



Drawer Statement

HPE Aruba Networking’s (ANW) reputation for product quality and the warranty and support included with the product purchase sets a benchmark in the industry. ANW constantly looks for opportunities to improve our processes and policies to enhance our customer’s experience, product quality, and support capabilities.

As of May 1, 2024, ANW will increase the Hardware (HW) warranty for ANW interconnects (Transceivers, AOCs and DACs) to a 5Y warranty from a 3Y warranty. This warranty applies to new products purchased after 1st May 2024.

This change allows ANW to improve long-term availability of ANW interconnects to provide an industry-leading experience to our customers. With this change, ANW customers gets the highest level of HW warranty and support for their ANW CX switches and solutions.

Please see www.arubanetworks.com/support-services/product-warranties for complete product coverage details.

Interconnect Type	Interconnect New HW Warranty (Old HW Warranty)
100M and 1G	5Y and HW replacement shipment in 10-Business Days (3Y and 10-Business Days)
10G, 25G, 40G and 50G	5Y and HW replacement shipment in 10-Business Days (3Y and 10-Business Days)
100G and 400G	5Y and HW replacement shipment in 10-Business Days (3Y and 10-Business Days)