

### Overview

## HPE IMC Remote Site Manager Software

### Models

HPE IMC Remote Site Manager Software Module with E-LTU

JG495AAE

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### Key features

- Comprehensive, efficient remote site management
  - Support for firewalled remote networks
  - Isolated local network discovery
  - Remote site service monitoring
  - Secure communication to agents with SSL
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### Product overview

HPE Intelligent Management Center (IMC) software is a modular comprehensive resource management platform. With its extensive device support, IMC software provides true end-to-end management for the entire network, as well as the open operation cycle.

The HPE IMC Remote Site Manager (RSM) is a separate IMC service component that interacts with the IMC Platform to deliver centralized management for branch networks, regardless of their physical locations and the presence of firewalls and NAT devices. A special IMC Platform/RSM model is used to reduce management costs by eliminating various NMSs deployed at each branch network and deliver management features. The model comprises an IMC Platform system deployed at the corporate headquarters and multiple copies of the RSM component installed at branch networks. It can traverse the Internet or WAN through RESTful API to manage the devices on branch networks protected by firewalls or NAT. The IMC Platform and RSM can communicate via HTTP (or HTTPS to ensure secure data transmission over non-private WAN links or the Internet).

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### Features and benefits

#### Management

- **Utilization of browser-server model**  
rather than the client/server model to provide branch network management by simply logging in to the network management system from a browser
- **Mitigates the need for devices in branch networks**  
to support special network management protocols, and manages branch networks as easily as the local network of the headquarters
- **Manages each branch network as an independent unit**  
supports overlapping IP networks in branch offices and the headquarters data center, and supports auto discovery of local devices by each remote site.
- **Monitors the status of Internet, DHCP, and DNS services for branch networks**  
supports grouping of cross-site devices for unified management
- **Provides a variety of management tools**

## Overview

for branch network management based on the Fault, Capacity, Accounting, Performance, and Security (FCAPS) model

## Warranty and support

- **Electronic and telephone support**

Limited electronic and business-hours telephone support is available from Hewlett Packard Enterprise; to reach our support centers, refer to <http://www.hpe.com/networking/contact-support>; for details on the duration of support provided with your product purchase, refer to <http://www.hpe.com/networking/warrantysummary>

- **Software releases**

to find software for your product, refer to <http://www.hpe.com/networking/support>; for details on the software releases available with your product purchase, refer to <http://www.hpe.com/networking/warrantysummary>

## Technical Specifications

### HPE IMC Remote Site Manager Software Module with E-LTU (JG495AAE)

**Platform required**

Server:

HPE Intelligent Management Center Enterprise Software

HPE Intelligent Management Center Standard Software

**Notes**

See the [HPE IMC Standard or Enterprise Platform data sheet for the required software environment](#)

**Services**

Refer to the Hewlett Packard Enterprise website at <http://www.hpe.com/networking/services> for details on the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local Hewlett Packard Enterprise sales office

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## Summary of Changes

Date	Version History	Action	Description of Change
17-June-2016	From Version 6 to 7	Changed	Product descriptions updated.
01-Dec-2015	From Version 5 to 6	Changed	QuickSpecs name changed to HPE IMC Remote Site Manager Software  Product overview, Features and benefits and Technical Specifications
29-Sep-2014	From Version 4 to 5	Changed	Updated Product overview, Features and Benefits and Technical Specifications
11-Aug-2014	From Version 3 to 4	Changed	Title was revised.
30-Sep-2013	From Version 2 to 3	Changed	Updated Overview and Technical Specifications.
17-Jun-2013	From Version 1 to 2	Removed	License models were removed.



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