



Hewlett Packard
Enterprise

HPE Insight Management WBEM Providers 10.60 for Microsoft® Windows® Hardware Support Matrix

Abstract

This document provides information about the ProLiant server platforms and options that are supported by the HPE Insight Management WBEM Providers.

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1 HPE Insight Management WBEM Providers Hardware Support Matrix

This document details the ProLiant server platforms and options that are supported by the Insight Management WBEM Providers for Windows® Server 2008 and 2012 on ProLiant servers, version 10.60 (Insight Management WBEM Providers). This document is frequently updated. For the latest version, see the Insight Management WBEM Providers website (<http://www.hpe.com/info/wbem/docs>).

Supported ProLiant server platforms

This version of the Insight Providers supports the following ProLiant server platforms.

NOTE: Some p-Class server blades are supported, but the Insight Providers do not provide p-Class enclosure data.

ProLiant BL models	ProLiant DL models	ProLiant ML/SE/SL models
BL685c G7	DL980 G7	ML370 G6
BL280c G6	DL785 G6	ML350 Gen9
BL680c G7	DL585 G7	ML350e Gen8 v2
BL660c G9	DL580 Gen9	ML350e Gen8
BL660c Gen8	DL580 Gen8	ML350p Gen8
BL620c G7	DL580 G7	ML350 G6
BL490c G7	DL560 Gen9	ML330 G6
BL490c G6	DL560 Gen8	ML310e Gen8 v2
BL465c Gen8	DL385p Gen8	ML310e Gen8
BL465c G7	DL385 G7	ML150 Gen9
BL460c Gen9	DL380 Gen9	ML110 Gen9
BL460c Gen8	DL380p Gen8	ML110 G7
BL460c G7	DL380e Gen8	ML30 Gen9
BL460c G6	DL380 G7	ML10 v2
BL420c Gen8	DL380 G6	ML10
BL280c G6	DL370 G6	SL4545 G7
BL2x220c G7	DL360 Gen9	SL4540 Gen8 3 Node
BL2x220c G6	DL360p Gen8	SL210t Gen8
	DL360e Gen8	SL390s G7
	DL360 G7	SL335s G7
	DL320e Gen8 v2	SL270s Gen8
	DL360 G6	SL270s Gen8 SE
	DL320e Gen8 v2	SL250s Gen8
	DL320e Gen8	SL230s Gen8
	DL320 G6	XL750f Gen9

ProLiant BL models	ProLiant DL models	ProLiant ML/SE/SL models
	DL180 Gen9	XL740f Gen9
	DL160 Gen9	XL730f Gen9
	DL160 Gen8	XL450 Gen9
	DL120 Gen9	XL250a Gen9
	DL120 G7	XL230a Gen9
	DL80 Gen9	XL220a Gen8 v2
	DL60 Gen9	XL190r Gen9
	DL20 Gen9	XL170r Gen9
		XL270d Accelerator Tray
		HPE Apollo 4200 Gen9
		MicroServer Gen8
		WS460c Gen9 Graphics Server Blade
		WS460c Gen8 Graphics Server Blade
		Service Pack for ProLiant

Supported ProLiant options

This version of Insight Providers supports the following ProLiant options:

Management processor options

- HPE Integrated Lights-Out
- HPE Integrated Lights-Out 2 (iLO 2)
- HPE Integrated Lights-Out 3 (iLO 3)
- HPE Integrated Lights-Out 4 (iLO 4)
- HPE Lights-Out 100 (LO100)
- HPE Remote Insight Lights-Out Edition II expansion board

Network options

- HP CN1100R 2P Converged Network Adapter
- HP Ethernet 1 Gb 2-port 332i Adapter
- HP Ethernet 10Gb 2-port 530T Adapter
- HP Ethernet 1Gb 2-port 367i Adapter
- HP Ethernet 10G 2-port 546SFP+ Adapter
- HP Ethernet 10G 2-port 546FLR-SFP+ Adapter
- HP Ethernet 10Gb 2-port 560FLR-SFP+ Adapter
- HP Ethernet 10Gb 2-port 560M Adapter
- HP Ethernet 10Gb 2-port 561i Adapter
- HP Infiniband QDR/Ethernet 10Gb 2P 544M Adapter
- HP Infiniband FDR/Ethernet 10Gb/40Gb 2P 544M Adapter
- HP Infiniband FDR/Ethernet 10Gb/40Gb 2P 544QSFP Adapter

