

Accessibility for Ontarians with Disabilities Act (AODA) Training

Hewlett Packard Enterprise Canada Co. (HPE) is committed to meeting its obligations under the Accessibility for Ontarians with Disabilities Act (AODA), 2005 and providing barrier free accessibility for persons with disabilities who are accessing the provision of products or services at HPE.

The legal requirements of the accessibility standards for Customer Service are stated in Ontario Regulation 429/07. In regards to the training, organizations need to:

- Train anyone who interacts with the public or other third parties on the provider's behalf on topics outlined in the customer service standard.
- Train anyone who is involved in developing the provider's customer service policies, practices and procedures on topics outlined in the customer service standard.

We have established training that will be taken for the applicable individuals, and are committed to ensure those individuals are trained by December 31, 2011 and for any new employees to take the training within 45 days of hire.

Here are some links that you will help helpful as it relates to AODA and related training materials that are accessible to both the public and HPE employees:

[Training Resource for AODA](#)

[How to Plan an Accessible Meeting](#)