

Overview

CTERA

CTERA via HPE COMPLETE

CTERA enables enterprises to modernize their distributed file services using the industry-leading edge-to-cloud file solution powered by HPE storage and HCI systems. The CTERA Enterprise File Services platform is a purpose-built global file system for distributed enterprises seeking cloud scale, multi-site collaboration, and centralized management across global locations without impacting data performance or privacy.

CTERA helps distributed enterprises seamlessly transition to next-generation solutions for NAS replacement, branch office storage, multi-site file sharing and collaboration, backup, and much more. The CTERA Enterprise File Services platform is seamlessly integrated with the Hewlett Packard Enterprise software-defined and cloud solutions for deployment entirely within the customer firewall. The CTERA platform extends the cloud to the edge of the network with secure and accelerated solutions to meet any office or roaming user file services requirement.

CTERA provides a unified file services platform for IT to create, deliver, and manage file-based services for organizations that have:

- Unstructured data growth challenges, particularly in remote locations
- Highly distributed (and sometimes geographically remote) users and offices
- Priorities on data privacy, governance and residency
- Are looking to modernize their file storage infrastructure while maintaining local edge performance.
- Also pursuing greater degrees of collaboration across sites and roaming users

CTERA solves enterprises' remote IT challenges for today... and tomorrow. Organizations need solutions that enable remote IT when it's needed – such as during a global pandemic – and that also support a return to the office when the time comes. CTERA and HPE offer the fastest path to remote workforce enablement (“Remotifying IT”) by extending the value of your existing infrastructure and remote IT file services delivery, improving the productivity of your workforce while lowering costs.

The joint solution allows enterprises to address the full continuum of global file services from edge locations to the HPE file and object storage and multi-cloud infrastructure of their choice – without breaking file access protocols, changing file structures, or compromising security.

HPE Complete - Resell of Third-Party Branded Products

HPE Complete is a resource enabling the purchase of best-in-class third party branded products with the added reliability of the Hewlett Packard Enterprise interop assurance for a complete validated solution, all via one HPE purchase order.

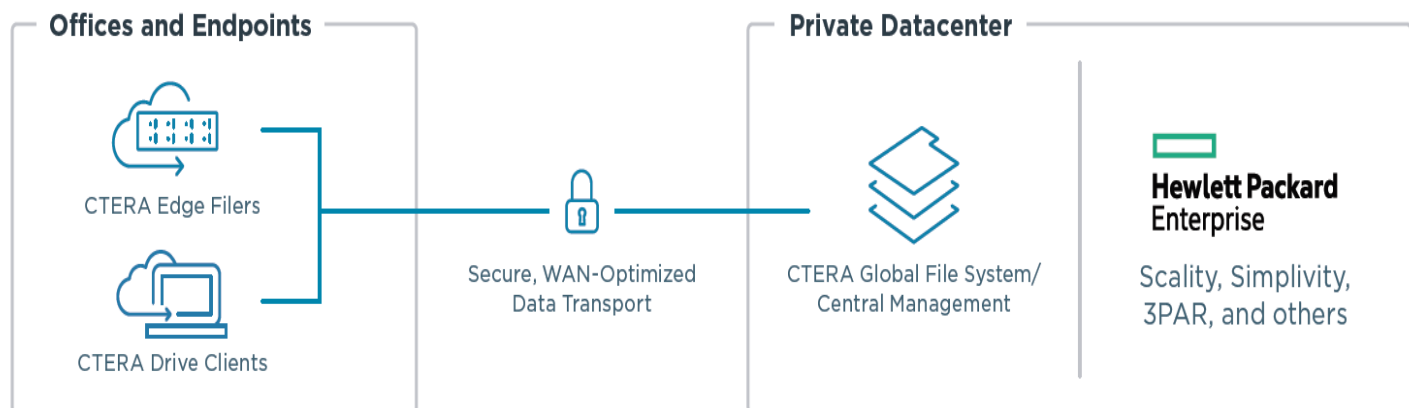
Benefits

- One Stop Shop - Purchase complete solutions from Hewlett Packard Enterprise that include best in class third-party branded products, all on a single HPE purchase order.
- Validated solution - Confidence of The HPE interop assurance validation for third-party branded products that complement HPE Storage & Server solutions
- Customer Experience - Hewlett Packard Enterprise ensures complete customer satisfaction, by troubleshooting the solution and facilitating third party expertise for the installation, support and warranty of their products.
- Unique Value – Minimize risk, complexity and cost when deploying multi-vendor products and technologies into the HPE ecosystem.