- HP Infiniband FDR/Ethernet 10Gb/40Gb 2P 544FLR-QSFP Adapter
- HP Infiniband FDR/Ethernet 10Gb/40Gb 2-port 544+M Adapter
- HP Infiniband QDR/Ethernet 10Gb 2P 544FLR-QSFP Adapter
- HP Infiniband FDR/Ethernet 10Gb/40Gb 2-port 544+FLR-QSFP Adapter
- HP Infiniband QDR/Ethernet 10Gb 2-port 544+FLR-QSFP Adapter
- HP Infiniband FDR/Ethernet 10Gb/40Gb 2-port 544+QSFP Adapter
- HP Infiniband QDR/Ethernet 10Gb 2-port 544+M Adapter
- HP BladeSystem Dual NC370i Multifunction Network Adapter
- HP Ethernet 1Gb 4-port 331 FLR Adapter
- HP Ethernet 1Gb 4-port 331i Adapter
- HP Ethernet 1Gb 4-port 366 FLR Adapter
- HP Ethernet 1Gb 2-port 363i Adapter
- HP Ethernet 1Gb 2-port 363i Adapter
- HP Ethernet 1Gb 4-port 331T Adapter
- HP Ethernet 10Gb 2-port 530FLR SFP+ Adapter
- HP Ethernet 10Gb 2-port 530FLB Network Adapter
- HP Ethernet 10Gb 2-port 530M Network Adapter
- HP Ethernet 10Gb 2-port 560SFP+ Adapter
- HP Ethernet 1Gb 4-Port 331i Adapter
- HP Ethernet 1Gb 2-port 330i Adapter
- HPE Ethernet 4x25Gb 1-port 620QSFP28 Adapter
- HPE Ethernet 10Gb 2-port 563i Adapter
- HPE Ethernet 25Gb 2-port 640FLR-SFP28 Adapter
- HPE Ethernet 25Gb 2-port 640SFP28 Adapter
- HPE IB EDR/EN 100Gb 1P 840QSFP28 Adapter
- HPE IB EDR/EN 100Gb 2P 840QSFP28 Adapter
- HP Ethernet 10Gb 2-port 572SFP+ Adapter
- HP Ethernet 10Gb 2P 570FLB Adapter
- HP Ethernet 10Gb 2P 570M Adapter
- HPE FlexFabric 10Gb 2-port 556FLR-T Adapter
- HP FlexFabric 10Gb 2-port 554FLR-SFP+ Adapter
- HP FlexFabric 10 Gb 2-port 554M Adapter
- HP FlexFabric 10Gb 2-port 526FLR-SFP+ Adapter
- HP FlexFabric 10Gb 2-port 534FLB Adapter
- HP FlexFabric 10Gb 2-port 534FLR-SFP+ Adapter
- HP FlexFabric 10Gb 2-port 534M
- HP FlexFabric 10 Gb 2-port 554FLB Adapter

- HP FlexFabric 10Gb 2-port 556FLR-SFP+ Adapter
- HP FlexFabric 20Gb 2-port 630FLB Adapter
- HP FlexFabric 20Gb 2-port 630M Adapter
- HP FlexFabric 20Gb 2-port 650FLB Adapter
- HP FlexFabric 20Gb 2-port 650M Adapter
- HP FlexFabric 20 20Gb 2-port 660M Adapter
- HP FlexFabric 10Gb 2-port 536FLB
- HPE FlexFabric 10Gb 4-port 536FLR-T Adapter
- HPE FlexFabric 10Gb 2p 533FLR-T Adapter
- HPE StoreFabric CN1200E 10GBASE-T Dual Port Converged Network Adapter
- HPE StoreFabric CN1100R 10GBASE-T Converged Network Adapter
- HP StoreFabric CN1200E Dual Port CNA (HPSN)
- HP StoreFabric 84E 4-port 8Gb Fibre Channel Host Bus Adapter
- HPE StoreFabric 84Q 4P 8Gb Fibre Channel Host Bus Adapter
- HPE StoreFabric SN1100Q 16Gb 1P FC Host Bus Adapter
- HPE StoreFabric SN1100Q 16Gb 2P FC Host Bus Adapter
- HPE StoreFabric SN1100E 4-port 16Gb Fibre Channel Host Bus Adapter
- HP SN1100E 16Gb Dual Port FC HBA
- HPE SN1600Q 32Gb 1p FC HBA
- HPE SN1600Q 32Gb 2p FC HBA
- HPE SN1600E 32Gb 1p FC HBA
- HPE SN1600E 32Gb 2p FC HBA
- HPE SN1200E 16Gb 1p FC HBA
- HPE SN1200E 16Gb 2p FC HBA
- HP 1Gb 2-port 361i Adapter / HP Ethernet 1Gb 4- 366i Adapter
- HP NC1020 PCI Gigabit Server Adapter
- HP NC110T PCI Express Gigabit Server Adapter
- HP NC112i Integrated Gigabit Server Adapter
- HP NC112T PCIe Gigabit Server Adapter
- HP NC150T PCI 4-port Gigabit Combo Switch Adapter
- HP NC310F PCI-X Gigabit Server Adapter
- HP NC3163 Fast Ethernet Server Adapter
- HP NC320T PCI Express Gigabit Adapter
- HP NC320i Integrated Gigabit Server Adapter
- HP NC324i Integrated Dual Port PCI Express Gigabit Server Adapter
- HP NC325i Integrated Dual Port PCI Express Gigabit Server Adapter
- HP NC325m PCI Express Quad Port Gigabit Server Adapter

