



Hewlett Packard
Enterprise

HP StoreOnce Backup QR ISO image EJ022-10543 release notes

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△ **CAUTION:** The Quick Restore image, EJ022-10543.iso, should only be used under the supervision of HP support personnel.

This is the Quick Restore image for version 3.13.1 of the HP StoreOnce Backup system software. The Quick Restore image is designed to be used to re-image the software on the server to a known good state. It is only used, under guidance by HP Support, in the event of a server's root file system becoming corrupted or lost.

△ **CAUTION:** Do **not** use this Quick Restore image with any HP StoreOnce products other than those listed in the following section.

Product models

- BB896A: HP StoreOnce 6500 Backup
- EJ022A: HP StoreOnce B6200 Backup
- BB903A: HP StoreOnce 4900 Backup
- BB877A: HP StoreOnce 2700 Backup
- BB910A: HP StoreOnce 2900 Backup
- BB878A: HP StoreOnce 4500 Backup
- BB879A: HP StoreOnce 4700 Backup
- HP StoreOnce 2610 iSCSI Backup system
- BB852A: HP StoreOnce 2620 iSCSI Backup system
- BB853A: HP StoreOnce 4210 iSCSI Backup system
- BB854A: HP StoreOnce 4210 FC Backup system
- BB855A: HP StoreOnce 4220 Backup system
- BB856A: HP StoreOnce 4420 Backup system
- BB857A: HP StoreOnce 4430 Backup system

Operating systems

Cross operating system (BIOS, Firmware, Diagnostics, etc.)

Languages

- English
- French
- German
- Japanese
- Chinese
- Spanish
- Russian
- Brazilian Portuguese

Installation instructions

To ensure the integrity of your download, HPE recommends verifying your results with this MD5 Checksum value:

Checksum value	Filename
3224a806c8c8eb76af95fa7e4df835cb	EJ022-10543.iso

⚠ CAUTION: If you want to upgrade an existing HPE StoreOnce installation, use the latest StoreOnce software upgrade RPM file. Do not use the QR ISO image.

The Quick Restore process will delete all stored data and configuration settings returning your product to factory default settings.

1. Go to the HPE Support page at <http://www.hpe.com/support/hpesc>, search on your product and select **HPE StoreOnce Backup**.
2. Under **Download Options** select the **Get drivers, software & firmware** link.
3. Select **OS Independent** under **Operating Systems** to display a list of all available downloads.
4. The QR ISO image is under **Software**.
5. Click **Obtain Software** and select the QR ISO image appropriate to your product. You will be required to sign in with HP Passport to download the QR ISO image, and can create an HP Passport account when you first access the site.
6. Create the physical QR media.

Use the HP USB Key Utility for Windows to copy the ISO image to a USB key using a Windows PC. The HP USB Key Utility for Windows can also be downloaded from the Downloads page. It is under **Utility**.

ⓘ IMPORTANT: HPE recommends that you label the new media for ease of identification.

Using the Quick Restore image

The Quick Restore image is to only be used under guidance from HPE Support. It is not required for normal operation of the product.

Contact HPE Support for instructions on using the Quick Restore image.

Documentation feedback

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