

Overview

HPE Solutions for CTERA

HPE Solutions for CTERA enables enterprises to modernize their distributed file services using the industry leading edge-to-cloud file solution powered by HPE storage and HCI systems. The CTERA platform is a purpose-built global file system for distributed enterprises seeking cloud scale, multi-site collaboration, and centralized management across global locations without impacting data performance or privacy.

HPE Solutions for CTERA help distributed enterprises seamlessly transition to next-generation solutions for NAS replacement, branch office storage, multi-site file sharing and collaboration, backup, and much more. CTERA is seamlessly integrated with the Hewlett Packard Enterprise software-defined and cloud solutions for deployment entirely within the customer firewall. The CTERA platform extends the cloud to the edge of the network with secure and accelerated solutions to meet any office or roaming user file services requirement.

HPE Solutions for CTERA provide a unified platform for IT to create, deliver, and manage file-based services for organizations that have:

- Unstructured data growth challenges, particularly in remote locations
- Highly distributed (and sometimes geographically remote) users and offices
- Priorities on data privacy, governance and residency
- Are looking to modernize their file storage infrastructure while maintaining local edge performance.
- Also pursuing greater degrees of collaboration across sites and roaming users

HPE Solutions for CTERA solve enterprises' remote IT challenges for today... and tomorrow. Organizations need solutions that enable remote IT when it's needed – such as during a global pandemic – and that also support a return to the office when the time comes. CTERA and HPE offer the fastest path to remote workforce enablement (“Remotifying IT”) by extending the value of your existing infrastructure and remote IT file services delivery, improving the productivity of your workforce while lowering costs.

The joint solution allows enterprises to address the full continuum of global file services from edge locations to the HPE file and object storage and multi-cloud infrastructure of their choice – without breaking file access protocols, changing file structures, or compromising security.

HPE Complete - Resell of Third-Party Branded Products

HPE Complete is a resource enabling the purchase of best-in-class third party branded products with the added reliability of the Hewlett Packard Enterprise interop assurance for a complete validated solution, all via one HPE purchase order.