- HP NC326i Integrated Dual Port PCI Express Gigabit Server Adapter
- HP NC326m PCI Express Dual Port Gigabit Server Adapter
- HP NC360m Dual Port 1GbE BL-c Adapter
- HP NC360T PCI Express Dual Port Gigabit Server Adapter
- HP NC364m Quad Port 1GbE BL-c Adapter
- HP NC364T PCI Express Quad Port Gigabit Server Adapter
- HP NC365T Dual Port Server Adapter
- HP NC370F PCI-X Multifunction Gigabit Server Adapter
- HP NC370T PCI-X Multifunction Gigabit Server Adapter
- HP NC371i Integrated PCI-X Multifunction Gigabit Server Adapter
- HP NC373i Integrated Multifunction Gigabit Server Adapter
- HP NC373F Multifunction Gigabit Server Adapter
- HP NC373T PCI Express Multifunction Gigabit Server Adapter
- HP NC375T PCI Express Quad Port Gigabit Server Adapter
- HP NC380T PCI Express Dual Port Multifunction Gigabit Server Adapter
- HP NC382T DP Multifunction Gigabit Server Adapter
- HP NC510C PCI Express 10 Gigabit Server Adapter
- HP NC510F PCI Express 10 Gigabit Server Adapter
- HP NC512m Dual Port Multifunction Gigabit Server Adapter
- HP NC522m Dual Port 10GbE Multifunction Gigabit BL-c Adapter
- HP NC523SFP 10Gb 2-port Server Adapter
- HP NC525m 10Gb 2-port FlexFabric Converged Network Adapter
- HP NC532i Integrated Dual Port 10GbE Server Adapter
- HP NC532m Dual Port 10GbE Server Adapter
- HP NC542m Dual Port Flex-10 10GbE BL-c Adapter
- HP NC543i Integrated Flex-10 10GbE/4X QDR IB Adapter
- HP NC550m Dual Port Flex-10 10GbE BL-c Adapter
- HP NC550SFP Dual Port Server Adapter
- HP NC551i Dual Port FlexFabric 10Gb Adapter
- HP NC551m Dual Port FlexFabric 10Gb Network Adapter
- HP NC552m Dual Port Flex-10 10GbE BL-c Adapter
- HP NC552SFP 2-port 10Gb Server Adapter
- HP NC553i Dual Port FlexFabric 10Gb Adapter
- HP NC553m Dual Port FlexFabric 10Gb Converged Network Adapter
- HP NC6170 Dual Port PCI-X 1000SX Gigabit Adapter
- HP NC7170 Dual Port PCI-X Gigabit Server Adapter
- HP NC7760 Gigabit Server Adapter

