Hewlett Packard Enterprise

Dear Valued Serviceguard Metrocluster and Continentalclusters Customer:

In order to ensure that you have the most up to date products to safeguard your business continuity and to assist you with future systems planning, Hewlett Packard Enterprise would like to share with you its product support model for Serviceguard Metrocluster and Continentalclusters for HP-UX.

Standard Support will be offered for Serviceguard for HP-UX 11i v3 at least through 31-Dec- 2025. Standard Support includes new patches, enhancements, H/W enablement and peripheral support, as applicable. Subsequently, Mature Product Support without Sustaining Engineering (MPS w/o SE) may be offered for Serviceguard for HP-UX 11i v3. For details on the PVS and MPS offers, click here.

Note: Support for the HP-UX 11.0 operating system has ended effective December 2006. Therefore, support for all Serviceguard releases and for all Metrocluster and Continentalclusters releases running on HP- UX 11.0 has also come to an end, effective December 2006. Product versions no longer supported are not shown in the tables below.

The following table provides information on support for the releases of Metrocluster and Continentalclusters which run on HP-UX 11i v3 (also known as HP-UX 11.31).

Product Name	Version	Introduction Date	Standard Support at least through	PVS w/o SE at least through
Metrocluster with Continuous Access XP	A.09.00	Mar-2009	Mar-2011	31-Dec-2012
	A.10.00	Sep-2009	Sep-2011	31-Dec-2012
	A.11.00	Sep-2010	31-Dec-2025	TBD
Metrocluster with Continuous Access EVA	A.04.00	Mar-2009	Mar-2011	31-Dec-2012
	A.05.00	Sep-2009	Sep-2011	31-Dec-2012
	A.05.01	Sep-2010	31-Dec-2025	TBD
Metrocluster with 3PAR Remote Copy	A.01.00	Aug-2011	31-Dec-2025	TBD
Metrocluster with EMC SRDF	A.08.00	Mar-2009	30-Apr-2015	30-Sep-2017
	A.09.00	Sep-2009	Sep-2011	31-Dec-2012
	A.09.01	Sep-2010	31-Dec-2025	TBD
Continentalclusters	A.07.01	Mar-2009	March-2011	31-Dec-2012
	A.08.00	Sep-2010	31-Dec-2025	TBD

The following table provides information on support for the releases of Metrocluster and Continentalclusters which run on HP-UX 11i v2 (also known as HP-UX 11.23).

Product Name	Version	Introduction Date	PVS with SE End Date	PVS w/o SE at least through
Metrocluster with Continuous Access XP	A.10.00	Sep-2009	Sep-2011	31-Dec-2012
	A.11.00	Mar-2009	Mar 2011	31-Dec-2021
Metrocluster with Continuous Access EVA	A.05.00	Sep-2009	Dec-2011	31-Dec-2012
	A.05.01	Sep-2010	Mar 2011	31-Dec-2021
Metrocluster with 3PAR Remote Copy	A.01.00	Aug-2011	Dec-2011	31-Dec-2021
Metrocluster with EMC SRDF	A.08.00	Mar-2009	Mar 2011	31-Dec-2012
	A.09.00	Sep -2009	Sep-2011	31-Dec-2012
	A.09.01	Sep-2010	Sep-2012	31-Dec-2021
Continentalclusters	A.07.01	Mar-2009	Mar 2011	31-Dec-2012
	A.08.00	Sep-2010	Sep-2012	31-Dec-2021

The following table provides information on support for the releases of Metrocluster and Continentalclusters which run on HP-UX 11i v1 (also known as HP-UX 11.11).

Product Name	Version	Introduction Date	PVS with SE End Date	PVS w/o SE at least through
Metrocluster with Continuous Access XP	A.05.00	Dec-2005	Dec-2008	31-Dec-2021
Metrocluster with Continuous Access EVA	A.01.00	Dec-2004	Dec-2008	31-Dec-2021
Metrocluster with EMC SRDF	A.05.00	Dec-2005	Jun-2007	31-Dec-2008
	A.05.01	Jun-2007	Dec-2008	31-Dec-2021
Continentalclusters	A.05.01	Dec-2005	Dec-2008	31-Dec-2021

Note: Customers running Metrocluster and Continentalclusters should also check the Serviceguard support information to ensure that they are running on a supported version of Serviceguard.

HPE recommends that customers upgrade to the latest version before your current version's end of support date listed above.

During the Support Phase, customers who purchase support contracts will continue to receive support assistance from the HPE Response Center through the End of Support date. Customers with specialized support agreements will be addressed individually. HPE will continue to honor our customer support agreements until the End of Support. HPE will refund a pro-rata portion of any prepaid support contracts that expire after that date.

We take this opportunity to thank you for choosing HPE products. We hope that you will continue to look to HPE for your future computing solutions. For additional information on HPE's high availability and disaster tolerant solutions, please visit HPE Serviceguard Solutions for HP-UX. Please contact your local HPE office if you have any questions or concerns.

Sincerely,

Hewlett Packard Enterprise Development LP.

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