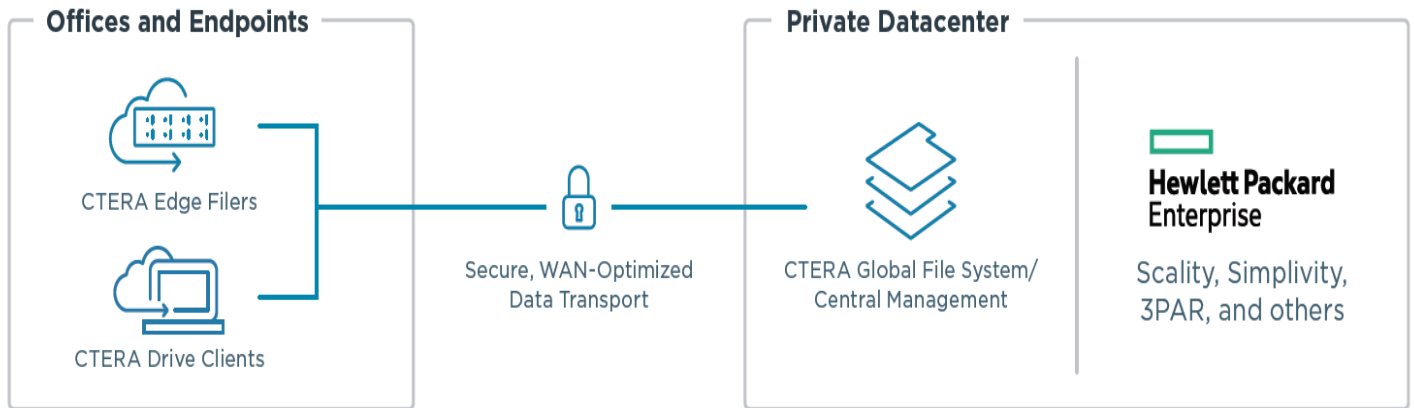
Benefits

- One Stop Shop - Purchase complete solutions from Hewlett Packard Enterprise that include best in class third-party branded products, all on a single HPE purchase order.
- Validated solution - Confidence of The HPE interop assurance validation for third-party branded products that complement HPE Storage & Server solutions
- Customer Experience - Hewlett Packard Enterprise ensures complete customer satisfaction, by troubleshooting the solution and facilitating third party expertise for the installation, support and warranty of their products.
- Unique Value – Minimize risk, complexity and cost when deploying multi-vendor products and technologies into the HPE ecosystem.

For more information please refer [HPE Complete](#) on HPE.com

The CTERA platform is purpose-built for distributed enterprises seeking cloud scale, multi-site collaboration, and centralized management across global locations without impacting data performance or privacy.

Overview



Typical Architecture of CTERA

CTERA is available on HPE Catalog via the HPE Complete program.

Models

HPE Solutions for CTERA

HPE Server Bundles certified to host CTERA Virtual Edge Filer:

Description

- HPE ProLiant DL380 Gen10 4210 1P 64GB 12LFF Server for CTERA
- HPE ProLiant DL360 Gen10 3204 1P 32GB 4LFF Server for CTERA

- SKU**
- R0R63B
 - R0R64B

CTERA Software

CTERA Endpoint Software (File Sync & Share):

- CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1-year Lite E-LTU
- CTERA Premium Drive Share EFSS and Caching User 1-year E-LTU
- CTERA Premium Drive Share EFSS and Caching User 3-year E-LTU

- R7Q22AAE
- R7Q27AAE
- R7Q32AAE

CTERA Endpoint Backup

- CTERA Premium Drive Protect Workstation Endpoint Backup 1-year E-LTU
- CTERA Premium Drive Server Windows Server and Linux Backup 1-year E-LTU
- CTERA Premium Drive Protect Workstation Endpoint Backup 3-year E-LTU
- CTERA Premium Drive Server Windows Server and Linux Backup 3-year E-LTU

- R7Q25AAE
- R7Q26AAE
- R7Q30AAE
- R7Q31AAE

CTERA Virtual Edge Filers (24x7 Support, 1YR)

- CTERA Premium EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU
- CTERA Premium EV16 Virtual Gateway 16TB 1-500 Users 1-year E-LTU
- CTERA Premium EV32 Virtual Gateway 32TB 1-1000 Users 1-year E-LTU
- CTERA Premium EV64 Virtual Gateway 64TB 1-1000 Users 1-year E-LTU
- CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 1-year E-LTU

- R7Q14AAE
- R7Q15AAE
- R7Q16AAE
- R7Q23AAE
- R7Q38AAE



Overview

Description

SKU

CTERA Virtual Edge Filers (24x7 Support, 3YR)

CTERA Premium EV8 Virtual Gateway 8TB Storage 4GB RAM 3-year E-LTU	R7Q36AAE
CTERA Premium EV16 Virtual Gateway 16TB Storage 8GB RAM 3-year E-LTU	R7Q33AAE
CTERA Premium EV32 Virtual Gateway 32TB Storage 16GB RAM 3-year E-LTU	R7Q34AAE
CTERA Premium EV64 Virtual Gateway 64TB Storage 32GB RAM 3-year E-LTU	R7Q35AAE
CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 3-year E-LTU	R7Q39AAE

CTERA Virtual Edge Filers (8x5 Support, 1YR)

CTERA EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU	R7Q13AAE
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CTERA Portal

CTERA Premium Portal per Customer 1-year E-LTU	R7Q17AAE
CTERA Premium Private Portal 50TB Stackable 3-year E-LTU	R7Q37AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 1-year E-LTU	R7Q24AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 3-year E-LTU	R7Q28AAE
CTERA Premium Drive Connect Access User 3-year E-LTU	R7Q29AAE