- HP NC7761 Gigabit Server Adapter
- HP NC7771 PCI-X Gigabit Server Adapter
- HP NC7780 Gigabit Server Adapter
- HP NC7781 Gigabit Server Adapter
- HP NC7782 Gigabit Server Adapter
- HP CN1000Q Dual Port Converged Network Adapter
- HP FlexFabric 10Gb 2-port 554FLB Adapter
- HP Ethernet 1Gb 2-port 361FLB Adapter
- HP Ethernet 1Gb 4-port 366M Adapter
- HP Ethernet 1Gb 2-port 361T Adapter
- HP Ethernet 1Gb 2-port 332T Adapter
- HP Ethernet 10Gb 2-port 560FLB Adapter
- HP Ethernet 10Gb 2-port 530-SFP+ Adapter
- HP StorageWorks CN1000E Dual Port Converged Network Adapter
- HP StorageWorks 81B 8Gb Single Port PCI-e FC HBA
- HP NPAR CN1100R Dual Port Converged Network Adapter
- HP NC340T PCI-X 4-port 1000T Gigabit Server Adapter
- HP NC522SFP Dual Port 10GbE Server Adapter
- HP NC524SFP Dual Port 10GbE Module
- HP CN1000E Dual Port Converged Network Adapter
- HP CN1100E Dual Port Converged Network Adapter
- HP NC6770 PCI-X 1000SX Gigabit Server Adapter
- Compaq NC7770 PCI-X Gigabit Server Adapter
- Embedded HP NC107i PCIe Gigabit Server Adapter
- NC362i Integrated Dual Port Gigabit Server Adapter
- HP NC375i Integrated Quad Port Gigabit Server Adapter
- NC376i
- HP NC382T PCI Express Dual Port Server Adapter
- HP NC320m PCI Express Dual Port Gigabit server adapter for HP BladeSystem
- HP NC373m PCI Express Dual Port Multifunction Gigabit Server Adapter
- HP NC374m PCI Express Dual Port Multifunction Gigabit server adapter for HP BladeSystem
- HP NC382m Dual Port 1GbE Multifunction BL-c Adapter

Storage systems

- HP StorageWorks 600 Modular Disk System
- HP StorageWorks D2600 Storage Enclosure
- HP StorageWorks D2700 Storage Enclosure

Storage controllers and host bus adaptors (HBAs)

- HP 4 Internal Port SAS HBA
- HP 4 Internal/4 External SAS PCI Express HBA
- HP 4 Internal Port SAS/SATA RAID HBA
- HP 8 Internal/4 External SAS PCI Express HBA
- HP 8 Internal Port SAS/SATA RAID HBA
- HP SC08e Host Bus Adapter
- HP H210i Host Bus Adapter
- HP H220 Host Bus Adapter
- HP H220i Host Bus Adapter
- HP H221 Host Bus Adapter
- HP H222 Host Bus Adapter
- HP Emulex 8Gb PCI Express Dual Channel Fibre Channel Mezzanine
- HP Emulex LPe1105 PCIe Mezzanine Fibre Channel Controller
- HP SN1000E Emulex FC HBA
- Emulex 2G, 4G, and 8G FC HBA (including mezzanine card versions)
- HP Emulex LPe1205-HP 8Gb FC HBA for HP BladeSystem c-Class
- QLogic 2G, 4G, and 8G FC HBA (including mezzanine card versions)
- HP SCO8Ge HBA
- HP Single Channel Ultra320 PCI-E Host Bus Adapter
- HP Smart Array P721m Controller
- HP Smart Array 5xxx Controller
- HP Smart Array 6xxxx Controller
- HP Smart Array B110i Controller
- HP Smart Array B120i Controller
- HP Smart Array B320i Controller
- HP Smart Array E200 Controller
- HP Smart Array E200i Controller
- HP Smart Array E500 Controller
- HP Smart Array P212 Controller
- HP Smart Array P220i Controller
- HP Smart Array P222 Controller
- HP Smart Array P400 Controller
- HP Smart Array P400i Controller
- HP Smart Array P410 Controller
- HP Smart Array P410i Controller
- HP Smart Array P411 Controller
- HP Smart Array P420 Controller

- HP Smart Array P420i Controller
- HP Smart Array P421 Controller
- HP Smart Array P430 Controller
- HP Smart Array P430i Controller
- HP Smart Array P431 Controller
- HP Smart Array P530 Controller
- HP Smart Array P531 Controller
- HP Smart Array P600 Controller
- HP Smart Array P700 Controller
- HP Smart Array P711 Controller
- HP Smart Array P712m Controller
- HP Smart Array P731m Controller
- HP Smart Array P741m Controller
- HP Smart Array P800 Controller
- HP Smart Array P812 Controller
- HP Smart Array P830 Controller
- HP Smart Array P830i Controller
- HP Smart Array P831 Controller
- HP Smart Array P840ar Controller
- HP Smart Array P841 Controller
- HP StorageWorks 42xx attached with PCI Smart Array or PCI SCSI
- HP StorageWorks 43xx attached with PCI Smart Array or PCI SCSI
- HP StorageWorks 44xx attached with PCI Smart Array or PCI SCSI
- HP Ultra-3 PCI SCSI Controller
- HP Ultra-3 PCI Express SCSI Controller
- HP Brocade 8Gb PCI Express Single Channel Fibre Channel HBA
- HP Brocade 4Gb PCI Express Single Channel Fibre Channel HBA
- HP Brocade 8Gb PCI Express Dual Channel Fibre Channel HBA
- HP Brocade 4Gb PCI Express Dual Channel Fibre Channel HBA
- HP Brocade 804 8Gb Fibre Channel HBA
- HP QMH2572 8Gb FC HBA
- HP QMH2672 16Gb FC HBA
- HP B140i Dynamic Smart Array Controller
- HP Smart Array P440
- HP Smart Array P441
- HP Smart Array P840
- HP Smart Array P244br