For more information please refer [HPE Complete](#) on HPE.com

The CTERA Enterprise File Services platform is purpose-built for distributed enterprises seeking cloud scale, multi-site collaboration, and centralized management across global locations without impacting data performance or privacy.

Overview



Typical Architecture of CTERA

CTERA is available on HPE Catalog via the HPE Complete program.

CTERA Software

Description

SKU

CTERA Drive Connect and CTERA Drive Share

CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1-year Lite E-LTU

R7Q22AAE

CTERA Premium Drive Share EFSS and Caching User 1-year E-LTU

R7Q27AAE

CTERA Premium Drive Share EFSS and Caching User 3-year E-LTU

R7Q32AAE

CTERA Drive Protect

CTERA Premium Drive Protect Workstation Endpoint Backup 1-year E-LTU

R7Q25AAE

CTERA Premium Drive Server Windows Server and Linux Backup 1-year E-LTU

R7Q26AAE

CTERA Premium Drive Protect Workstation Endpoint Backup 3-year E-LTU

R7Q30AAE

CTERA Premium Drive Server Windows Server and Linux Backup 3-year E-LTU

R7Q31AAE

CTERA Virtual Edge Filers (24x7 Support, 1YR)

CTERA Premium EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU

R7Q14AAE

CTERA Premium EV16 Virtual Gateway 16TB 1-500 Users 1-year E-LTU

R7Q15AAE

CTERA Premium EV32 Virtual Gateway 32TB 1-1000 Users 1-year E-LTU

R7Q16AAE

CTERA Premium EV64 Virtual Gateway 64TB 1-1000 Users 1-year E-LTU

R7Q23AAE

CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 1-year E-LTU

R7Q38AAE

CTERA Premium EV256 Virtual Gateway 256TB Storage 128GB RAM 1-year E-LTU

S2E31AAE

CTERA Virtual Edge Filers (24x7 Support, 3YR)

CTERA Premium EV8 Virtual Gateway 8TB Storage 4GB RAM 3-year E-LTU

R7Q36AAE

CTERA Premium EV16 Virtual Gateway 16TB Storage 8GB RAM 3-year E-LTU

R7Q33AAE

CTERA Premium EV32 Virtual Gateway 32TB Storage 16GB RAM 3-year E-LTU

R7Q34AAE

CTERA Premium EV64 Virtual Gateway 64TB Storage 32GB RAM 3-year E-LTU

R7Q35AAE

CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 3-year E-LTU

R7Q39AAE

CTERA Premium EV256 Virtual Gateway 256TB Storage 128GB RAM 3-year E-LTU

S2E32AAE



Overview

Description

SKU

CTERA Portal

CTERA Premium Portal per Customer 1-year E-LTU	R7Q17AAE
CTERA Premium Private Portal 50TB Stackable 3-year E-LTU	R7Q37AAE
CTERA Premium Private Portal Plus 50TB Stackable 1-year E-LTU	S0V13AAE
CTERA Premium Private Portal Plus 50TB Stackable 3-year E-LTU	S0V57AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 1-year E-LTU	R7Q24AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 3-year E-LTU	R7Q28AAE
CTERA Premium Drive Connect Access User 3-year E-LTU	R7Q29AAE

CTERA Insight

CTERA Hosted Insight Service 10TB 1-year E-LTU	R9N67AAE
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CTERA Capacity Bundles

CTERA Private Capacity 50TB 1-year Subscription and Support E-LTU	S1D87AAE
CTERA Private Capacity 50TB 3-year Subscription and Support E-LTU	S1D88AAE

CTERA Hosted Cloud Service for HPE SimpliVity

CTERA Cloud Service for HPE SimpliVity Edge Filer 10TB 1-year E-LTU	R7Q40AAE
CTERA Cloud Service for HPE SimpliVity Edge Filer 50TB 1-year E-LTU	R7Q41AAE
CTERA Cloud Service for HPE SimpliVity Edge Filer 100TB 1-year E-LTU	R7Q42AAE

CTERA Professional Services

CTERA Enterprise 1-year Support	R7Q18AAE
CTERA Enterprise 3-year Support	R7Q43AAE
CTERA Portal Remote Installation Service	R7Q19AAE
CTERA Gateway Onsite Installation Service	R7Q20AAE
CTERA 1-day Professional Service	R7Q21AAE