CTERA Hosted Cloud Service for HPE SimpliVity

CTERA Cloud Service for HPE SimpliVity Edge Filer 10TB 1-year E-LTU	R7Q40AAE
CTERA Cloud Service for HPE SimpliVity Edge Filer 50TB 1-year E-LTU	R7Q41AAE
CTERA Cloud Service for HPE SimpliVity Edge Filer 100TB 1-year E-LTU	R7Q42AAE

CTERA Professional Services

CTERA Enterprise 1-year Support	R7Q18AAE
CTERA Enterprise 3-year Support	R7Q43AAE
CTERA Portal Remote Installation Service	R7Q19AAE
CTERA Gateway Onsite Installation Service	R7Q20AAE
CTERA 1-day Professional Service	R7Q21AAE



Standard Features

Product Specification

Software Options

- CTERA Portal installs on VMware, KVM, Hyper-V, AWS, Azure, OpenStack
- CTERA Drive installs on Windows, Mac and Linux desktops/workstations
- CTERA Server installs on Windows and Linux servers
- CTERA's mobile app installs on iOS, Android and Windows devices
- CTERA Virtual Edge Filers (EV) install on VMware and KVM servers
- CTERA Cloud Service installs on HPE SimpliVity Edge Filer

Key Features and Benefits

Remote Office and Branch Office (ROBO) Modernization | File Server Replacement

- Powerful cloud-enabled edge filers that replace traditional NAS and file servers at remote locations and enable distributed enterprises to tier data to low-cost cloud and object storage.
- A complete suite of enterprise file services from edge to cloud, including file storage and collaboration, backup and disaster recovery, and smart real-time caching.
- Multisite file sharing and collaboration across a global namespace, traditional ROBO IT storage silos of data are eliminated.
- Dramatic ROBO infrastructure consolidation and increased ease of management and savings.
- Built-in cloud fail over, allowing IT admins to easily overcome hardware failures and drive user productivity

Private File Sharing and Collaboration

- CTERA Drive Share is a Gartner-recognized file sharing and collaboration solution that allows enterprise and service provider organizations to deliver modern content collaboration services within the confines of their firewall.
- Users can access their files from any device via software clients, mobile apps, and web browsers. Additionally, users can share files ad-hoc and in project teams, synchronize folders between multiple devices, and synchronize the cloud.
- CTERA Drive Share eliminates the data privacy and governance concerns associated with public SaaS file sharing solutions.

Backup and Recovery of Endpoints and Servers

- CTERA Drive Protect and Drive Server offers granular, file-level backup for endpoint devices and office servers.
- CTERA Drive delivers smart endpoint clients that back up data directly to HPE private cloud or object infrastructure, while remote office desktops and servers leverage CTERA's edge filers in a hybrid backup model to help minimize WAN latency.
- The solution covers multiple platforms and use cases, avoiding the complexity and cost of traditional IT backup.

The Ultimate in Data Privacy and Security

- CTERA's platform is built for organizations with high priorities for unstructured data management and security across both on-premises and cloud.
- CTERA allows customers to migrate file storage, collaboration, and data protection to the cloud on their terms, delivering in-firewall deployments, end-to-end military-grade encryption, and advanced authentication methods.
- CTERA offers security pack add-ons for HPE customers that include anti-virus, data loss prevention (DLP), and FIPS 140-2 compliance.

Automation and Orchestration

Designed for cloud service providers and IT-as-a-Service organizations, the platform features full-service delivery automation tools and APIs for provisioning, chargeback and more. This enables enterprises to scale to thousands of locations and hundreds of thousands of users.



Standard Features

Centralized Governance

From endpoints to remote offices to multiple clouds, the CTERA platform uniquely provides comprehensive insight and control over organizational data from one central system.

Lower TCO

With support for cost-effective cloud infrastructure, global deduplication, service automation and many use cases from one platform, CTERA saves organizations up to 80% on administration and capacity.

IT-as-a service

The API-driven platform integrates with modern service catalogs and provides a series of self-service productivity apps to enable IT organizations to transform into enterprise, on-demand app stores.

