

# HPE POINTNEXT COMPLETE CARE PERFORMANCE OPTIMIZATION—HPC

Focus on solving the world's most complex problems

High performance computing is used to solve the world's most complex problems and drive discoveries and innovation for the future, advancing the way people live and work. But complexity is getting in the way. You can find HPC IT, in almost every industry, enabling discoveries and invention. This IT environment needs to be fast, at the optimum performance levels, and always on.

Adding to this environmental complexity, HPC environments are seeing an explosion of data from artificial intelligence, machine learning, and Big Data analytics; and evolving customer needs for data-intensive workloads are driving increased expansion in these IT environments to solve the most difficult computing challenges with greater success.

With more new technology, critical workloads, and the need for speed—customers may begin to see a skills gap, the need for rapid access to expertise, and information to help IT focus on their key tasks.

**HPE Pointnext Complete Care Performance Optimization—HPC** expands on the personalized, tailored experience of HPE Pointnext Complete Care and includes:

- **HPC environment profiling** profiles and reviews covered hardware and software products within the supported HPC infrastructure
- **Support** delivered at solution level gives rapid access to HPE HPC technical specialists when issues arise
- **HPC health check** analyzes system logs and data collected from remote checks; conclusions and recommendations are consolidated in a report that is presented and discussed with the customer
- **Performance assessment and report** helps take advantage of tools, procedures, and HPE best practices to effectively manage the performance aspects of the supported HPC environment
- **HPC consulting** (optional) is available for deeper investigations following the health check findings or to implement the recommended updates

Partner with a team of HPC experts who understand your IT and let you focus on achieving business goals.

- Work with engineers knowledgeable about all components of your IT environment
- Access start to finish case ownership
  - HPC engineers will manage case until completion
  - Include third-party products on a multi-vendor agreement
- Elevate and escalate critical issues

Focusing more time on gathering faster insights, run high performance data

analytics, fuel AI, and gain a competitive advantage.

- Save time with one partner for all your IT
- Integrate technology and reduce interoperability
- Reduce problems and outages
- Drive faster service delivery freeing up IT staff for key projects
- Experience an expanded operational support from edge to cloud

HPE Pointnext Complete Care Performance Optimization—HPC provides your IT staff with experience and expertise to keep your IT lean, agile, and adaptable so you can focus on business priorities.

**“We rely on the HPE Pointnext Services to proactively resolve technical needs and propose mitigation activities”**

– IT Manager, Medium Enterprise Banking Company

## Get a simplified IT operations experience

Learn how you can see a positive and measurable impact to your IT operating model and business.

For more information, contact your HPE sales rep or authorized channel partner of choice.

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