Standard Features

Product Specification

Software Options

- CTERA Portal installs on VMware, KVM, Hyper-V, AWS, Azure, OpenStack
 - CTERA Portal+ includes Advanced Security API, Content Services API, and Military Certifications
 - CTERA Insight is an add-on that installs on the CTERA Portal
 - CTERA Drive Connect, Drive Share, and Drive Protect install on Windows, Mac and Linux desktops/workstations
 - CTERA Drive Mobile app installs on iOS, Android and Windows devices
 - CTERA Virtual Edge Filers (EV) install on VMware and KVM servers
 - CTERA Cloud Service installs on HPE SimpliVity Edge Filer
 - CTERA Cloud Capacity Bundle includes CTERA Portal, CTERA Virtual Edge Filers, CTERA Drive Connect, and CTERA Drive Mobile app.
 - CTERA Private Capacity Bundle includes CTERA Portal+, CTERA Virtual Edge Filers, CTERA Drive Connect, and CTERA Drive Mobile app.
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Key Features and Benefits

Remote Workforce Collaboration and File Sharing

- CTERA and HPE extend your corporate file system to users working anyplace and empowers them to be highly productive through familiar SMB/CIFS protocols.
 - Maintain your existing security model. Keep your firewall and protect data moving from edge to cloud.
 - CTERA's edge filers and endpoint software clients, mobile apps, and web browsers connect any number of remote sites and users to a global file system powered by your existing storage infrastructure.
 - Ensure distributed users stay connected through CTERA's highly optimized data transfer protocol.
 - Help users overcome the last stage of connectivity, reducing WAN traffic to make work from home users feel as though they were in the office.
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Cyber Resiliency, Ransomware Protection, and Compliance

- CTERA Ransom Protect, a state-of-the-art AI ransomware protection mechanism, identifies and halts ransomware attacks in real time. Furthermore, should a ransomware attack occur, organizations have the ability to instantly recover the 'locked' data from immutable snapshots.
 - CTERA Vault provides WORM (Write Once Read Many) protection that allows data to be written to a storage system once, preventing modifications and/or deletions required for regulatory and compliance needs.
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Backup and Recovery of Endpoints and Servers

- CTERA Drive Protect offers granular, file-level backup for endpoint devices.
 - CTERA Drive delivers smart endpoint clients that back up data directly to HPE private cloud or object infrastructure, while remote office desktops leverage CTERA's edge filers in a hybrid backup model to help minimize WAN latency.
 - The solution covers multiple platforms and use cases, avoiding the complexity and cost of traditional IT backup.
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The Ultimate in Data Privacy and Security

- The CTERA Enterprise File Services platform is built for organizations with high priorities for unstructured data management and security across both on-premises and cloud.
 - The solution allows customers to migrate file storage, collaboration, and data protection to the cloud on their terms, delivering in-firewall deployments, end-to-end military-grade encryption, and advanced authentication methods.
 - CTERA Portal+ includes an advanced security API that provides connectors for Portal antivirus, Varonis, and KMIP, a content services API that provides a connector for CTERA Insight, and Military Security Certifications.
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Standard Features

Automation and Orchestration

Designed for cloud service providers and IT-as-a-Service organizations, the platform features full-service delivery automation tools and APIs for provisioning, chargeback and more. This enables enterprises to scale to thousands of locations and hundreds of thousands of users.

Ransom Protect

A state-of-the-art AI ransomware protection mechanism that identifies and halts ransomware attacks in real time. Furthermore, should a ransomware attack occur, organizations have the ability to instantly recover the 'locked' data from immutable snapshots.

Centralized Governance providing IT-as-a-Service

From endpoints to remote offices to multiple clouds, the CTERA platform uniquely provides comprehensive insight and control over organizational data from one central system. The API-driven platform integrates with modern service catalogs and provides a series of self-service productivity apps to enable IT organizations to transform into enterprise, on-demand app stores.

Lower TCO

With support for cost-effective cloud infrastructure, global deduplication, service automation and many use cases from one platform, the CTERA platform saves organizations up to 80% on administration and capacity.

CTERA Vault

WORM (Write Once Read Many) protection that allows data to be written to a storage system once, preventing modifications and/or deletions.

Multi-Cloud

Retain full control over data residency, security and costs by deploying CTERA file services 100% within your datacenter or cloud infrastructure.

