

Overview

HPE SimpliVity RapidDR Software

HPE SimpliVity RapidDR is a DR orchestration tool for HPE SimpliVity platforms to automate the recovery of pre-configured set of virtual machines, from a production site to a recovery site and vice versa.

HPE SimpliVity RapidDR solution simplifies and accelerates offsite disaster recovery through automation. It is built on the inherent HPE SimpliVity HyperProtected and HyperSimple capabilities, confirming to customer SLAs around Recovery Point Objectives (RPOs) in the order of seconds and reducing Recovery Time Objectives (RTOs) from days or hours to minutes. It can be used in the event of disaster to efficiently protect enterprise data centers, regional sites, remote offices or branch offices even over bandwidth-constrained WAN links.

What's New

- Support for Windows Server 2022 (Guest Operating System)
 - Support for VMware NSX-T configuration
 - Support for VMware vCenter Server 7.0
 - Support for VM recovery from HPE Cloud Volume backup. The external stores can be HPE StoreOnce appliance or HPE Cloud Volumes.
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Standard Features

HPE SimpliVity RapidDR Features and Benefits

Rapid Recovery

- Minimize service disruption by automating site recovery and eliminating manual errors
- Simplified, configurable recovery workflow includes the order in which VMs are powered on, activate the IP addresses and execute pre and post recovery scripts.

Simplified DR setup and Execution

- An intuitive, VM-centric graphical user interface guiding the configuration process in five easy steps.
- Avoids complicated manual runbooks that consume time, resources and budget

Reduced the cost and complexity

- Eliminates the cost and complexity of special-purpose disaster recovery automation tools and stand-alone replication products.
- Support from the same hyper-converged infrastructure vendor.

Improved Compliance and Risk Mitigation

- Helps to ensure strict compliance with stringent disaster recovery and business continuity regulations
 - Creates well documented and detailed historical reports automatically for compliance audits
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Service and Support

HPE Services

No matter where you are in your digital transformation journey, you can count on HPE Services to deliver the expertise you need when, where and how you need it. From planning to deployment, ongoing operations and beyond, our experts can help you realize your digital ambitions.

<https://www.hpe.com/services>

Consulting Services

No matter where you are in your journey to hybrid cloud, experts can help you map out your next steps. From determining what workloads should live where, to handling governance and compliance, to managing costs, our experts can help you optimize your operations.

<https://www.hpe.com/services/consulting>

HPE Managed Services

HPE runs your IT operations, providing services that monitor, operate, and optimize your infrastructure and applications, delivered consistently and globally to give you unified control and let you focus on innovation.

[HPE Managed Services | HPE](#)

Operational services

Optimize your entire IT environment and drive innovation. Manage day-to-day IT operational tasks while freeing up valuable time and resources. Meet service-level targets and business objectives with features designed to drive better business outcomes.

<https://www.hpe.com/services/operational>

HPE Complete Care Service

HPE Complete Care Service is a modular, edge-to-cloud IT environment service designed to help optimize your entire IT environment and achieve agreed upon IT outcomes and business goals through a personalized experience. All delivered by an assigned team of HPE Services experts. HPE Complete Care Service provides:

- A complete coverage approach -- edge to cloud
- An assigned HPE team
- Modular and fully personalized engagement
- Enhanced Incident Management experience with priority access
- Digitally enabled and AI driven customer experience

<https://www.hpe.com/services/completercare>

HPE Tech Care Service

HPE Tech Care Service is the operational support service experience for HPE products. The service goes beyond traditional support by providing access to product specific experts, an AI driven digital experience, and general technical guidance to not only reduce risk but constantly search for ways to do things better. HPE Tech Care Service delivers a customer-centric, AI driven, and digitally enabled customer experience to move your business forward. HPE Tech Care Service is available in three response levels. Basic, which provides 9x5 business hour availability and a 2-hour response time. Essential which provides a 15-minute response time 24x7 for most enterprise level customers, and Critical which includes a 6-hour repair commitment where available and outage management response for severity 1 incidents.