Trends Driving Adoption Of (CTERA) Use Cases:

- Massive Unstructured Data Growth: Traditional IT file services solutions, including file servers, NAS, collaboration tools, and backup appliances, are being overwhelmed by the amount and the size of files created every day at the edge.
 - Edge to Cloud Challenges: Cloud-based solutions are inherently limited by challenges of latency, data privacy, uptime, and bandwidth. Enterprises require file services solutions that bridge edge and cloud and ensure data security and performance are maintained.
 - Heightened Enterprise Security Centricity: hacks of shared SaaS and public cloud storage services underscore the need for pure-private file management and collaboration solutions.
 - IT Consolidation: Gartner's push for Data Infrastructure Modernization focuses on enabling organizations to simplify the IT stack by consolidating File and Backup management into one integrated system, making both the user and admin experience simpler and more cost effective.
 - Object Storage: Many organizations are looking for new use cases to drive the adoption of object storage as part of a strategy to reduce data center cost. CTERA addresses user files, backups and virtual desktop infrastructure – a Swiss Army knife of use cases to drive object storage adoption.
 - Current world health crises creates a unique challenge for enterprise IT organizations that are required to rapidly accelerate their remote workforce productivity & extend fast and secure access to corporate data to all users, wherever they are.
 - HPE & CTERA are partnering to deliver turn-key file services capabilities for SimpliVity, available to all existing and new HPE customers, allowing them to easily connect their remote workforce to critical corporate data with maximum security and performance.
 - HPE SimpliVity users can download of a CTERA Edge Filer virtual machine that enables local CIFS/NFS file services on their HCI system, with optional services that extend local NAS capabilities with advanced cloud caching and multi-site collaboration.
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Service and Support

Service and Support for CTERA products are provided directly by CTERA. For any support and generic queries please email to support@ctera.com. CTERA licensors service delivery organization will be responsible for responding with a call, assigning a severity level to the call, and determining the service Severity Level acceptable to Hewlett Packard Enterprise customer. The support request will be processed by CTERA in accordance with the Severity Level agreed upon.

Software Warranty

For a period of ninety (90) days from the Start Date, CTERA warrants (a) that the media on which the software is delivered will be free of defects in material and workmanship, and (b) the software will operate substantially as set forth in the applicable CTERA specifications when used in accordance with the terms of the CTERA software license. End User's exclusive remedy and the entire liability of CTERA and its suppliers under this limited warranty will be replacement of the software media. Except for the foregoing, the software is provided AS IS.

This limited warranty extends only to the End User as the original licensee. See other Warranty Limitations and Restrictions below.

Restrictions

CTERA warranties as set forth herein ("Warranty") are contingent on proper use of the CTERA branded hardware and software ("Products") and do not apply if (a) the Products have been modified without the written approval of CTERA, (b) the Products' serial number label is removed, (c) the Product has been damaged or subjected to abnormal physical or electrical stress, abnormal environmental conditions, misuse, negligence, or accident, or (d) the Product is licensed for beta, evaluation, testing or demonstration purposes. In order to ensure proper operation of CTERA products, it is required that all CTERA systems utilize only CTERA supplied optical transceiver components. CTERA reserves the right to void warranty and service support offerings if optical transceiver components other than those supplied by CTERA are used in the operation of CTERA products. The terms of the Warranty are limited to the remedies as set forth in this Warranty. This warranty is provided in lieu of all other rights, conditions and warranties. CTERA makes no other express or implied warranty with respect to the software, hardware, products, documentation or CTERA support, including, without limitation, any warranty of merchantability, fitness for a particular purpose and non-infringement of third-party rights. CTERA does not warrant that any products will be error-free, or that any defects that may exist in its products can be corrected. In no event shall CTERA be liable for cost of procurement of substitute goods, lost profits or any other special, indirect, consequential or incidental damages (including but not limited to lost data), however caused whether or not CTERA has been advised of the possibility of such damages. Some jurisdictions do not allow limitation or exclusion of liability for consequential or incidental damages, so that limitation or exclusion may not apply.

