



HPE STORAGE DATA MIGRATION SERVICE

HPE Pointnext Services, Advisory and Professional Services

SERVICE OVERVIEW

HPE Storage Data Migration Service helps to simplify the data migration process and provides a flexible way to migrate your organization's critical data safely, with minimal impact on your operations.

Available in convenient packaged offerings, with this service, you can leverage HPE's depth of technical capabilities, combined with proven migration methodologies, to help you get a faster return on your storage investment, reduce risk, and accelerate your transition to HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, and HPE 3PAR storage.

HPE Storage Data Migration Service offers several online and offline options for migrating your data to align with your organization's requirements, budgets, and timelines.

You can focus your HPE Storage Data Migration Services on production and/or non-production systems in the timeframe that fits your schedule. An HPE data migration specialist will assist during the migration cutover window. You can choose to focus data migration efforts on critical production systems, and you can learn the migration process to complete additional systems yourself. Either way, these data migration service options provide you with the flexibility to accomplish your migration to HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, and HPE 3PAR storage.

SERVICE BENEFITS

The HPE Storage Data Migration Services helps to:

- Accelerate the data migration process from HPE or non-HPE storage to HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR storage
- Accelerate time to solution, which results in a better return on investment of your storage environment
- Reduce risk and cost through the use of a proven data migration methodology and access to experienced HPE data migration specialist
- Identify interoperability risks and recommended remediation with the data migration playbook
- Reduce the impact to your operation by keeping staff focused on day-to-day responsibilities
- Benefit from flexible package offerings that can be aligned to your business needs
- Benefit from a six-step process that takes you from planning to verification

SERVICE FEATURE HIGHLIGHTS

- Accelerated data migration process
- Project coordination
- Environment discovery process
- Migration design and pilot
- Migration planning
- Migration execution

TABLE 1. Service features

Feature	Delivery specifications
Accelerated data migration process	HPE will engage with the Customer’s team to execute the data migration process based on the standardized data migration approach.
Project coordination	HPE will assist the Customer with project coordination by initiating the project with a kick-off meeting and organizing follow-up and status meetings during the term of the remote data migration service.
Environment discovery process	HPE will analyze the in-scope servers and source environment, then document minimum supported requirements necessary for the remote data migration service. Not available for SKU, HR2L6A1
Migration design and pilot	HPE will identify the appropriate migration methodology and develop a data migration cookbook for this migration methodology. HPE will also perform a migration pilot based on the data migration playbook. HPE will perform a migration pilot for up to one (1) host and two (2) TB selected by the Customer.
Migration planning	HPE will assist the Customer’s team with determining the proposed schedule to complete the migration successfully.
Migration execution	HPE will configure the necessary migration tools and execute the methodology for data migration from the source to the target HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR.

SERVICE ELIGIBILITY

Customers are eligible for remote delivery of service only by default. A request for on-site delivery will require custom Statement of Work.

SKU	Service	Description	Duration
HR2L6A1	HPE Data Migration 5 Server Base SVC	Provides an off-site delivery for data migration of up to 5 servers to HPE Alletra 9000, HPE Nimble Storage, HPE Primera, or HPE 3PAR. Maximum of 1 source array. HPE Peer Motion is used as the data migration method. Not applicable for HPE Alletra 6000. HPE Peer Motion support matrix can be found on hpe.com/storage/spock .	Up to three days of off-site delivery
HR2L7A1	HPE Data Migration 10 Server Base SVC	Provides an off-site delivery for data migration of up to 10 servers to HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR. Maximum of 1 source array.	Up to four days of off-site delivery
HR2L8A1	HPE Data Migration 50 Server Base SVC	Provides an off-site delivery for data migration of up to 50 servers to HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR. Maximum of 2 source arrays and up to 2 sites.	Up to thirteen and a half days of off-site delivery
HR2L9A1	HPE Data Migration 100 Server Base SVC	Provides an off-site delivery for data migration of up to 100 servers to HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR. Maximum of 2 source arrays and up to 2 sites.	Up to twenty-seven days of off-site delivery
HR2M0A1	HPE Data Migration 250 Server Base SVC	Provides an off-site delivery for data migration of up to 250 servers to HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR. Maximum of 4 source arrays and up to 4 sites.	Up to fifty-one days of off-site delivery
HL3P5A1	HPE Data Migration Addon 10 Server SVC	Allows for an additional 10 Servers to be migrated. A single “Base” SKU, HR2L7A1, HR2L8A1, HR2L9A1, HR2M0A1 must be ordered as a prerequisite prior to ordering the “Addon” SKU.	Up to three days of off-site delivery
HL3P6A1	HPE Data Migration Addon 50 Server SVC	Allows for an additional 50 Servers to be migrated. A single “Base” SKU, HR2L8A1, HR2L9A1, HR2M0A1 must be ordered as a prerequisite prior to ordering the “Addon” SKU.	Up to eleven days of off-site delivery
HL3P7A1	HPE Data Migration Appliance 25TB SVC	Allows for data migration of up to 25 TB using an appliance. A single “Base” SKU, HR2L7A1, HR2L8A1, HR2L9A1, HR2M0A1 must be ordered as a prerequisite prior to ordering the “Appliance” SKU. Licensed capacity of 25 TB is based on the total presented space to the hosts.	Up to two and a half days of off-site delivery
HL3P8A1	HPE Data Migration Appliance 100TB SVC	Allows for data migration of up to 100 TB using an appliance. A single “Base” SKU, HR2L7A1, HR2L8A1, HR2L9A1, HR2M0A1 must be ordered as a prerequisite prior to ordering the “Appliance” SKU. Licensed capacity of 100 TB is based on the total presented space to the hosts.	Up to seven days of off-site delivery