<https://www.hpe.com/services/techcare>



Service and Support

HPE Lifecycle Services

HPE Lifecycle Services provide a variety of options to help maintain your HPE systems and solutions at all stages of the product lifecycle. A few popular examples include:

- Lifecycle Install and Startup Services: Various levels for physical installation and power on, remote access setup, installation and startup, and enhanced installation services with the operating system.
- HPE Firmware Update Analysis Service: Recommendations for firmware revision levels for selected HPE products, taking into account the relevant revision dependencies within your IT environment.
- HPE Firmware Update Implementation Service: Implementation of firmware updates for selected HPE server, storage, and solution products, taking into account the relevant revision dependencies within your IT environment.
- Implementation assistance services: Highly trained technical service specialists to assist you with a variety of activities, ranging from design, implementation, and platform deployment to consolidation, migration, project management, and onsite technical forums.
- HPE Service Credits: Access to prepaid services for flexibility to choose from a variety of specialized service activities, including assessments, performance maintenance reviews, firmware management, professional services, and operational best practices.

Notes: To review the list of Lifecycle Services available for your product go to:

<https://www.hpe.com/services/lifecycle>

For a list of the most frequently purchased services using service credits, see the [HPE Service Credits Menu](#)

Other Related Services from HPE Services:

HPE Education Services

Training and certification designed for IT and business professionals across all industries. Broad catalogue of course offerings to expand skills and proficiencies in topics ranging from cloud and cybersecurity to AI and DevOps. Create learning paths to expand proficiency in a specific subject. Schedule training in a way that works best for your business with flexible continuous learning options.

<https://www.hpe.com/services/training>

Defective Media Retention

An option available with HPE Complete Care Service and HPE Tech Care Service and applies only to Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and services options.

Parts and Materials

HPE will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

How to Purchase Services

Services are sold by Hewlett Packard Enterprise and Hewlett Packard Enterprise Authorized Service Partners:

- Services for customers purchasing from HPE or an enterprise reseller are quoted using HPE order configuration tools.
- Customers purchasing from a commercial reseller can find services at <https://ssc.hpe.com/portal/site/ssc/>



Service and Support

AI Powered and Digitally Enabled Support Experience

Achieve faster time to resolution with access to product-specific resources and expertise through a digital and data driven customer experience

Sign into the HPE Support Center experience, featuring streamlined self-serve case creation and management capabilities with inline knowledge recommendations. You will also find personalized task alerts and powerful troubleshooting support through an intelligent virtual agent with seamless transition when needed to a live support agent.

<https://support.hpe.com/hpesc/public/home/signin>

Consume IT On Your Terms

HPE GreenLake edge-to-cloud platform brings the cloud experience directly to your apps and data wherever they are—the edge, colocations, or your data center. It delivers cloud services for on-premises IT infrastructure specifically tailored to your most demanding workloads. With a pay-per-use, scalable, point-and-click self-service experience that is managed for you, HPE GreenLake edge-to-cloud platform accelerates digital transformation in a distributed, edge-to-cloud world.

- Get faster time to market
- Save on TCO, align costs to business
- Scale quickly, meet unpredictable demand
- Simplify IT operations across your data centers and clouds

To learn more about HPE Services, please contact your Hewlett Packard Enterprise sales representative or Hewlett Packard Enterprise Authorized Channel Partner. Contact information for a representative in your area can be found at "Contact HPE"

<https://www.hpe.com/us/en/contact-hpe.html>

For more information

<http://www.hpe.com/services>



Configuration Information

How to Order

HPE SimpliVity RapidDR software is available in 25 VM or 100 VM license packs to protect virtual machines in the case of disaster across the primary and secondary sites, which consist of multiple HPE SimpliVity nodes.