Return Policy for Resellers

Stocking of CTERA products is not recommended. Please purchase accurate quantity required to fulfil the customer order.

HPE Pointnext - Service and Support

Get the most from your HPE Products. Get the expertise you need at every step of your IT journey with **HPE Pointnext Services**. We help you lower your risks and overall costs using automation and methodologies that have been tested and refined by HPE experts through thousands of deployments globally. HPE Pointnext **Advisory Services** focus on your business outcomes and goals, partnering with you to design your transformation and build a roadmap tuned to your unique challenges. Our **Professional** and **Operational Services** can be leveraged to speed up time-to-production, boost performance and accelerate your business. HPE Pointnext specializes in flawless and on-time implementation, on-budget execution, and creative configurations that get the most out of software and hardware alike.

Consume IT on your terms

HPE GreenLake brings the cloud experience directly to your apps and data wherever they are—the edge, colocations, or your data center. It delivers cloud services for on-premises IT infrastructure specifically tailored to your most demanding workloads. With a pay-per-use, scalable, point-and-click self-service experience that is managed for you, HPE GreenLake accelerates digital transformation in a distributed, edge-to-cloud world.

- Get faster time to market
- Save on TCO, align costs to business
- Scale quickly, meet unpredictable demand
- Simplify IT operations across your data centers and clouds



Service and Support

Managed services to run your IT operations

HPE GreenLake Management Services provides services that monitor, operate, and optimize your infrastructure and applications, delivered consistently and globally to give you unified control and let you focus on innovation.

Free up resources with Operational Services from HPE Pointnext

HPE delivers services for IT by using proven best practices as well as automation and methodologies that have been tested and refined by HPE experts and artificial intelligence through thousands of deployments globally. Choose from the recommended services for customers purchasing from Hewlett Packard Enterprise or an authorized reseller. Services are quoted using Hewlett Packard Enterprise order configuration tools.

Recommended Services

HPE Pointnext Tech Care*

Notes: *Minimum required level of support is 3yr Tech Care Basic

HPE Pointnext Tech Care is the new operational service experience for HPE products. Tech Care goes beyond traditional support by providing access to product specific experts, an AI driven digital experience, and general technical guidance to not only reduce risk but constantly search for ways to do things better. HPE Pointnext Tech Care has been reimagined from the ground up to support a customer-centric, AI driven, and digitally enabled customer experience to move your business forward. HPE Pointnext Tech Care is available in three response levels. Basic, which provides 9x5 business hour availability and a 2 hour response time. Essential which provides a 15 minute response time 24x7 for most enterprise level customers, and Critical which includes a 6 hour repair commitment where available and outage management response for severity 1 incidents.

<https://www.hpe.com/services/techcare>

HPE Pointnext Complete Care

HPE Pointnext Complete Care is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Pointnext Services experts. HPE Pointnext Complete Care provides:

- A complete coverage approach -- edge to cloud
- An assigned HPE team
- Modular and fully personalized engagement
- Enhanced Incident Management experience with priority access
- Digitally enabled and AI driven customer experience

<https://www.hpe.com/services/complecare>

Discover, plan, and design

Choose from a rich portfolio of services to make the most of HPE Solutions for CTERA, so you can efficiently and affordably consolidate, manage, and extract value from unstructured data. Hewlett Packard Enterprise Services can help you discover needs and create a plan for simplifying the environment, reducing risk, and maximizing your storage investments.

HPE Backup Recovery Impact Analysis - Focus placed on service requirements and design as the key to success for gaining a clear understanding of the role of increasingly diverse data protection strategies.

HPE Storage Cloud Design Service - Build a scalable, low-cost enterprise storage environment with inherent cloud benefits to meet big data needs.

Operate and support

Choose the right support to maximize uptime, free up your resources, and achieve improved value-as you get the most out of the existing IT assets while accelerating time-to-revenue.



