HPE products and how to get started now by visiting hpe.com/services/getconnected.



HPE remote support tools

Using HPE remote support tools, you can streamline the maintenance of your IT infrastructure

IT companies may invest a substantial number of resources in maintaining their operations. Costs are associated with managing service contract renewals, hardware breakdowns, and asset inventories, particularly when using a reactive support strategy. You may complete these activities effectively with the aid of remote assistance services from Hewlett Packard Enterprise.

HPE remote support tools proactively monitor your IT environment 24x7 to rapidly detect and accurately diagnose problems. Support case creation is automated, enabling faster problem resolution and reducing the risk of unplanned outages. Remote support is available for a wide variety of HPE servers, storage, and networking products.



Benefits

- **Transform** to a proactive data center support strategy
- **Boost productivity** and reduce operating costs
- Quicken **hardware fault recovery** using remote technical assistance
- **Lessen** the possibility of downtime
- Keep track of **proper inventory** and service contract data
- Register your assets in [HPE Support Center](#) to have total visibility of the status of your contracts and asset inventories

You can also access on demand, actionable insights with Your Insights dashboards via the HPE Support Center, which provides near real-time views on product, support, and cases. The software dashboard provides details on newly available software. Machine-to-machine (M2M)¹ cases are now visible in the digital case management within HPE Support Center.



Learn more at
hpe.com/services/getconnected

¹ Contact information entered in the M2M solution must match the user's HPE Support Center profile information. (all required: first name, last name, mail address, and last 8 digits of phone number). Environment health and other non-case related information is available for review in respective on-prem consoles.

Make the right purchase decision.
Contact our presales specialists.

