

HP Insight Control (v 7.3.2) for Microsoft System Center Release Notes

HP Part Number: 678362-008
Published: March 2014
Edition: 1



© Copyright 2011, 2014 Hewlett-Packard Development Company, L.P.

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Acknowledgements

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

Contents

1 HP Insight Control (v 7.3.2) for Microsoft System Center Release Notes.....	4
Description.....	4
Update recommendation.....	4
Supersedes.....	4
Operating systems and devices.....	4
Enhancements.....	4
Prerequisites.....	4
Installation instructions.....	4
Issues and suggested actions.....	5
Limitations.....	5
DMC cannot connect to the DMS instance outside of its domain.....	5
Insight Control for System Center displays incorrect OS information for several Microsoft Windows Server operating systems.....	5

1 HP Insight Control (v 7.3.2) for Microsoft System Center Release Notes

Description

HP Insight Control for Microsoft System Center v 7.3.2 is a fully integrated product that unifies the management of physical and virtual IT environments, including servers, PCs, storage, networking devices, and software. It combines an integrated set of HP extensions with Microsoft System Center Operations Manager 2007/2012/2012 R2, Microsoft System Center Configuration Manager 2007/2012/2012 R2 and Microsoft System Center Virtual Machine Manager 2008/2012/2012 R2 to bring native manageability of HP hardware to Microsoft System Center environments.

NOTE: This release of HP Insight Control for Microsoft System Center 7.3.2 will be the last version to support Microsoft System Center Operations Manager 2007, Microsoft System Center Configuration Manager 2007, and Microsoft System Center Virtual Machine Manager 2008.

To learn more about this product, see the HP Insight Control Integrations website:

www.hp.com/go/icsc

Update recommendation

Recommended—Includes new enhancements and features. HP recommends that all customers install this update.

Supersedes

HP Insight Control for Microsoft System Center v 7.3.1

Operating systems and devices

Complete information on supported hardware and software is included in the respective feature user guides.

These documents are available on the HP Insight Control for Microsoft System Center documentation website:

<http://www.hp.com/go/icsc/docs>

Enhancements

- Support for the latest servers and software supported in the HP Service Pack for ProLiant (SPP) 2014.01.0

Prerequisites

Complete information on supported hardware and software is included in the respective feature user guides.

These documents are available on the HP Insight Control for Microsoft System Center documentation website:

<http://www.hp.com/go/icsc/docs>

Installation instructions

For complete planning and installation instructions, see the *HP Insight Control for Microsoft System Center Installation Guide*.

This document is available on the HP Insight Control for Microsoft System Center documentation website:

Issues and suggested actions

Limitations

DMC cannot connect to the DMS instance outside of its domain

To connect to the DMS instance on the different domain using DMC, you must establish a two-way trust relationship between the two domains.

The domain user, where the DMC is installed, must be granted the following access permissions to DMS resources on the different domain:

- Full domain access to the registry key located at `HKEY_LOCAL_MACHINE\SOFTWARE\Hewlett-Packard\HP SCOM Management Packs\HPDeviceMonitorService`
- Read/write/execute permissions to the HP Device Monitor Service folder located at `%Program Files%\HP SCOM Management Packs\HP Device Monitor Service`. Ensure that all files in the HP Device Monitor Service folder have read/write/execute permissions, including `CSDataLayer.dll`.

Insight Control for System Center displays incorrect OS information for several Microsoft Windows Server operating systems

This is a limitation of the HP Insight Control for Microsoft System Center 7.3.2 release and the HP ProLiant Agentless Management Service for Windows. The Agentless Management Pack and the Device Monitor Console might report incorrect operating system information for the following Microsoft Server operating systems:

- Windows Server 2008
- Windows Server 2008 R2
- Windows Server 2012
- Windows Server 2012 R2

The HP ProLiant Agentless Management Service for Windows version 9.50 and the Agentless Management Pack in 7.3.2 may not report the Microsoft Windows Server OS information correctly.

The suggested workaround is to update the HP Insight Control for Microsoft System Center to its next version when available, and update the HP ProLiant Agentless Management Service for Windows to later than version 9.50 when available.