



HPE NONSTOP SERVICES

Power mission-critical workloads



HPE Nonstop Services

Our world never sleeps; many enterprises can't afford to be unavailable for any reason. HPE Nonstop Compute systems are designed for mission-critical environments that demand continuous business and 100% fault tolerance. However, critical environments require special expertise to help drive business continuity, high availability, massive scalability, and operational efficiency that your enterprise demands. Leverage the specialized expertise of HPE Nonstop Services and discover how to positively transform your IT operating model and business outcomes.

Services are delivered by HPE experts covering a broad spectrum including lifecycle services, technical support, managed services, and education.

Lifecycle service offering

HPE offers a variety of lifecycle services, starting with installation and deployment services, as well as version update or upgrade services, and migration services.

HPE Complete Care Service – HPE Nonstop Compute

HPE Complete Care Service – HPE Nonstop Compute delivers proactive, personalized IT support to provide high availability, business continuity, and operational efficiency. It includes a dedicated team, access to HPE experts, advanced tools, and flexible support options—helping reduce risk, improve uptime, and align IT with business goals.

Three tailored service levels are available:

1. Core—Foundational proactive support delivered quarterly, including planning, version management, and ongoing operational guidance.

hpe.com/psnow/doc/a50013300enw

2. Core Advanced—Enhanced proactive support with monthly strategic engagement for deeper operational alignment.

hpe.com/psnow/doc/a50013299enw

3. Custom—Fully customizable proactive services tailored to your specific requirements, providing a personalized partnership and the flexibility to meet your unique operational needs.

hpe.com/us/en/collaterals/collateral.a50004861enw.html

Choice of support services

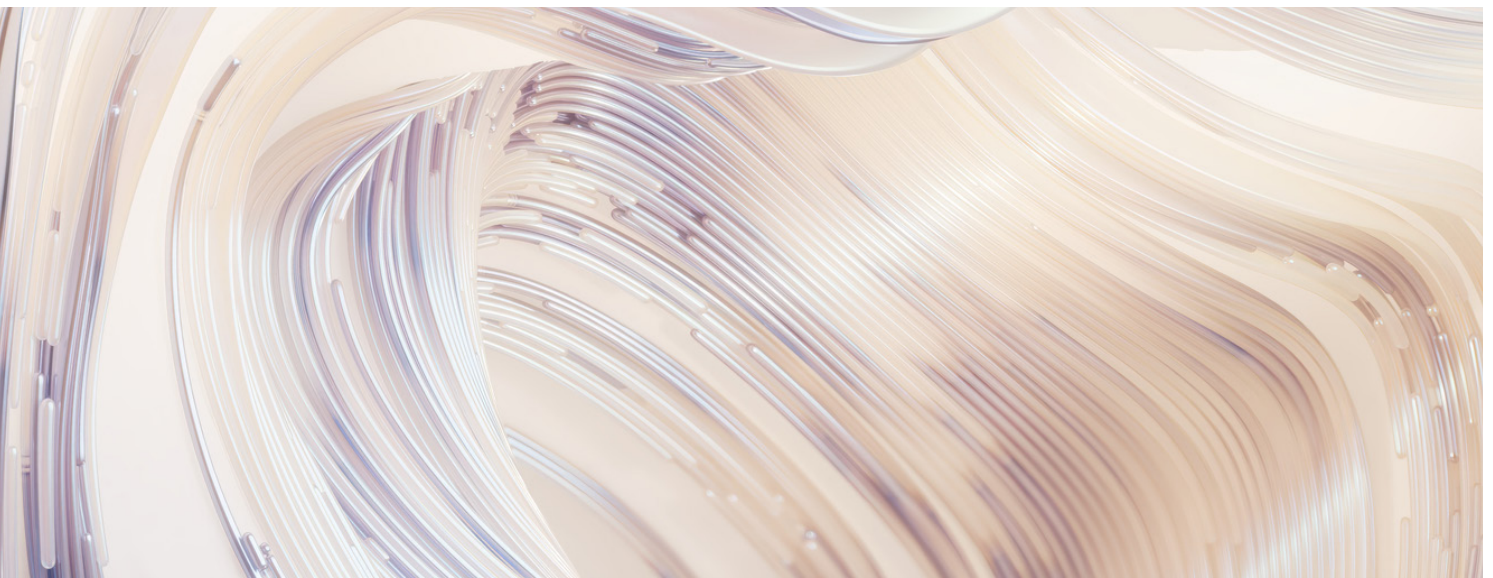
HPE offers a flexible range of support services—from essential reactive assistance to fully integrated, proactive solutions through HPE Complete Care Service. This adaptability allows customers to align support with their unique business and operational needs. Enhancing this experience, the HPE Global Nonstop Solution Center (GNSC) team provides deep technical expertise and rapid issue resolution for HPE Nonstop environments.

HPE Managed Services

Simplify the management of HPE Nonstop Compute using proven operational and administration services of HPE Managed Services. HPE Managed Services provides ongoing IT service and operations management that remotely monitor and manage your HPE Nonstop Compute solution with ITIL-based management systems and processes to provide efficient monitoring and management services for your IT infrastructure, virtualization, operating systems (OS), middleware, database, and applications. Learn more at hpe.com/psnow/doc/a00142183enw.

HPE Education Services

Get the most from your HPE Nonstop Compute solution with training designed around your unique business needs. HPE Education Services offers courses designed to help empower your IT team with the skills needed to run your HPE Nonstop Compute system with our expert-led training. [Learn more at education.](#)



Boost the value of your HPE Nonstop Compute investment

The HPE Nonstop Compute platform continues to provide one of the highest levels of availability and near-linear scalability of any server in today's marketplace. Increase your IT investment by optimizing your product feature utilization. HPE Nonstop Services enables you to fully leverage your HPE Nonstop Compute products, achieving greater ROI and aligning technology capabilities with evolving business goals.

For more information, contact your HPE sales representative or authorized channel partner of choice.



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