CTERA Migrate

Built-in data migration engine that provides data discovery and automated import of files shares from legacy NAS systems.

Data Services

The CTERA data services framework allows organizations to integrate with 3rd party applications to provide greater control, security and visibility over their data.

Trends Driving Adoption Of (CTERA) Use Cases:

- **Massive Unstructured Data Growth:** Traditional IT file services solutions, including file servers, NAS, collaboration tools, and backup appliances, are being overwhelmed by the amount and the size of files created every day at the edge.
- **Edge to Cloud Challenges:** Cloud-based solutions are inherently limited by challenges of latency, data privacy, uptime, and bandwidth. Enterprises require file services solutions that bridge edge and cloud and ensure data security and performance are maintained.
- **Heightened Enterprise Security Centricity:** hacks of shared SaaS and public cloud storage services underscore the need for pure-private file management and collaboration solutions.
- **IT Consolidation:** Gartner's push for Data Infrastructure Modernization focuses on enabling organizations to simplify the IT stack by consolidating File and Backup management into one integrated system, making both the user and admin experience simpler and more cost effective.
- **Object Storage:** Many organizations are looking for new use cases to drive the adoption of object storage as part of a strategy to reduce data center cost. CTERA addresses user files, backups and virtual desktop infrastructure – a Swiss Army knife of use cases to drive object storage adoption.



Standard Features

- Current world health crises creates a unique challenge for enterprise IT organizations that are required to rapidly accelerate their remote workforce productivity & extend fast and secure access to corporate data to all users, wherever they are.
 - HPE & CTERA are partnering to deliver turn-key file services capabilities for SimpliVity, available to all existing and new HPE customers, allowing them to easily connect their remote workforce to critical corporate data with maximum security and performance.
 - HPE SimpliVity users can download of a CTERA Edge Filer virtual machine that enables local CIFS/NFS file services on their HCI system, with optional services that extend local NAS capabilities with advanced cloud caching and multi-site collaboration.
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Service and Support

Service and Support for CTERA products are provided directly by CTERA. For any support and generic queries please email to support@ctera.com. The CTERA service delivery organization will be responsible for responding with a call, assigning a severity level to the call, and determining the service Severity Level acceptable to Hewlett Packard Enterprise customer. The support request will be processed by CTERA in accordance with the Severity Level agreed upon.

Software Warranty

For a period of ninety (90) days from the Start Date, CTERA warrants (a) that the media on which the software is delivered will be free of defects in material and workmanship, and (b) the software will operate substantially as set forth in the applicable CTERA specifications when used in accordance with the terms of the CTERA software license. End User's exclusive remedy and the entire liability of CTERA and its suppliers under this limited warranty will be replacement of the software media. Except for the foregoing, the software is provided AS IS.

This limited warranty extends only to the End User as the original licensee. See other Warranty Limitations and Restrictions below.

Restrictions

CTERA warranties as set forth herein ("Warranty") are contingent on proper use of the CTERA branded hardware and software ("Products") and do not apply if (a) the Products have been modified without the written approval of CTERA, (b) the Products' serial number label is removed, (c) the Product has been damaged or subjected to abnormal physical or electrical stress, abnormal environmental conditions, misuse, negligence, or accident, or (d) the Product is licensed for beta, evaluation, testing or demonstration purposes. In order to ensure proper operation of CTERA products, it is required that all CTERA systems utilize only CTERA supplied optical transceiver components. CTERA reserves the right to void warranty and service support offerings if optical transceiver components other than those supplied by CTERA are used in the operation of CTERA products. The terms of the Warranty are limited to the remedies as set forth in this Warranty. This warranty is provided in lieu of all other rights, conditions and warranties. CTERA makes no other express or implied warranty with respect to the software, hardware, products, documentation or CTERA support, including, without limitation, any warranty of merchantability, fitness for a particular purpose and non-infringement of third-party rights. CTERA does not warrant that any products will be error-free, or that any defects that may exist in its products can be corrected. In no event shall CTERA be liable for cost of procurement of substitute goods, lost profits or any other special, indirect, consequential or incidental damages (including but not limited to lost data), however caused whether or not CTERA has been advised of the possibility of such damages. Some jurisdictions do not allow limitation or exclusion of liability for consequential or incidental damages, so that limitation or exclusion may not apply.

