

HPE Installation and Startup Service for HPE OneView for Microsoft System Center

Lifecycle Services

Service overview

HPE Installation and Startup Service for HPE OneView for Microsoft System Center provides for the deployment and basic configuration of HPE OneView for Microsoft System Center. With this service, HPE OneView for Microsoft System Center features will be installed on an existing Microsoft System Center environment that is configured with the following products:

- Microsoft System Center Configuration Manager (SCCM)
- Microsoft System Center Virtual Machine Manager (SCVMM)
- Microsoft System Center Operations Manager (SCOM)

The following components will be installed on the SCOM server:

- HPE OneView Management Pack for Microsoft System Center
- HPE Event Manager (for HPE OneView Management Pack)
- HPE Storage Management Pack for System Center (for external HPE Storage products)

The following components will be installed on the SCCM server:

- HPE ProLiant Updates Catalog

The following components will be installed on the System Center Virtual Machine Manager (SCVMM) server:

- HPE OneView SCVMM Integration Kit
- HPE ProLiant Updates Catalog

Note: For HPE OneView Management Pack for Microsoft System Center, HPE Event Manager (for HPE OneView Management Pack), and HPE OneView SCVMM Console Integration Kit, advanced functionality is only available with an HPE OneView Advanced license.

This service includes a preinstallation session with an HPE service specialist, followed by installation and basic configuration of HPE OneView for Microsoft System Center on the appropriate supported server platform. The service will also include test and verification of the installed components. It concludes with an orientation session to help familiarize your staff with product usage.

Service benefits

- Installation and startup by an HPE technical specialist
- Availability of an HPE service specialist to answer basic questions during the delivery of this service
- Delivery of the service at a mutually scheduled time convenient to your organization
- Verification prior to installation that all service prerequisites have been met

Service feature highlights

- Service planning
- Service deployment
- Installation verification tests (IVTs)
- Customer orientation session

Table 1. Service features

| Feature | Delivery specifications |
|-------------------------------------|--|
| Service planning | <p>An HPE service specialist will plan all the necessary activities, including the identification of any prerequisites, and schedule the delivery of the service at a time mutually agreed upon by Hewlett Packard Enterprise and the Customer, which shall be during local HPE standard business hours, excluding HPE holidays, unless otherwise agreed to by HPE. Any services provided outside of HPE standard business hours may be subject to additional charges.</p> <p>This service provides for the installation and configuration of HPE OneView for Microsoft System Center on a server with Microsoft System Center already installed. An HPE service specialist will conduct a remote planning meeting to review the Customer's environment, discuss preinstallation activities, and confirm with the Customer that the service prerequisites have been met.</p> |
| Service deployment | <p>Software deployment activities include installation and basic configuration of HPE OneView for Microsoft System Center, which includes the following components:</p> <ul style="list-style-type: none">– HPE OneView Management Pack for Microsoft System Center– HPE Event Manager (for HPE OneView Management Pack)– HPE Storage Management Pack for System Center– HPE ProLiant Updates Catalog– HPE OneView SCVMM Integration Kit |
| IVTs | <p>HPE will run the appropriate IVTs required for this service.</p> |
| Customer orientation session | <p>Upon completion of the installation, the HPE service specialist will conduct an orientation session at the Customer's site on product usage and special features, and will be available to answer questions, as appropriate.</p> |

Customer responsibilities

The Customer will:

- Contact an HPE service specialist within 90 days of the date of purchase to schedule the delivery of the service
- Ensure that all service prerequisites as identified in the [Service eligibility](#) section have been met
- Uncrate products and place the boxes in the immediate location where the installation service will take place
- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals; provide information; ensure that all hardware, firmware, and software that the HPE service specialist will need in order to deliver this service are available and that software products are properly licensed; and otherwise, be available to assist HPE in facilitating the delivery of this service

- Adhere to licensing terms and conditions regarding the use of any HPE service tools used to facilitate the delivery of this service, if applicable
- Be responsible for all data backup and restore operations
- Provide a suitable work area for delivery of the service, including access to an outside telephone line, power, and any network connections required
- Allow HPE full and unrestricted access to all locations where the service is to be performed
- Provide a designated HPE ProLiant server for deployment and management
- Provide HPE OneView for Microsoft System Center software and the operating system media (and any associated product keys)
- Provide local network access to the platform onto which HPE OneView for Microsoft System Center is to be installed
- Provide a service account that has local administrator privileges on Microsoft System Center
- Ensure that Dynamic Host Configuration Protocol (DHCP) is installed on the server
- Review, complete, and return the preinstallation checklist to the service specialist.