Service and Support

HPE Education Services

Keep your IT staff trained making sure they have the right skills to deliver on your business outcomes. Book on a class today and learn how to get the most from your technology investment. <http://www.hpe.com/ww/learn>

Parts and Materials

Hewlett Packard Enterprise will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

The defective media retention service feature option applies only to Disk or eligible SSD/Flash Drives replaced by Hewlett Packard Enterprise due to malfunction.

Warranty of ProLiant DL380 Gen10

This product is covered by a global limited warranty and supported by HPE Services and a worldwide network of Hewlett Packard Enterprise Authorized Channel Partners resellers. Hardware diagnostic support and repair is available for three years from date of purchase. Support for software and initial setup is available for 90 days from date of purchase. Enhancements to warranty services are available through HPE Pointnext operational services or customized service agreements. Hard drives have either a one year or three-year warranty; refer to the specific hard drive QuickSpecs for details.

Notes: Server Warranty includes 3-Year Parts, 3-Year Labor, 3-Year Onsite support with next business day response. Warranty repairs may be accomplished through the use of Customer Self Repair (CSR) parts. These parts fall into two categories: 1) Mandatory CSR parts are designed for easy replacement. A travel and labor charge will result when customers decline to replace a Mandatory CSR part; 2) Optional CSR parts are also designed for easy replacement but may involve added complexity. Customers may choose to have Hewlett Packard Enterprise replace Optional CSR parts at no charge. Additional information regarding worldwide limited warranty and technical support is available at:

<https://support.hpe.com/hpsc/wc/public/home>

Warranty of ProLiant DL360 Gen10

This product is covered by a global limited warranty and supported by HPE Services and a worldwide network of HPE Authorized Channel Partners resellers. Hardware diagnostic support and repair is available for three years from date of purchase. Support for software and initial setup is available for 90 days from date of purchase. Enhancements to warranty services are available through HPE Pointnext operational services or customized service agreements. Hard drives have either a one year or three-year warranty; refer to the specific hard drive QuickSpecs for details.

Notes: Server Warranty includes 3-Year Parts, 3-Year Labor, 3-Year Onsite support with next business day response. Warranty repairs may be accomplished using Customer Self Repair (CSR) parts. These parts fall into two categories: 1) Mandatory CSR parts are designed for easy replacement. A travel and labor charge will result when customers decline to replace a Mandatory CSR part; 2) Optional CSR parts are also designed for easy replacement but may involve added complexity. Customers may choose to have Hewlett Packard Enterprise replace Optional CSR parts at no charge. Additional information regarding worldwide limited warranty and technical support is available at:

<http://h17007.www1.hpe.com/us/en/enterprise/servers/warranty/>



Configuration Information

The CTERA software configuration are as follows:

Step-1 Select License

Description

SKU

CTERA Endpoint Software (Enterprise File Sync & Share):

CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1-year Lite E-LTU

R7Q22AAE

Notes: CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1yr Lite E-LTU

CTERA Premium Drive Share EFSS and Caching User 1-year E-LTU

R7Q27AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Share, EFSS and Caching User. This SKU must be ordered in packs of 10.

CTERA Premium Drive Share EFSS and Caching User 3-year E-LTU

R7Q32AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Share, EFSS and Caching User. This SKU must be ordered in packs of 10.

CTERA Endpoint Backup

CTERA Premium Drive Protect Workstation Endpoint Backup 1-year E-LTU

R7Q25AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Protect, Workstation Endpoint Backup. This SKU must be ordered in packs of 10.

CTERA Premium Drive Server Windows Server and Linux Backup 1-year E-LTU

R7Q26AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Server, Windows Server and Linux Backup.

CTERA Premium Drive Protect Workstation Endpoint Backup 3-year E-LTU

R7Q30AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Protect, Workstation Endpoint Backup. This SKU must be ordered in packs of 10.

CTERA Premium Drive Server Windows Server and Linux Backup 3-year E-LTU

R7Q31AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Server, Windows Server and Linux Backup.