Return Policy for Resellers

Stocking of CTERA products is not recommended. Please purchase accurate quantity required to fulfil the customer order.

Get the most from your HPE Products. Get the expertise you need at every step of your IT journey with **HPE Services**. We help you lower your risks and overall costs using automation and methodologies that have been tested and refined by HPE experts through thousands of deployments globally. HPE **Advisory Services** focus on your business outcomes and goals, partnering with you to design your transformation and build a roadmap tuned to your unique challenges. Our **Professional** and **Operational Services** can be leveraged to speed up time-to-production, boost performance and accelerate your business. HPE Services specializes in flawless and on-time implementation, on-budget execution, and creative configurations that get the most out of software and hardware alike.

Consume IT on your terms

HPE GreenLake brings the cloud experience directly to your apps and data wherever they are—the edge, colocations, or your data center. It delivers cloud services for on-premises IT infrastructure specifically tailored to your most demanding workloads. With a pay-per-use, scalable, point-and-click self-service experience that is managed for you, HPE GreenLake accelerates digital transformation in a distributed, edge-to-cloud world.

- Get faster time to market
- Save on TCO, align costs to business
- Scale quickly, meet unpredictable demand
- Simplify IT operations across your data centers and clouds



Service and Support

Managed services to run your IT operations

HPE GreenLake Management Services provides services that monitor, operate, and optimize your infrastructure and applications, delivered consistently and globally to give you unified control and let you focus on innovation.

Free up resources with Operational Services from HPE Services

HPE delivers services for IT by using proven best practices as well as automation and methodologies that have been tested and refined by HPE experts and artificial intelligence through thousands of deployments globally. Choose from the recommended services for customers purchasing from Hewlett Packard Enterprise or an authorized reseller. Services are quoted using Hewlett Packard Enterprise order configuration tools.

Recommended Services

HPE Tech Care*

Notes: *Minimum required level of support is 3yr Tech Care Basic

HPE Tech Care is the new operational service experience for HPE products. Tech Care goes beyond traditional support by providing access to product specific experts, an AI driven digital experience, and general technical guidance to not only reduce risk but constantly search for ways to do things better. HPE Tech Care has been reimagined from the ground up to support a customer-centric, AI driven, and digitally enabled customer experience to move your business forward. HPE Tech Care is available in three response levels. Basic, which provides 9x5 business hour availability and a 2 hour response time. Essential which provides a 15 minute response time 24x7 for most enterprise level customers, and Critical which includes a 6 hour repair commitment where available and outage management response for severity 1 incidents.

<https://www.hpe.com/services/techcare>

HPE Complete Care

HPE Complete Care is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Services experts. HPE Complete Care provides:

- A complete coverage approach -- edge to cloud
- An assigned HPE team
- Modular and fully personalized engagement
- Enhanced Incident Management experience with priority access
- Digitally enabled and AI driven customer experience

<https://www.hpe.com/services/complecare>

Discover, plan, and design

Choose from a rich portfolio of services to make the most of CTERA on HPE infrastructure, so you can efficiently and affordably consolidate, manage, and extract value from unstructured data. Hewlett Packard Enterprise Services can help you discover needs and create a plan for simplifying the environment, reducing risk, and maximizing your storage investments.

HPE Backup Recovery Impact Analysis - Focus placed on service requirements and design as the key to success for gaining a clear understanding of the role of increasingly diverse data protection strategies.

HPE Storage Cloud Design Service - Build a scalable, low-cost enterprise storage environment with inherent cloud benefits to meet big data needs.

Operate and support

Choose the right support to maximize uptime, free up your resources, and achieve improved value-as you get the most out of the existing IT assets while accelerating time-to-revenue.



Service and Support

HPE Education Services

Keep your IT staff trained making sure they have the right skills to deliver on your business outcomes. Book on a class today and learn how to get the most from your technology investment. <http://www.hpe.com/ww/learn>

Parts and Materials

Hewlett Packard Enterprise will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product QuickSpecs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

The defective media retention service feature option applies only to Disk or eligible SSD/Flash Drives replaced by Hewlett Packard Enterprise due to malfunction.



Configuration Information

The CTERA software configuration are as follows:

Step-1 Select License

Description

SKU

CTERA Drive Connect and CTERA Drive Share

CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1-year Lite E-LTU

R7Q22AAE

Notes: CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1yr Lite E-LTU

CTERA Premium Drive Share EFSS and Caching User 1-year E-LTU

R7Q27AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Share, EFSS and Caching User. This SKU must be ordered in packs of 10.

