



**Hewlett Packard**  
Enterprise

# **HPE StoreEver MSL3040 Tape Library Version 3260**

## **Firmware Release Notes**

### **Abstract**

This document provides information about the enhancements and fixes to the firmware for the HPE StoreEver MSL3040 Tape Library.

## Notices

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# Description

This release is to update firmware for the HPE StoreEver MSL3040 Tape Library. This firmware can be updated from the library remote management interface (RMI) or operator control panel (OCP).

## Library firmware version

3260

## Update recommendation

Update recommendation: Required for use with the AM495A Type 5 USB Encryption Token

## Supersedes information

Supersedes: All previous firmware versions

## Product models

This release applies to all HPE StoreEver MSL3040 Tape Libraries.

## Languages

Languages supported for this release:

English

## Compatibility notes

This version of MSL3040 firmware is compatible with:

- HPE Library and Tape Tools (L&TT) standalone version 6.0 and newer
- Command View for Tape Libraries (Command View TL) version 6.0.74 and newer
- TapeAssure Advanced (license installed and used with Command View TL 6.0.74 and newer)
- Data Verification (license installed and used with Command View TL 6.0.74 and newer)

### Bar code label length

The industry standard length of bar code labels is eight total characters, including the media ID. Because of this, Hewlett Packard Enterprise tape libraries and associated application software (such as Command View TL, and other backup applications) are extensively tested by Hewlett Packard Enterprise using eight character bar code labels. Although the MSL3040 can read labels with more than eight characters, some applications might not operate correctly with these labels. For compatibility with other libraries and with applications, Hewlett Packard Enterprise highly recommends using eight character bar code labels when possible.



### **When changing firmware**

Because each firmware revision contains new features, some configuration settings are not retained when earlier firmware versions are loaded. Hewlett Packard Enterprise recommends against downgrading firmware unless instructed to do so by a support engineer. Always verify configuration settings after installing firmware.

## **Enhancements**

The following enhancements are included in firmware version 3260:

Hardware support for Type 5 USB Encryption Token

## **Fixes**

The following fixes are included in firmware version 3260:

None

## **Installation instructions**

Download the firmware from the Hewlett Packard Enterprise support website: <https://www.hpe.com/support/storage>.

**RMI installation instructions**

**OCP installation instructions**

### **RMI installation instructions**

#### **Procedure**

1. Log in to the RMI as the administrator user.
2. From the **Maintenance > Firmware Upgrades > System Firmware** screen, browse to the location of the library firmware file and then click **Upload**.

### **OCP installation instructions**

#### **Procedure**

1. Copy the firmware file to a USB flash drive.
2. Log in to the OCP as the administrator user.
3. Insert the USB flash drive into the USB port on the front of the library.
4. Navigate to **Maintenance > Library Firmware Upgrade**, and follow the prompts to begin the firmware upgrade.

## **Related information**

The latest documentation is available in the Storage section of the Support Center <https://www.hpe.com/support>.

To find documents for this product:



1. Type MSL3040 in the search bar.
2. Choose the MSL3040 from the product list.
3. Select the **Documents** tab.
4. Type the last part of the document name, for example *Getting Started* in the search box.

- *HPE StoreEver MSL3040 Tape Library Getting Started Guide*
- *HPE StoreEver MSL3040 Tape Library User and Service Guide*
- *HPE StoreEver MSL3040 Tape Library Command Line Interface Guide*
- *HPE StoreEver MSL Tape Libraries Encryption Key Server Configuration Guide*
- *HPE StoreEverTape Libraries Failover User Guide*

# Websites

## **General websites**

**Single Point of Connectivity Knowledge (SPOCK) Storage compatibility matrix**

**<https://www.hpe.com/storage/spock>**

**Storage white papers and analyst reports**

**<https://www.hpe.com/storage/whitepapers>**

For additional websites, see **[Support and other resources](#)**.

# Support and other resources

## Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:  
<https://www.hpe.com/info/assistance>
- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:  
<https://www.hpe.com/support/hpesc>

### Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

## Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:

### **Hewlett Packard Enterprise Support Center**

<https://www.hpe.com/support/hpesc>

### **Hewlett Packard Enterprise Support Center: Software downloads**

<https://www.hpe.com/support/downloads>

### **My HPE Software Center**

<https://www.hpe.com/software/hpesoftwarecenter>

- To subscribe to eNewsletters and alerts:  
<https://www.hpe.com/support/e-updates>
- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center **More Information on Access to Support Materials** page:  
<https://www.hpe.com/support/AccessToSupportMaterials>







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**IMPORTANT:** Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HPE Passport set up with relevant entitlements.

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## Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which will initiate a fast and accurate resolution based on your product's service level. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

### Remote support and Proactive Care information

#### HPE Get Connected

<https://www.hpe.com/services/getconnected>

#### HPE Proactive Care services

<https://www.hpe.com/services/proactivecare>

#### HPE Datacenter Care services

<https://www.hpe.com/services/datacentercare>

#### HPE Proactive Care service: Supported products list

<https://www.hpe.com/services/proactivecaresupportedproducts>

#### HPE Proactive Care advanced service: Supported products list

<https://www.hpe.com/services/proactivecareadvancedsupportedproducts>

### Proactive Care customer information

#### Proactive Care central

<https://www.hpe.com/services/proactivecarecentral>

#### Proactive Care service activation

<https://www.hpe.com/services/proactivecarecentralgetstarted>

## Warranty information

To view the warranty information for your product, see the links provided below:

### HPE ProLiant and IA-32 Servers and Options

<https://www.hpe.com/support/ProLiantServers-Warranties>

### HPE Enterprise and Cloudline Servers

<https://www.hpe.com/support/EnterpriseServers-Warranties>

### HPE Storage Products

<https://www.hpe.com/support/Storage-Warranties>

### HPE Networking Products

<https://www.hpe.com/support/Networking-Warranties>

## Regulatory information

To view the regulatory information for your product, view the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products*, available at the Hewlett Packard Enterprise Support Center:

<https://www.hpe.com/support/Safety-Compliance-EnterpriseProducts>



### **Additional regulatory information**

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

**<https://www.hpe.com/info/reach>**

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

**<https://www.hpe.com/info/ecodata>**

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

**<https://www.hpe.com/info/environment>**

## **Documentation feedback**

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (**[docsfeedback@hpe.com](mailto:docsfeedback@hpe.com)**). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.