- HP Smart Array H244br
- HP Smart Array P246br
- HP Smart Array P440ar
- HP Smart Array H240ar
- HP Smart Array H240
- HP Smart Array H241

Tape drive products

- HP StorageWorks LTO-4 Ultrium 1840 SCSI Tape Array Module
- HP StorageWorks LTO-4 Ultrium 1760 SCSI External Tape Drive
- HP StorageWorks MSL8096 4 LTO-3 Ultrium 960 Fibre Channel Tape Library
- HP StorageWorks MSL2024 Ultrium 920 SAS Tape Library
- HP StorageWorks MSL2024 1 Ultrium 448 Drive Library
- HP StorageWorks Ultrium 232 Internal Tape Drive
- HP StorageWorks DAT 160 Tape Array Module
- HP StorageWorks DAT 72 External Tape Drive
- HP StorageWorks DAT 40 External Tape Drive
- LTO-2 448c Tape Blade
- LTO-3 SB920c Tape Blade

2 Support information

Operating system support

The operating systems in the following table are supported in the current version of the Insight Providers. For details about the operating system versions supported by each server platform, see the Windows Server® Operating System Support on the HPE Servers website at <http://www.hpe.com/info/cdi>.

Operating System
Microsoft Windows Server 2008, Standard Edition (x86 and x64) - SP2 and R2 with SP1
Microsoft Windows Server 2008, Enterprise Edition (x86 and x64) - SP2 and R2 with SP1
Microsoft Windows Server 2008, Datacenter Edition (x86 and x64) - SP2 and R2 with SP1
Microsoft Windows Server 2008, Web Server (x86 and x64) - SP2 and R2 with SP1
Microsoft Windows HPC Server 2008 (x86 and x64) - SP2 and R2 with SP1
Microsoft Windows Server 2008 Embedded Systems (x86 and x64) - SP2 and R2 with SP1
Microsoft Windows Hyper-V, R2 SP1
Microsoft Windows Small Business Server 2011 Essentials (Aurora)
Microsoft Windows Small Business Server 2011
Microsoft Windows 2012 Server Essentials
Microsoft Windows 2012 Server Standard
Microsoft Windows 2012 Server Datacenter
Microsoft Windows 2012 Server Hyper-V
Microsoft Windows Server 2012 R2 (all editions)

Hewlett Packard Enterprise driver and support software prerequisites

For ProLiant 100 Series servers, you must install the Easy Set-up CD components before installing Insight Providers 10.x.

Before or during installation of Insight Providers version 10.x, you must install SPP 2014.09.0 or later to obtain the following drivers:

- Storage and network drivers to support installed storage and network options
- System Management Controller driver
- Lights-Out interface driver

SPPs are available from the Intelligent Provisioning and the Hewlett Packard Enterprise software and drivers website (<http://www.hpe.com/support/hpesc>).

3 Support and other resources

Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:
<http://www.hpe.com/assistance>
- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:
<http://www.hpe.com/support/hpesc>

Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
 - To download product updates, go to either of the following:
 - Hewlett Packard Enterprise Support Center **Get connected with updates** page:
<http://www.hpe.com/support/e-updates>
 - Software Depot website:
<http://www.hpe.com/support/softwaredepot>
 - To view and update your entitlements, and to link your contracts, Care Packs, and warranties with your profile, go to the Hewlett Packard Enterprise Support Center **More Information on Access to Support Materials** page:
<http://www.hpe.com/support/AccessToSupportMaterials>
-
- ① **IMPORTANT:** Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HP Passport set up with relevant entitlements.
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Websites

Website	Link
Hewlett Packard Enterprise Information Library	<u>http://www.hpe.com/info/enterprise/docs</u>
Hewlett Packard Enterprise Support Center	<u>http://www.hpe.com/support/hpesc</u>