1. Start with HPE SimpliVity RapidDR software E-LTUs.
2. Choose a mandatory Service and Support level

Step 1: Start with HPE SimpliVity RapidDR software E-LTUs

Choose the required number of HPE SimpliVity RapidDR license packs based on the number of virtual machines that need to be protected.

E-LTU is an electronic license, and used where the HPE electronic delivery method is requested. Customers will receive an email after the order is processed from Hewlett Packard Enterprise with an “Access Your Products” option to download the software.

Select the RapidDR license pack

Description

	SKU
HPE SimpliVity RapidDR 100VM Pack E-LTU	Q8E45AAE
HPE SimpliVity RapidDR 25 VM Starter Pack E-LTU	Q8E46AAE
HPE SimpliVity RapidDR 25 VM Add-on Pack E-LTU	Q8E47AAE

Notes: Maximum number of HPE SimpliVity RapidDR 25 VM Starter packs E-LTU per order is one.

Step 2: Choose a mandatory Service and Support level

Services for customers purchasing from Hewlett Packard Enterprise or an enterprise reseller for the above HPE SimpliVity RapidDR part numbers are quoted automatically using Hewlett Packard Enterprise order configuration tools.

HPE Tech Care NBD 3yr is the minimum required support level for all the above HPE SimpliVity RapidDR part numbers. Additional levels of Tech Care and Tech Care Advanced options are also available. It is recommended that the customers choose the same level of support that is sold with HPE SimpliVity platforms.

Technology Services for increased uptime, productivity and ROI.

At HPE, our priority is to maximize your workload uptime, avoiding problems before they occur. As the experts for the HPE SimpliVity, HPE Services support will be your single point-of-contact for all of your support needs. This means you can spend more time developing apps and adding value to the business rather than maintaining your infrastructure.

If there is a potential risk in your infrastructure, our remote support technology will proactively notify HPE and initiate the resolution process. If you are experiencing any issue with your solution and you purchased Tech Care, you will have immediate access to our team of solution experts, whose first priority is to ensure your workloads are up and running, and then immediately start diagnosing the failure.

HPE SimpliVity is supported by the power of HPE, in 30+ different languages, with local presence across 140 countries.

Installation and Startup Services

HPE Services provides optional HPE SimpliVity Remote RapidDR software installation and startup services to meet your unique disaster orchestration deployment requirements.

HPE SVT RDR install services

Description

	SKU
HPE SimpliVity Remote RapidDR software installation and startup service	HA124A1#5YR

Notes:

- Please consult your HPE Sales Representative for any additional questions and support options.
 - For more information on Technology Services Please visit: <https://www.hpe.com/us/en/services.html>
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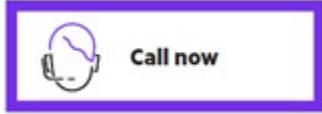
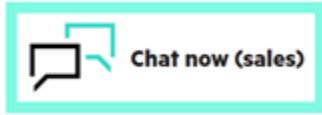


Summary of Changes

Date	Version History	Action	Description of Change
12-Feb-2024	Version 12	Changed	Overview and Service and Support sections were updated
01-Nov-2021	Version 11	Changed	Service and Support Pointnext Tech Care and Complete Care information updated
06-Jul-2021	Version 10	Changed	Overview section was updated
08-Sep-2020	Version 9	Changed	Overview and Configuration Information sections were updated.
03-Feb-2020	Version 8	Changed	Overview and Configuration Information sections were updated.
17-Jun-2019	Version 7	Changed	Overview section was updated.
03-Jun-2019	Version 6	Changed	Overview, Standard Features, and How to Order sections were updated. SKU added: HA124A1#5YR.
02-Apr-2018	Version 5	Changed	Overview, Standard Features and How to Order sections were updated.
04-Dec-2017	Version 4	Changed	Overview, Standard Features, and How to order sections were updated.
04-Sep-2017	Version 3	Changed	Changes made to the How to Order Section
14-Aug-2017	Version 2	Changed	Changes made to the entire document
07-Aug-2017	Version 1	Created	New QuickSpecs

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