CTERA Virtual Filer (24x7 Support, 1YR)

CTERA Premium EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU

R7Q14AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV8 Virtual Gateway, 8TB usable, Recommended up to 100 Users

CTERA Premium EV16 Virtual Gateway 16TB 1-500 Users 1-year E-LTU

R7Q15AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV16 Virtual Gateway, 16TB usable, recommended up to 500 Users

CTERA Premium EV32 Virtual Gateway 32TB 1-1000 Users 1-year E-LTU

R7Q16AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV32 Virtual Gateway, 32TB usable, recommended up to 1,000 Users

CTERA Premium EV64 Virtual Gateway 64TB 1-1000 Users 1-year E-LTU

R7Q23AAE

Notes: CTERA Premium EV64 Virtual Gateway, 64TB usable, recommended for 1-1000 Users.

CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 1-year E-LTU

R7Q38AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV128, Up to 128TB and 64GB RAM.

CTERA Virtual Edge Filers (24x7 Support, 3YR)

CTERA Premium EV8 Virtual Gateway 8TB Storage 4GB RAM 3-year E-LTU

R7Q36AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV8, Up to 8TB and 4GB RAM.

CTERA Premium EV16 Virtual Gateway 16TB Storage 8GB RAM 3-year E-LTU

R7Q33AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV16, Up to 16TB and 8GB RAM.

CTERA Premium EV32 Virtual Gateway 32TB Storage 16GB RAM 3-year E-LTU

R7Q34AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV32, Up to 32TB and 16GB RAM.



Configuration Information

Description	SKU
CTERA Virtual Edge Filers (24x7 Support, 3YR) CTERA Premium EV64 Virtual Gateway 64TB Storage 32GB RAM 3-year E-LTU Notes: This SKU is designed for 3-Year CTERA Premium EV64, Up to 64TB and 32GB RAM.	R7Q35AAE
CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 3-year E-LTU Notes: This SKU is designed for 3-Year CTERA Premium EV128, Up to 128TB and 64GB RAM	R7Q39AAE
CTERA Virtual Edge Filers (8x5 Support, 1YR) CTERA EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU Notes: 1-Year CTERA EV8 Virtual Gateway, 8TB usable, Recommended up to 100 Users	R7Q13AAE
CTERA Portal CTERA Premium Portal per Customer 1-year E-LTU Notes: This SKU is designed for 1-Year CTERA Premium Portal, license per Customer Private Cloud.	R7Q17AAE
CTERA Premium Private Portal 50TB Stackable 3-year E-LTU Notes: This SKU is designed for 3-Year CTERA Premium Private Portal per 50TB (stackable).	R7Q37AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 1-year E-LTU Notes: This SKU is designed for 1-Year CTERA Portal Security Pack Add-on (API's for AVI, DLP, FIPS), for PEPORTAL customers only. If this SKU is ordered, then at least one of the following SKUs is required. (R2Z68A, R2Z69A, R2Z70A, or R2Z71A).	R7Q24AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 3-year E-LTU Notes: This SKU is designed for 3-Year CTERA Portal Security Pack Add-on (API's for AVI, DLP, FIPS), for PEPORTAL customers only. If this SKU is ordered, then at least one of the following SKUs is required. (R2Z68A, R2Z69A, R2Z70A, or R2Z71A).	R7Q28AAE
CTERA Premium Drive Connect Access User 3-year E-LTU Notes: This SKU is designed for 3-Year CTERA Premium Drive Connect, Access User. This SKU must be ordered in packs of 10.	R7Q29AAE
CTERA Hosted Cloud Service for HPE SimpliVity CTERA Cloud Service for HPE SimpliVity Edge Filer 10TB 1-year E-LTU Notes: Adds cloud caching for up to 10TB capacity for 1 year.	R7Q40AAE
CTERA Cloud Service for HPE SimpliVity Edge Filer 50TB 1-year E-LTU Notes: Adds cloud caching for up to 50TB capacity for 1 year.	R7Q41AAE
CTERA Cloud Service for HPE SimpliVity Edge Filer 100TB 1-year E-LTU Notes: Adds cloud caching for up to 100TB capacity for 1 year.	R7Q42AAE
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Step 2 - Select Service	
CTERA Professional Services	
CTERA Enterprise 1-year Support Notes: This SKU is designed for 1-Year CTERA Enterprise Support, dedicated Technical Account Manager, Priority Queuing	R7Q18AAE
CTERA Enterprise 3-year Support Notes: This SKU is designed for 3-Year CTERA Enterprise Support, dedicated Technical Account Manager, Priority Queuing	R7Q43AAE
CTERA Portal Remote Installation Service Notes: This SKU is designed for CTERA Portal Remote Installation Service	R7Q19AAE
CTERA Gateway Onsite Installation Service Notes: This SKU is designed for CTERA Gateway Onsite Installation Service	R7Q20AAE
CTERA 1-day Professional Service Notes: This SKU is designed for 1-Day Professional Services by CTERA Engineer	R7Q21AAE



