

Models

Compaq ActiveUpdate is a web-based application that keeps IT administrators directly connected to Compaq for proactive notification and delivery of the latest software updates for Compaq commercial products.

Introduction

ActiveUpdate is an advanced web-based application that provides proactive notification and automatic download of software updates for most Compaq commercial products.

- Servers (ProLiant, Prosignia, TaskSmart)
- Desktops (Deskpro, iPAQ, Prosignia)
- Workstations (Deskpro, Evo, Professional)
- Portables (Armada, Evo)
- Handhelds (Aero, BlackBerry, C-Series, iPAQ)

Powered by BackWeb Technologies, the ActiveUpdate client software automatically polls Compaq's secure update repository. Software subscription filters automatically identify and download only relevant content based on the user-defined subscription information.

Detailed software titles and descriptions provide the information that system administrators need to make proactive update deployment decisions. Updates may be deployed using Compaq or third-party deployment tools. The preferred method of deploying software updates is through the new Compaq Version Control Repository Manager or Compaq Insight Manager 7.

Software updates can be stored on a local or network share for use in conjunction with Compaq or third party software deployment tools.

Sample content delivered through ActiveUpdate:

- Compaq Support Paqs (CSPs), device drivers, system ROMS, BIOS images, management applications, management agents, and software utilities.
- Product Change Notification (PCN). Proactive notification of product changes up to 60 days in advance.

This free service is part of the Compaq Intelligent Manageability strategy to simplify the management of the IT infrastructure.

Benefits

- Helps administrators improve system availability through better software maintenance planning
 - Provides proactive notification and automated delivery of software updates
 - Customizable features eliminates the need to search manually for relevant software updates
 - Once the software repository has been populated through ActiveUpdate, software deployment is easily controlled through the Compaq Version Control Repository Manager or Compaq Insight Manager 7.
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Product Features

Key Features

- Powered by BackWeb Technologies, the ActiveUpdate client program automatically polls Compaq's secure ActiveUpdate software repository.
- Software subscription filters automatically identify and download only relevant content.
- Spinning "Q" notifies users that new content has arrived in the specified software repository.

NEW FEATURES IN 2.0

- Provides software update deployment capabilities, when used with the new Compaq Version Control Repository Manager or Compaq Insight Manager 7.
 - Expanded language support: Dutch, French, German, Italian, Japanese, and Spanish language versions. Other language additions may include Swedish and Brazilian Portuguese.
 - Product enhancements from version 1.0 to 2.0
 - Subscription page provides an easy way for users to specify which software updates are relevant to their environment
 - Enhanced proxy detection simplifies installation behind a firewall by automatically detecting the correct proxy settings.
 - Single download of software updates conserves valuable disk space, especially when updates are relevant to multiple platforms
 - The ability to reset previously deployed content to a new system, or to replace files that may have been deleted or moved accidentally
 - Advanced search capability allows key word or phrase searches to quickly locate specific software updates.
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Compaq Advantage

Eliminates time consuming manual searches - Traditional methods of managing the software update process may involve:

- Waiting for an update CD
- Manually locating, tracking, and downloading software updates via the Internet
- The challenge of determining which updates are applicable to your environment, and the criticality of those software updates

Compaq ActiveUpdate eliminates the guesswork and saves time wasted by providing both proactive notification and download of the latest software updates.

Delivers only the information you want and need to ensure receipt of only those updates relevant to the environment - Through its customizable profile and software filters, ActiveUpdate ensures administrators receive only those software updates relevant to their environment. The topic tree structure of the subscription page provides the ability for users to "drill down" and select not only the desired hardware platforms, but also the operating systems.

Sample content delivered through ActiveUpdate includes:

- Compaq Support Paqs (CSPs), device drivers, system ROMs, BIOS images, management applications, management agents, and software utilities. Product Change Notification (PCN) provides proactive notification of product changes up to 60 days in advance.

Automatically populates software repository - Software updates are automatically downloaded and stored to the user-defined local or networked file share software repository. A spinning "Q" immediately notifies the subscriber that new content has arrived.

Using ActiveUpdate to view the software descriptions makes it easy for system administrators to get the information needed to make proactive deployment decisions for critical fixes, or simply to keep their systems up and running at peak performance levels. Administrators may use any number of Compaq or third-party applications for software deployment.

The preferred method of deploying software updates is through the new Compaq Version Control Repository Manager or Compaq Insight Manager 7.

Availability and Usage

ActiveUpdate is available on the Compaq Management CD included with the Server Setup and Management package distributed with every Compaq ProLiant server, or via SmartStart Subscription Service. For additional information or to download ActiveUpdate visit

<http://www.compaq.com/activeupdate>.

Specifications

Supported Models

ActiveUpdate will deliver software updates for the following systems

Servers	Supported Models	Compaq ProLiant, Prosignia, and TaskSmart servers
	Supported Operating Systems	Microsoft Windows 2000, Windows NT 4.0, Novell Netware 4.X and 5.X
Desktops	Supported Models	Compaq Deskpro, iPAQ, Prosignia
	Supported Operating Systems	Microsoft Windows 95/98/Me Windows 2000, Windows NT Workstation 4.0
Workstations	Supported Models	Compaq Deskpro, Evo, and Professional Workstation
	Supported Operating Systems	Microsoft Windows 95/98, Windows 2000, Windows NT 4.0
Portables	Supported Models	Compaq Armada and Evo
	Supported Operating Systems	Microsoft Windows 95/98/Me, Windows 2000, Windows NT 4.0
Handhelds	Supported Models	Compaq Aero, Blackberry, C-Series, and iPAQ
	Supported Operating Systems	Microsoft Windows CE, Windows for Pocket PC 2000

System Requirements

- **Operating System:** Windows 95/98, Windows 2000 Professional, or Windows NT Workstation/Server 4.0
 - **Minimum Hardware:** Pentium or higher recommended. Minimum 32MB RAM for Windows 95/98, 64 MB for Windows 2000 Professional or Windows NT 4.0
 - **Disk Space:** 20MB for the Compaq ActiveUpdate client application, 1 GB for the local cache
 - **Internet Connection:** Internet connection required (direct or dialup)
 - **Web browser:** Microsoft Internet Explorer 5.0 or higher
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Ordering Information

ActiveUpdate is available at no charge on the Compaq Management CD included with the Server Setup and Management package delivered with all ProLiant servers, or via SmartStart Subscription Service. It can also be downloaded from <http://www.compaq.com/activeupdate>.

Product Information

The following product materials are available on the Compaq ActiveUpdate Web page at <http://www.compaq.com/activeupdate>.

- Product Profile
 - User Guide
 - Compaq ActiveUpdate Demo
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