CTERA Premium Drive Share EFSS and Caching User 3-year E-LTU

R7Q32AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Share, EFSS and Caching User. This SKU must be ordered in packs of 10.

CTERA Drive Connect and CTERA Drive Share

CTERA Premium Drive Protect Workstation Endpoint Backup 1-year E-LTU

R7Q25AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Protect, Workstation Endpoint Backup. This SKU must be ordered in packs of 10.

CTERA Premium Drive Server Windows Server and Linux Backup 1-year E-LTU

R7Q26AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Server, Windows Server and Linux Backup.

CTERA Premium Drive Protect Workstation Endpoint Backup 3-year E-LTU

R7Q30AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Protect, Workstation Endpoint Backup. This SKU must be ordered in packs of 10.

CTERA Premium Drive Server Windows Server and Linux Backup 3-year E-LTU

R7Q31AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Server, Windows Server and Linux Backup.

CTERA Virtual Filer (24x7 Support, 1YR)

CTERA Premium EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU

R7Q14AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV8 Virtual Gateway, 8TB usable, Recommended up to 100 Users

CTERA Premium EV16 Virtual Gateway 16TB 1-500 Users 1-year E-LTU

R7Q15AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV16 Virtual Gateway, 16TB usable, recommended up to 500 Users

CTERA Premium EV32 Virtual Gateway 32TB 1-1000 Users 1-year E-LTU

R7Q16AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV32 Virtual Gateway, 32TB usable, recommended up to 1,000 Users

CTERA Premium EV64 Virtual Gateway 64TB 1-1000 Users 1-year E-LTU

R7Q23AAE

Notes: CTERA Premium EV64 Virtual Gateway, 64TB usable, recommended for 1-1000 Users.

CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 1-year E-LTU

R7Q38AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV128, Up to 128TB and 64GB RAM.

CTERA Premium EV256 Virtual Gateway 256TB Storage 128 GB RAM 1-year E-LTU

S2E31AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV256, Up to 256TB and 128GB RAM.

CTERA Virtual Edge Filers (24x7 Support, 3YR)

CTERA Premium EV8 Virtual Gateway 8TB Storage 4GB RAM 3-year E-LTU

R7Q36AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV8, Up to 8TB and 4GB RAM.

CTERA Premium EV16 Virtual Gateway 16TB Storage 8GB RAM 3-year E-LTU

R7Q33AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV16, Up to 16TB and 8GB RAM.



Configuration Information

Description

CTERA Premium EV32 Virtual Gateway 32TB Storage 16GB RAM 3-year E-LTU

SKU
R7Q34AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV32, Up to 32TB and 16GB RAM.

CTERA Virtual Edge Filers (24x7 Support, 3YR)

CTERA Premium EV64 Virtual Gateway 64TB Storage 32GB RAM 3-year E-LTU

R7Q35AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV64, Up to 64TB and 32GB RAM.

CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 3-year E-LTU

R7Q39AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV128, Up to 128TB and 64GB RAM

CTERA Premium EV256 Virtual Gateway 256TB Storage 128GB RAM 3-year E-LTU

S2E32AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV256, Up to 256TB and 128GB RAM

CTERA Portal

CTERA Premium Portal per Customer 1-year E-LTU

R7Q17AAE

Notes: This SKU is designed for 1-Year CTERA Premium Portal, license per Customer Private Cloud.

CTERA Premium Private Portal 50TB Stackable 3-year E-LTU

R7Q37AAE

Notes: This SKU is designed for 3-Year CTERA Premium Private Portal per 50TB (stackable).

CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 1-year E-LTU

R7Q24AAE

Notes: This SKU is designed for 1-Year CTERA Portal Security Pack Add-on (API's for AVI, DLP, FIPS), for PEPORTAL customers only. If this SKU is ordered, then at least one of the following SKUs is required. (R7Q17AAE or R7Q37AAE).

CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 3-year E-LTU

R7Q28AAE

Notes: This SKU is designed for 3-Year CTERA Portal Security Pack Add-on (API's for AVI, DLP, FIPS), for PEPORTAL customers only. If this SKU is ordered, then at least one of the following SKUs is required. (R7Q17AAE or R7Q37AAE).