Website	Link
Contact Hewlett Packard Enterprise Worldwide	http://www.hpe.com/assistance
Subscription Service/Support Alerts	http://www.hpe.com/support/e-updates
Software Depot	http://www.hpe.com/support/softwaredepot
Customer Self Repair	http://www.hpe.com/support/selfrepair
Insight Remote Support	http://www.hpe.com/info/insightremotesupport/docs
Serviceguard Solutions for HP-UX	http://www.hpe.com/info/hpux-serviceguard-docs
Single Point of Connectivity Knowledge (SPOCK) Storage compatibility matrix	http://www.hpe.com/storage/spock
Storage white papers and analyst reports	http://www.hpe.com/storage/whitepapers

Customer self repair

Hewlett Packard Enterprise customer self repair (CSR) programs allow you to repair your product. If a CSR part needs to be replaced, it will be shipped directly to you so that you can install it at your convenience. Some parts do not qualify for CSR. Your Hewlett Packard Enterprise authorized service provider will determine whether a repair can be accomplished by CSR.

For more information about CSR, contact your local service provider or go to the CSR website:

<http://www.hpe.com/support/selfrepair>

Remote support

Remote support is available with supported devices as part of your warranty, Care Pack Service, or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which will initiate a fast and accurate resolution based on your product's service level. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

For more information and device support details, go to the following website:

<http://www.hpe.com/info/insightremotesupport/docs>

Security bulletin and alert policy for non-Hewlett Packard Enterprise owned software components

Open source software (such as OpenSSL) or third-party software (such as Java) are sometimes included in Hewlett Packard Enterprise products. Hewlett Packard Enterprise discloses that the non-Hewlett Packard Enterprise owned software components listed in the Insight Management end user license agreement (EULA) are included with Insight Management. The EULA is included with the Insight Management Installer on Insight Management DVD #1.

Hewlett Packard Enterprise addresses security bulletins for the software components listed in the EULA with the same level of support afforded products. Hewlett Packard Enterprise is committed to reducing security defects and helping you mitigate the risks associated with security defects when they do occur.

When a security defect is found, Hewlett Packard Enterprise has a well defined process that culminates with the publication of a security bulletin. The security bulletin provides you with a high level description of the problem and explains how to mitigate the security defect.

Registering for software technical support and update service

Insight Management includes one year of 24 x 7 Software Technical Support and Update Service. This service provides access to technical resources for assistance in resolving software implementation or operations problems.

The service also provides access to software updates and reference manuals in electronic form as they are made available from Hewlett Packard Enterprise.

With this service, Insight Management customers benefit from expedited problem resolution as well as proactive notification and delivery of software updates. For more information about this service, see the following website:

<http://www.hpe.com/services/insight>

Registration for this service takes place following online redemption of the license certificate.

How to use your software technical support and update

As Hewlett Packard Enterprise releases updates to software, the latest versions of the software and documentation are made available to you. The Software Updates and Licensing portal gives you access to software, documentation, and license updates for products on your Hewlett Packard Enterprise software support agreement.

You can access this portal from the Hewlett Packard Enterprise Support Center website:

<http://www.hpe.com/support/hpesc>

After creating your profile and linking your support agreements to your profile, see the Software Updates and Licensing portal at **<http://www.hpe.com/info/hpesoftwareupdatesupport>** to obtain software, documentation, and license updates.

Hewlett Packard Enterprise authorized resellers

For the name of the nearest authorized reseller, see the following sources:

- In the United States, see the Hewlett Packard Enterprise U.S. service locator website:
http://www.hpe.com/service_locator
- In other locations, see the Contact Hewlett Packard Enterprise worldwide website:
<http://www.hpe.com/info/assistance>

New and changed information in this edition

- Supported ProLiant server platforms section is updated.

Documents

- HPE Insight Management WBEM Providers User Guide available at:
<http://www.hpe.com/info/wbem/docs>
- HPE Insight Management WBEM Providers Release Notes available at:
<http://www.hpe.com/info/wbem/docs>
- HPE Insight Management WBEM Providers Microsoft® Windows® Data sheets available at:
<http://www.hpe.com/info/wbem/docs>
- HPE Insight Management WBEM Providers 10.10 SNMP Data Migration Guide available at:
<http://www.hpe.com/info/wbem/docs>
- HPE Insight Management WBEM Providers Event Log Messages available at:
<http://www.hpe.com/info/wbem/docs>

Documentation feedback

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback ([**docsfeedback@hpe.com**](mailto:docsfeedback@hpe.com)). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.