

# HPE Aruba Networking Factory Integration

## HPE Lifecycle Services

### Service overview

HPE Lifecycle Services—ANW P5G offers state-of-the-art, on-premises private networks. This solution enables fast, consistent deployments leveraging a validated end-to-end platform. This service provides a factory-configured ANW P5G solution, including hardware configuration, installation of the solution software, and preliminary software configuration delivered from the HPE Lifecycle Services—Factory Integration Service. This service does not include on-site HW installation.

Table 1 provides information on the service features available under HPE Lifecycle Services from [HPE Services](#).

### Service benefits

- Delivers a fully configured ANW P5G solution ready to be integrated into the Customer environment

### Service feature highlights

- Hardware staging for the hardware to be configured and cabled per the solution parameters
- Basic reachability testing to ensure the switches can be accessed within the configuration
  - If storage is part of the ANW P5G configuration, this will be configured and tested as well
- If required, final manual tuning on specific configurations

**Table 1.** Service features

Feature	Delivery specifications
Hardware staging	Hardware included in the ANW P5G configuration will be servers, network switches, and storage (if part of the ANW P5G solution). They will be configured, cabled, software loaded, and tested
Basic solution testing	Basic testing to ensure switches and storage (if applicable) can be accessed within the ANW P5G solution
Manual tuning (if required)	Fine-tuning of the ANW P5G solution on specific configurations to help ensure operability

### Coverage

This service is available on regular HPE workdays (excluding weekend days and HPE holidays) during country-specific HPE standard business hours.



## Customer responsibilities

The Customer will:

- Assign a designated person to participate in the service planning meeting and follow-on service activity
- Ensure that a designated person is assigned and who, on behalf of the Customer, will grant all approvals, provide information, and confirm that the hardware, firmware, and software needed to deliver this service are available. They will also make sure that software products are properly licensed and otherwise be available to assist Hewlett Packard Enterprise in facilitating the delivery of this service. The designated primary contact will be:
  - Responsible for all the Customer aspects of the assigned work efforts
  - Authorized to make all decisions relative to the project, including identification and assignment of Customer resources
  - Available and able to interface with the HPE assigned resources on day-to-day issues throughout the project
  - Authorized to sign status reports and approve project changes
  - Able to coordinate all work efforts and meeting schedules
- Provide a suitable virtual private network (VPN) or other suitable connectivity as required for the delivery of remotely delivered services
- Provide HPE with the necessary access to Customer building facilities and computer room facilities, as well as access credentials for logging into all servers, databases, and services for the service planning, as required
- Provide a suitable work area for delivery of the service, including access to an outside telephone line, power, and any network connections required
- Allow HPE full and unrestricted network access to all locations where the service is to be performed on-site
- Ensure that all service prerequisites have been met
- Advise HPE of any special security, health, and safety matters applicable to the Customer site where the service is to be provided
- Provide to HPE, on request, any information that HPE may reasonably request about the performance of the service
- Coordinate all required internal/third-party participation and cooperation
- Assign or make available experienced subject matter and technical experts, upon request or as needed
- Purchase or provide all hardware, software, licenses, staff, current maintenance contracts, and environments necessary for HPE to deliver the service
- Ensure that all information provided by the Customer is complete, accurate, and up to date
- Perform other reasonable activities to help HPE identify, implement, or resolve problems, as requested by HPE

## Service limitations

Because this is a fixed-price service, the following limitations apply:

- Outside of the ANW P5G solution configuration, this service does not include the configuration of HPE and third-party application software (this is available as an add-on option at an additional charge).
- This service assumes that the network to which the solution will be connected is TCP/IP over Ethernet, HyperFabric, Token Ring, or FDDI.
- Electronic documentation is to be submitted to HPE in Microsoft Word and Visio formats only.
- The service will be delivered at a time mutually agreed upon between HPE and the Customer. This time shall be during local HPE standard business hours, excluding HPE holidays, unless otherwise agreed by HPE. Any services provided outside of HPE standard business hours may be subject to additional charges.
- The service does not include reracking or reconfiguration of any work that has been performed in the factory. Any services provided to reconfigure any hardware or software that has been preconfigured in the factory may be subject to additional charges.
- If technical specifications and configuration information are not provided in a timely manner, shipment of the Customer's solution could be delayed.
- The Customer must provide to HPE accurate technical specifications and/or configuration information because the delivery and benefits of this service depend upon the quality of the Customer's own information. The Customer's obligation to provide accurate technical specifications and/or configuration information is a material condition to HPE's performance of the service.



## Data sheet

- Failure to communicate to HPE the existence of a problem with the solution integration within five (5) business days of solution delivery and sign-off will imply the Customer's acceptance of the integrated solution.
- Loading of data or modification of the solution in any way prior to solution acceptance constitutes acceptance of the solution by the Customer.
- This service does not include creation or configuration of high-performance computing (HPC) Linux® compute clusters.
- This service does not include planning, design, reconfiguration, implementation, or assessment of the Customer's existing LAN, WAN, or SAN environment (however, these are available from HPE as separate services).
- This service does not include recommendation of hardware model, sizing of the hardware configuration, or the design of the architecture to integrate a solution in the Customer environment.

## General provisions / other exclusions

- Any documentation provided as part of the service will be provided in Microsoft Office format.
- HPE resource time is dependent upon the Customer's compliance with required prerequisites and participation.
- Services will be performed during local HPE standard business hours and days, excluding HPE holidays.
- HPE reserves the right to charge, on a time-and-materials basis, for any additional work over and above the service package pricing that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- HPE's ability to deliver the services is dependent upon Customer's full and timely cooperation with HPE, as well as the accuracy and completeness of information and data the Customer provides to HPE.
- Activities such as, but not limited to, the following are excluded from this service:
  - Service deployment on hardware not covered by an HPE warranty or service maintenance contract
  - Service deployment on hardware covered by a third-party maintenance contract
  - Services that, in the opinion of HPE, are required due to unauthorized attempts by third-party personnel to install, repair, maintain, or modify hardware, firmware, or software
  - Service required due to causes external to the HPE maintained hardware or software
  - This data sheet is governed by the HPE current standard sales terms, which include the supplemental data sheet, or, if applicable, the Customer's purchase agreement with HPE
  - Any services not clearly specified in this document
  - Upon receipt of an acceptable order, HPE will contact the Customer within 7 business days to organize a mutually agreed service delivery date
  - Customer must schedule and receive delivery of these services within 180 days from order acceptance. HPE reserves the right to reprice for services not scheduled and delivered within 180 days. Backorders or shipment delays may affect the delivery timeline. Orders for services will expire 365 days (1 year) from the order acceptance date for services not scheduled and delivered and Customer will not be entitled to a refund for the unused services

## Ordering information

### H44MQA1

1. Long description: HPE Aruba Networking Private 5G Factory Integration Service
2. Short description: HPE ANW P5G Factory Integr SVC

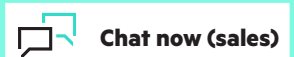
### H44MRA1

1. Long description: HPE Aruba Networking Private 5G Onsite Installation Service
2. Short description: HPE ANW P5G Onsite Installation SVC

## Learn more at

[HPE.com/services/support](https://www.hpe.com/services/support)

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