Service eligibility

Customers are eligible for the delivery of this service if they:

- Meet the criteria identified in the [Customer responsibilities](#) section of this document
- Are properly licensed for Microsoft System Center
- Ensure that the HPE OneView for Microsoft System Center version is supported on the HPE OneView version; refer to the support matrix found in the respective integration kit user guides located at hpe.com/info/ovsc/docs
- Are properly licensed for HPE OneView Advanced; advanced functionality is only available with an HPE OneView Advanced license
- Meet the hardware prerequisites for HPE OneView for Microsoft System Center
- Have an existing or new functional/operational server that is preconfigured with an operating system and relevant service packs on which the Microsoft System Center product is installed
- Have IP forwarding enabled

General provisions / other exclusions

Customer acknowledges and agrees that HPE may use resources outside the country of purchase for delivery of these services unless otherwise specified as part of a service feature description.

- HPE reserves the right to charge, on a time-and-materials basis, for any additional work over and above the service package pricing that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- HPE reserves the right to reprice this service if the Customer does not schedule and provide for subsequent delivery within 90 days of purchase.
- HPE's ability to deliver this service is dependent upon the Customer's full and timely cooperation with HPE, as well as the accuracy and completeness of any information and data the Customer provides to HPE.
- Multisubnet or VLAN configurations are supported, but configuring this type of environment is outside the scope of this service.
- Installation and configuration of Microsoft SQL Server or VMware® products are not included in this service and are available as separately orderable services from HPE.

Activities such as, but not limited to, the following are excluded from this service:

- Service deployment on hardware not covered by an HPE warranty or service maintenance contract

- Service deployment on hardware covered by a third-party maintenance contract
- Services that, in the opinion of HPE, are required due to unauthorized attempts by third-party personnel to install, repair, maintain, or modify hardware, firmware, or software
- Service required due to causes external to the HPE maintained hardware or software
- Any services not clearly specified in this document

Supplemental terms

The following supplemental terms apply to these services and take precedence in the event of any conflict:

- Upon receipt of an acceptable order, HPE will contact the Customer within seven (7) business days to organize a service delivery date. Service delivery dates are subject to resource availability and may be scheduled up to 30 days from the order acceptance date.
- The Customer must schedule and receive delivery of these services within 180 days from order acceptance. HPE reserves the right to reprice for services not scheduled and delivered within 180 days. Backorders or shipment delays may affect the delivery timeline. Orders for services will expire after 365 days (one year) from the order acceptance date for services not scheduled and delivered, and the Customer will not be entitled to a refund for the unused services.

Ordering information

HPE Installation and Startup Service for HPE OneView for Microsoft System Center may be ordered using the following HPE service part numbers:

- UT857E (Fixed)
- HA124A1-5NU (Flex)

Learn more at

[HPE.com/services/support](https://hpe.com/services/support)

[HPE.com/services/lifecycle/services](https://hpe.com/services/lifecycle/services)

[HPE OneView for Microsoft System Center](https://hpe.com/oneview/microsoft-system-center)

Visit [HPE.com](https://hpe.com)

[Chat now](#)

© Copyright 2026 Hewlett Packard Enterprise Development LP. The information contained herein is subject to change without notice. The only warranties Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.

This data sheet is governed by the Hewlett Packard Enterprise current standard sales terms, which include the supplemental data sheet, or, if applicable, the Customer's purchase agreement with Hewlett Packard Enterprise.

Microsoft and SQL Server are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. VMware is a registered trademark or trademark of VMware, Inc. and its subsidiaries in the United States and other jurisdictions. All third-party marks are property of their respective owners.

4AA0-6016ENW, Rev. 8

HEWLETT PACKARD ENTERPRISE

hpe.com