CUSTOMER RESPONSIBILITIES

The Customer will:

- Have the necessary licensing, server(s) and storage available.
- Allow HPE personnel necessary off-site access to all software and hardware products required for the off-site data migration service.
- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals, provide information, and otherwise be available to assist HPE in facilitating the delivery of this service.
- Adhere to licensing terms and conditions regarding the use of any HPE data migration service tools used to facilitate the delivery of this service, if applicable.
- Perform other reasonable activities to help HPE identify, implement, or resolve problems, as requested by HPE.
- Provide all information necessary for HPE to deliver timely and professional off-site delivery.
- Off-site delivery may be performed off-site by local HPE Pointnext Services personnel within the same country of delivery or from a different country.
- Ensure the participation of the Customer's IT storage administrator, database administrator, network administrator, server administrator, and other selected staff to discuss business/operational objectives and any special requirements as applicable.
- Be responsible for the security of the Customer's proprietary and confidential information.
- Ensure that the target HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR storage is installed, configured, and accessible to the appropriate hosts.
- Provide access to the source array management server for installing discovery software to map existing storage.
- Install any HPE recommended host-based patching or software upgrades, including device drivers, multipathing software, and/or switch firmware to support the HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, and HPE 3PAR storage platform and migration design.
- Meet all the technical prerequisites identified and communicated by the HPE data migration specialist that are needed to successfully complete data migration service delivery; these may include, but are not limited to, cabling, connectivity, and sufficient bandwidth between the source array and the HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR storage.
- Ensure that data backup and recoverability plans are in place prior to service deployment through proven means, such as performing a full backup of the data to be migrated and providing access to this backup data when requested by HPE.

GENERAL PROVISIONS/OTHER EXCLUSIONS

- The migration methods are for block migration only. For file migrations order the HPE File Data Migration Service.
- Any services not clearly specified in this document are excluded from this service. Such exclusions include but are not limited to:
 - Resolution of hardware-related problems encountered during the service
 - Required remediation to attached hosts, operating systems, host bus adapters (HBAs), switches, or source arrays
 - Application integration or integration of third-party products or peripherals not included as part of the data migration services
 - Target HPE Alletra 9000, HPE Alletra 6000, HPE Nimble Storage, HPE Primera, or HPE 3PAR storage design
 - The implementation of any service recommended by HPE in connection with these services
 - Backup of data
- Services will be provided during HPE standard local business days and hours during consecutive working days, excluding weekends and HPE holidays. Any services provided outside of HPE standard business days and/or hours may be subject to additional charges.
- Services are provided where possible over consecutive business days and at HPE discretion.
- Services required due to causes external to the HPE-maintained hardware or software are excluded from this service.
- HPE reserves the right to charge, on a time-and-materials basis, for any additional work over and above the service package pricing that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- HPE reserves the right to re-price this service if the Customer does not schedule and provide for subsequent delivery within 90 days of order acceptance.



Data sheet

- HPE's ability to deliver this service is dependent upon the Customer's full and timely cooperation with HPE, as well as the accuracy and completeness of any information and data the Customer provides HPE.
- Tasks that are not clearly specified in this document are excluded from this service.
- Services are delivered off-site by one (1) HPE data migration specialist and one (1) HPE project manager.
- HPE will stop delivery of the data migration services when the purchased service hour workweeks are exhausted, unless additional hours are purchased by the Customer.
- Deliverables are deemed accepted upon delivery.
- Documentation created for this engagement will be available in an electronic format created using Microsoft Office.
- To the extent that HPE processes personal data on the Customer behalf in the course of providing services, the HPE Data Migration Services—Data Privacy and Security Agreement found at hpe.com/us/en/legal/customer-privacy.html shall apply.

ORDERING INFORMATION

Availability of service features and service levels may vary according to local resources and may be restricted to eligible products and geographic locations.

To obtain further information or to order HPE Storage Data Migration Service, contact a local HPE sales representative.

- HR2L6A1 **HPE Data Migration 5 Server Base SVC**
- HR2L7A1 **HPE Data Migration 10 Server Base SVC**
- HR2L8A1 **HPE Data Migration 50 Server Base SVC**
- HR2L9A1 **HPE Data Migration 100 Server Base SVC**
- HR2M0A1 **HPE Data Migration 250 Server Base SVC**
- HL3P5A1 **HPE Data Migration Addon 10 Server SVC**
- HL3P6A1 **HPE Data Migration Addon 50 Server SVC**
- HL3P7A1 **HPE Data Migration Appliance 25TB SVC**
- HL3P8A1 **HPE Data Migration Appliance 100TB SVC**

Depending on the point of purchase and the requested service-level option, other product numbers may apply. Consult a local HPE representative or HPE reseller regarding which product number will best meet your specific needs.

LEARN MORE AT

hpe.com/services

Make the right purchase decision.
Contact our presales specialists.



Chat



Email



Call



HPE support



Get updates



© Copyright 2014, 2016, 2018–2021 Hewlett Packard Enterprise Development LP. The information contained herein is subject to change without notice. The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.

This data sheet is governed by the Hewlett Packard Enterprise current standard sales terms, which include the supplemental data sheet, or, if applicable, the Customer's purchase agreement with Hewlett Packard Enterprise.

Microsoft is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries. All third-party marks are property of their respective owners.

4AA5-3759ENW, October 2021, Rev. 10