CTERA Premium Drive Connect Access User 3-year E-LTU

R7Q29AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Connect, Access User. This SKU must be ordered in packs of 10.

CTERA Insight

CTERA Hosted Insight Service 10TB 1-year E-LTU

R9N67AAE

Notes: This SKU is designed for 1-Year CTERA Insight, license per Customer Private Cloud.

CTERA Capacity Bundles

CTERA Private Capacity 50TB 1-year Subscription and Support E-LTU

S1D87AAE

Notes: Capacity Pricing Bundles: Software license bundles for Portal+, Edge Filers, Drive Connect & App based on total managed capacity by the CTERA Global File System (GFS). This SKU can be stacked in 50TB increments based on the total managed capacity of the customer's CTERA Global File System. Ex: Total Capacity of 2.5PB would require quantity 50 of this SKU.

CTERA Private Capacity 50TB 3-year Subscription and Support E-LTU

S1D88AAE

Notes: Capacity Pricing Bundles: Software license bundles for Portal+, Edge Filers, Drive Connect & App based on total managed capacity by the CTERA Global File System (GFS). This SKU can be stacked in 50TB increments based on the total managed capacity of the customer's CTERA Global File System. Ex: Total Capacity of 2.5PB would require quantity 50 of this SKU.

CTERA Hosted Cloud Service for HPE SimpliVity

CTERA Cloud Service for HPE SimpliVity Edge Filer 10TB 1-year E-LTU

R7Q40AAE

Notes: Adds cloud caching for up to 10TB capacity for 1 year.



Configuration Information

Description	SKU
CTERA Cloud Service for HPE SimpliVity Edge Filer 50TB 1-year E-LTU Notes: Adds cloud caching for up to 50TB capacity for 1 year.	R7Q41AAE
CTERA Cloud Service for HPE SimpliVity Edge Filer 100TB 1-year E-LTU Notes: Adds cloud caching for up to 10oTB capacity for 1 year.	R7Q42AAE

Step 2 - Select Service

CTERA Professional Services

CTERA Enterprise 1-year Support Notes: This SKU is designed for 1-Year CTERA Enterprise Support, dedicated Technical Account Manager, Priority Queuing	R7Q18AAE
CTERA Enterprise 3-year Support Notes: This SKU is designed for 3-Year CTERA Enterprise Support, dedicated Technical Account Manager, Priority Queuing	R7Q43AAE
CTERA Portal Remote Installation Service Notes: This SKU is designed for CTERA Portal Remote Installation Service	R7Q19AAE
CTERA Gateway Onsite Installation Service Notes: This SKU is designed for CTERA Gateway Onsite Installation Service	R7Q20AAE
CTERA 1-day Professional Service Notes: This SKU is designed for 1-Day Professional Services by CTERA Engineer	R7Q21AAE



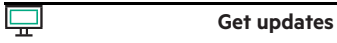
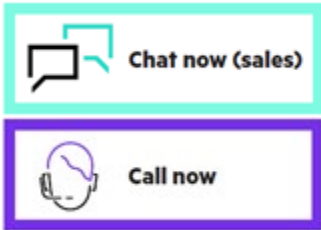
Summary of Changes

Date	Version History	Action	Description of Change
06-Nov-2023	Version 11	Changed	Overview, Standard Features, Service and Support and Configuration Information sections were updated. Updated Key Features and Benefits and Standard Features sections New EV256 SKUs added
16-Jan-2023	Version 10	Changed	Overview and Configuration Information sections were updated. Obsolete SKU was removed
10-Jan-2023	Version 9	Changed	Overview, Standard Features, Service and Support and Configuration Information sections were updated. General content update Add new CTERA Portal Plus SKUs Add new CTERA Capacity Bundle SKUs
19-Sep-2022	Version 8	Changed	Overview, Service and Support, Models and Configuration Information sections were updated Removed HPE ProLiant bundled SKUs Obsolete SKU was removed
01-Jun-2020	Version 7	Changed	Overview, Models and Configuration Information sections were updated.
06-Apr-2020	Version 6	Changed	QuickSpecs layout was updated
05-Aug-2019	Version 5	Changed	Models updated
01-Jul-2019	Version 4	Changed	Overview, Models and Configuration Information were updated.
04-Dec-2017	Version 3	Changed	Updated Figure and SKUs
24-Feb-2017	Version 2	Changed	Cosmetic change
13-Feb-2017	Version 1	Created	New QuickSpecs



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