



# HPE POINTNEXT SERVICES

# HPE NONSTOP SERVER SUPPORT

## HPE Global NonStop Solution Center

**Phone:** Refer to the list below to locate your local support telephone number. Please use the HPE NonStop PIN: 46667867 (4NonStop) to be routed to the HPE Global NonStop Solution Center (unless indicated otherwise in the country-specific list below). Alternatively, you can call the following regional backup numbers:

- EMEA countries: +44 2030 277836
- AP countries: +65 6622 1514
- Americas: +1 281-377-2187

### Country phone numbers

Country	Telephone number
<b>Africa</b>	
Morocco	+212 520 28 00 00
South Africa	800999105—No PIN required
Tunisia	+33170200052—No PIN required
All other African region support—English	+44 203 5644 148
All other African region support—French	+33 173036501
<b>Asia Pacific</b>	
Australia	1800036063—No PIN required
China	4008423515—No PIN required
Hong Kong	+852 3009 5155
Indonesia	0018 0385 20668
India	+65 6622 1514
Japan	120108908—No PIN required 81(0)367439474—No PIN required
Korea	Business Hour—1577-2912 (IVR. Press 2 for HPE NonStop. Office Hour LO agents pick up the calls) After Office Hour—050-2199-0909 (Non-IVR. AOH LO agents pick up the calls)
Malaysia	1800 881 811 +60 3 6207 4533
New Zealand	800441756—No PIN required
Philippines	1800 1441 0669 1800 8908 6404
Singapore	1800 272 4333 +65 6 670 9524

Country	Telephone number
Taiwan	+886 2 2656 7204
Thailand	1800 441 4048 +66 2 844 9622
Vietnam	+84 23 6445 8250
<b>Europe</b>	
Austria	0800 201601
Belgium	078 250 144
Czech Republic	+420 239 018 791
Denmark	+45 70 10 80 25
Finland	+358 20 320 300
France	+33 805025545
Germany	8007244276—No PIN required
Hungary	+36 1 778 9670
Ireland	0818 211 666
Israel	1 809 400 300 +972 3 3741917
Italy	02 452 790 50
Luxembourg	+352 27 303 111
Balkan region. Including Albania, Bosnia and Herzegovina, Kosovo, Macedonia, Moldova, Malta, Montenegro, and Serbia	+49 69 380 789 112
Netherlands	0800 02 23635—No PIN required
Norway	800 56 044
Poland	0 800 702 284
Portugal	707 201 703
Romania	+40 373 788 599
Russia. Including Armenia, Azerbaijan, Georgia, Kazakhstan, Kyrgyzstan, Tajikistan, Turkmenistan, Uzbekistan	8 800 551 04 54 +7 499 951 64 07
Slovakia	02 686 221 79
Spain	900501268—No PIN required
Sweden	0771 30 30 50
Switzerland	800002122—No PIN required
United Kingdom	800102323—No PIN required +442030277836—No PIN required
<b>Middle East</b>	
Saudi Arabia	800 844 4611
United Arab Emirates	800 0444 1477
All other Middle East support—English	+44 203 5646 397
Bahrain	80081308—No PIN required
<b>North America</b>	
United States	8002555010—No PIN required +1 281 377 2187—No PIN required
Canada	8002555010—No PIN required +1 281 377 2187—No PIN required
Mexico	1800 501 9800



## Reference guide

Country	Telephone number
<b>Central America and Caribbean</b>	
Costa Rica	0800 012 2182
Guatemala	1 800 375 0048
Jamaica	1 833 937 1956
Nicaragua	001 800 2202553
Panama	001 800 507-799
Puerto Rico	1 844 752 2843
US Virgin Islands	1 844 845 8164
All other regional support—Spanish	+1 678 259 9109
All other regional support—English	+1 678 259 9110
Netherlands Antilles (Curaçao, Aruba, St Maarten)	18664370728—No PIN required
Bermuda	8774640437—No PIN required
<b>South America</b>	
Argentina	0 800 444 7867
Brazil	0800-8913146—No PIN required
Chile	123 0 020 1000
Columbia	01 800 5190061
Peru	0800 53603
Uruguay	000 413 598 5573
All other regional support—Spanish	+1 678 259 9109

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