Configuration Information

Step-3 Select HPE Solutions for CTERA

Description

HPE ProLiant DL380 Gen10 4210 1P 64GB 12LFF Server for CTERA

SKU
ROR63B

Notes: HPE ProLiant DL380 Gen10 12LFF NC server with one Intel Xeon-Silver 4210 processor, 64GB DDR4 RDIMM memory, Smart Array P816i-a SR Gen10 12G SAS Modular Controller, 96W Smart Storage battery, 2SFF SAS/SATA Backplane Kit, two 240GB SATA SSD boot drives, Ethernet 1Gb 4-port 331T Adapter, 10Gb 2-port 652FLR-SFP+ Adapter, 10Gb 2-port 530T Adapter, two 10Gb SFP+ SR Transceivers, two 800W Flex Slot Platinum Hot Plug Low Halogen Power Supply Kits, 2U Small Form Factor Easy Install Rail Kit, 2U Cable Management Arm, 2U Gen10 Bezel Kit, and iLO Advanced License with 3-year support. Options include choice of eight or twelve 4TB or 8TB SATA 6G Midline 7.2K LFF HDDs.

HPE ProLiant DL360 Gen10 3204 1P 32GB 4LFF Server for CTERA

ROR64B

Notes:

- HPE ProLiant DL360 Gen10 4LFF NC server with one Intel Xeon-Bronze 3204 processor, 32GB DDR4 RDIMM memory, Smart Array P408i-a SR Gen10 12G SAS Modular Controller, 96W Smart Storage battery, 32GB MicroSD Flash Memory Card for boot, Ethernet 1Gb 4-port 331T Adapter, two 500W Flex Slot Platinum Hot Plug Low Halogen Power Supply Kits, 1U Small Form Factor Easy Install Rail Kit, 1U Cable Management Arm, 1U Gen10 Bezel Kit, and iLO Advanced License with 3-year support. Options include choice of four 2TB, 4TB or 8TB SATA 6G Midline 7.2K LFF HDDs, and networking choice of FlexFabric 10Gb 2-port 533FLR-T Adapter or FlexFabric 10Gb 2-port 534FLR-SFP+ Adapter with two 10Gb SFP+ SR Transceivers.
- Select based on solution requirements, complete the configuration per the HPE / CTERA configuration Guide: <https://www.hpe.com/h20195/v2/Getdocument.aspx?docname=a00058961enw>



Summary of Changes

Date	Version History	Action	Description of Change
01-Nov-2021	Version 5	Changed	Service and Support section was updated
06-Apr-2021	Version 4	Changed	SKU Numbers updated.
04-Jan-2021	Version 3	Changed	Overview and Configuration Information sections were updated.
10-Aug-2020	Version 2	Changed	Overview and Configuration Information sections were updated.
03-Aug-2020	Version 1	Created	New QuickSpecs



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